# Patrick Camillo

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## Career summary

*Experienced in IT infrastructure management for multiple customers, user service and support, and deployment of new technologies on the technical environment. Advanced knowledge in Linux. Contact with JavaScript and Python development. Intermediate knowledge in the Salesforce ecosystem. Passionate about improving processes and making tasks easier for everyone.*

*Work Experience*

### Senior Support Analyst

*TFA Tecnologia Soluções em Informática*
*Brazil*
*2018 - Present*

- Managing the IT environment for multiple customers.
- Working in projects focused on improving the infrastructure by deploying new technologies.
- Developing RPA with Python for law firms.
- Deploying and managing hosted applications using Docker in Linux servers.
- Negotiating with tech suppliers.
- Providing technical support for end-users.
- Maintaining network, servers, equipment and the physical infrastructure as a whole.

*Core skills*

### Infrastructure

- Management of Linux and Windows servers
- Networking and firewall
- Virtualization
- Azure, AWS, and Office 365
- NetDocuments

### Development

- JavaScript - React and API integration
- Python - RPA using Selenium
- Bash
- Powershell
- Git

## Salesforce

- Administration, process automation, Apex, SOQL e SOSL.
- Superbadges:
  - Business Administration Specialist
  - Security Specialist
  - Process Automation Specialist
- Always up to date info: https://trailblazer.me/id/patrickcamillo

*Education*

## Computer Science

*Faculdades Metropolitanas Unidas*
*Brazil*
*2019 - 2022*

*Other courses*

## Linux Formation - From Mateus Müller

*Udemy*
*2021 (currently studying)*

## Bootcamp - FullStack Developer (JavaScript)
## Bootcamp - Salesforce Developer

*Instituto de Gestão e Tecnologia da Informação*
*Brazil*
*2019 - 2020*

## Installing and repairing computer networks

*Senac*
*Brazil*
*2018*