

 BRAZIL – São Paulo

About

Experience in IT infrastructure management across multiple organizations, user support, and implementation of new technologies at the customer's environment. Advanced knowledge in Linux. Software development in JavaScript, and RPA development in Python. Intermediate knowledge of the Salesforce ecosystem. Passionate about improving processes and automating tasks.

Languages

Brazilian Portuguese – Native
English – Fluent

How to reach me

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Patrick Camillo

Senior Support Analyst

Career

Support Analyst

nov/2018 – oct/2022 (São Paulo/BRAZIL)

TFA Tecnologia Soluções em Informática

- Managing the IT environment of multiple customers.
- Working on projects focused on improving the infrastructure by deploying new technologies and tools.
- Developing RPA with Python for law firms.
- Deploying and managing hosted applications using Docker in Linux Servers.
- Negotiating with tech suppliers.
- Providing technical support for end-users.
- Maintaining the network, servers, equipments, and the physical infrastructure as a whole.

Skills

Infrastructure

- Linux and Windows servers
- Network and firewall
- Virtualization
- Azure, AWS, Google Suite, and Office 365
- NetDocuments

Development

- JavaScript – React, and API integration
- Python – RPA using Selenium
- Bash
- Powershell
- Git

Salesforce

- Administration, process automation, Apex, SOQL, and SOSL.
- Superbadges:
 - Business Administration Specialist
 - Security Specialist
 - Process Automation Specialist
- Always up to date info: <https://trailblazer.me/id/patrickcamillo>

Education

2019–2022 – **Computer Science**

Faculdades Metropolitanas Unidas (BRAZIL)

Other Courses

2022 – **Complete Linux Formation**

Udemy – Mateus Müller

2019 – **Bootcamp – Salesforce Developer**

2020 – **Bootcamp – Full Stack Developer (JavaScript)**

Instituto de Gestão e Tecnologia da Informação (BRAZIL)

2018 – **Installing and Repairing Computer Networks**

Senac – SP (BRAZIL)