

Patrick Misner

Software Developer

<https://github.com/patrick-misner>

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Boise, ID

TECHNICAL SKILLS

- **Programming Languages:** JavaScript, Vue.js, C#,
- **Frameworks:** Node.js, DotNet
- **Database:** MongoDB, MySQL

PROJECTS

- PROJECT 1
- PROJECT 2

WORK EXPERIENCE

NxEdge Inc

Systems Administrator

April 2018 – May 2022

Boise, ID

- Migrated a legacy semiconductor web store to a modern cost-effective ecommerce solution
- Created, updated and maintained first centralized documentation using OneNote.
- Enable monitoring, sending and receiving of programs for CNC machines, servers, network equipment and sensors. Set up MS Teams alerts via API.
- Deploy, configure and support the IT Infrastructure and IT Service Desk
 - 500+ endpoints, 3 sites in California and 3 sites in Boise, Idaho
 - VMware ESXi hosts, OS and software deployment automation, Office 365, Active Directory

Hewlett Packard / Synoptek

Tier 2 Technical Support

July 2011 – April 2018

Boise, ID

- Customized and integrated an open-source IT ticket system with HP's server inventory. This enabled the team to move away from an exchange shared mailbox for support requests and modernize HP's support paths for their managed print program.
- Created first centralized documentation for the team using DokuWiki. Documented resolutions and deployment configurations weekly.
- Demo and deploy HP Managed print services data collectors (physical servers and virtual) support related tools.

EDUCATION

Boise Codeworks

- Immersive Full-Stack program - 500 hours of hands-on application development in 12 weeks.

Microsoft 365 Modern Desktop Administrator Associate

CompTIA Network+

CompTIA A+

Boise State University

- Coursework (general, comp sci)

INTERESTS

- **Interests:** musician, 3d printing; sci-fi; first-person-view racing drones and planes, Conan, PC gaming