

PATRICK JAY BORJE

Scarborough, ON M1P2B2
4376654506 - borje.pb@gmail.com

PROFESSIONAL SUMMARY

Results-oriented professional with a diverse skill set and a proven track record of exceeding expectations. With a strong ability to adapt to new environments and challenges. Excellent communication and teamwork skills, coupled with a commitment to continuous learning and growth.

WORK HISTORY

- 12/2020 to 04/2024 **WordPress Technical Support Engineer**
LevelUp - Product Support for WordPress – Manila
- Detected and prevented outages with proactive identification, troubleshooting and resolution of incidents.
 - Influenced process and product improvements by offering customer-driven feedback.
 - Built a team knowledge base and authored technical documents on common issues.
 - Optimized sites by tracking data, identifying inefficiencies and quickly resolving problems.
- 06/2020 to 11/2020 **Web Developer**
iPhiTech IT and Digital Solutions – Mabalacat, Pampanga
- Tested and validated programs to enhance applications and improve performance.
 - Created highly responsive and scalable web applications for use in different industries and client environments.

EDUCATION

- Expected in 12/2025 **Ontario College Advanced Diploma: Software Engineering Technology**
Centennial College of Applied Arts And Technology - Scarborough, ON
- 2019 **Bachelor of Science: Information Technology**
University of Pangasinan - Dagupan City, Philippines

LANGUAGES

English



Full Professional