

Automation and Control Solutions

Honeywell Security – Cable & Custom Electronics
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January, 2010

Discontinuation of VISTA ICM product – effective immediately

This notice supersedes the notice on the VISTA ICM e-mail alert messaging sent out in December, 2009.

Dear Honeywell Dealers,

Effective January 18, 2010, Honeywell has determined to obsolete the VistaICM product and will be unable to provide e-mail alert messaging functionality support for the VistaICM after January 31, 2010. We recognize that this may cause inconvenience and hope that you understand that this was done to minimize future product challenges. Unfortunately, Honeywell is forced to take this action in light of recent concerns regarding our third-party supplier's ability to continue to provide long-term support of the VistaICM units and email messaging.

Please forward the attached letter to your customers that use VISTA ICM units immediately. If you have any questions regarding this notification, please call Honeywell customer support at 800-573-0154, reference "VISTA ICM Support" for prompt service.

Thank You