
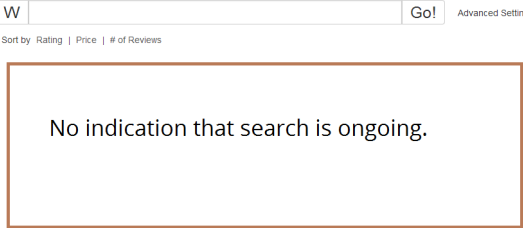



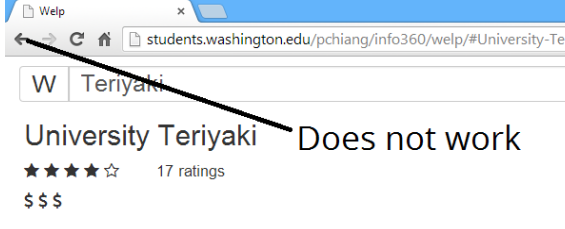
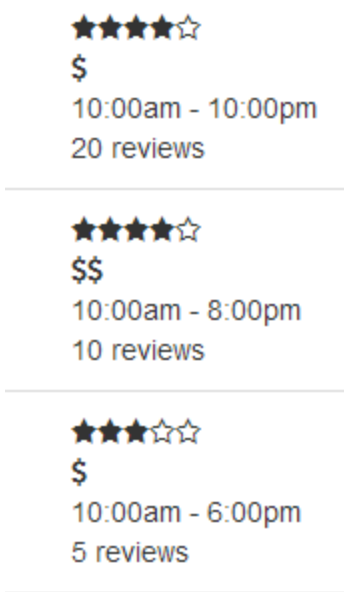
Team E - Patrick Chiang, Willie Taing, Vivian Teng
INFO 360
Homework 7: Heuristic Evaluation


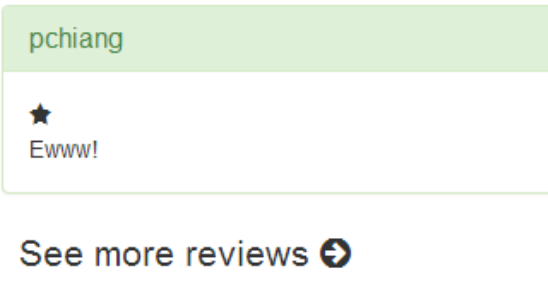

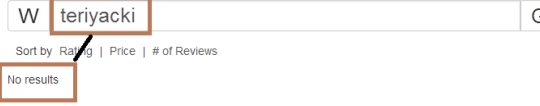
10 Violations:

1. Visibility of System Status
2. Real World Match
3. User Control and Freedom
4. Consistency and Standards
5. Error Prevention
6. Recognition vs. Recall
7. Flexibility and Efficiency
8. Minimalistic Design
9. Diagnose and Recover
10. Help and Documentation

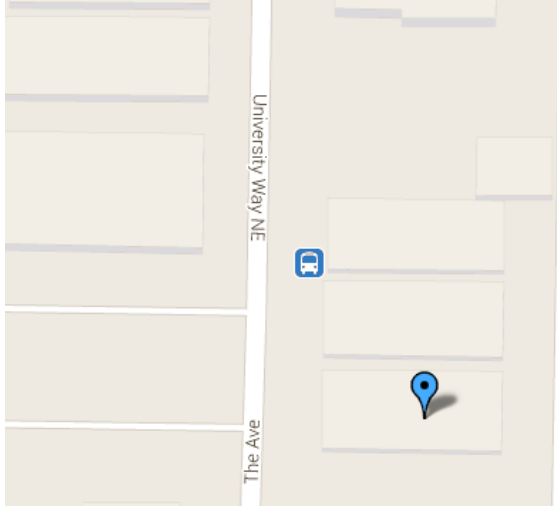

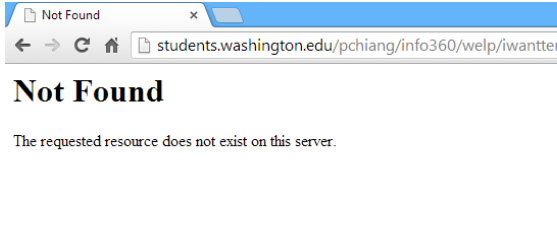
Team table:

Image	[Violation]: Description of Issue	Founders
	[1]: There are no indication on how the results are currently sorted by. (There is a difference in color, but it's not apparent enough to the user.)	Willie, Vivian
	[1]: When searching, no indication that the search is going on is shown. If it takes more than a few seconds, they could be annoying to users.	Patrick
	[2]: The word “category” isn’t normally used in regular conversation to describe what type of food a restaurant serves.	Willie

<p>Hello, Welp!</p> <p>W What does the W do? Go!</p> <p>Advanced Settings</p>	<p>[2]: The W button has no real world match, and its purpose is completely unknown to anyone who didn't design it.</p>	<p>Patrick, Vivian</p>
 <p>Does not work</p>	<p>[3]: There's no way to go back a page and the browser back button does not work.</p>	<p>Patrick, Willie, Vivian</p>
<p>Hello, Welp!</p> <p>W Go!</p> <p>Advanced Settings</p>	<p>[3]: User has to enter a search term and cannot browse for restaurants only.</p>	<p>Vivian</p>
	<p>[4]: No indication on what scale the rating and prices are measured by.</p>	<p>Willie</p>
<p>Reviews</p> <p>williedude123</p> <p>★★★★☆ 17 ratings</p> <p>★★★★ Super tasty!</p>	<p>[4]: Reviews has no empty stars to denote max score, even though it appears everywhere else.</p>	<p>Patrick, Vivian</p>

	<p>[5]: Have a “confirm” pop up window after user presses submit button, so that they don't accidentally submit anything.</p>	<p>Willie</p>
	<p>[5]: The "See More Reviews" button still appears even when there are no more reviews.</p>	<p>Patrick, Vivian</p>
	<p>[6]: Have a way to view other user's photos/reviews on the submission page so that the user can verify whether or not what they're uploading is repetitive.</p>	<p>Willie</p>
	<p>[6]: Search terms are strict. Misspelling a word will end up giving no results.</p>	<p>Patrick, Vivian</p>

<div><div><div>W</div><div>teriyaki</div></div><div>Sort by Rating Price # of Reviews</div><div><div>1. University Teriyaki</div><div>2. Nasai Teriyaki</div><div>3. Ichiro Teriyaki</div></div></div>	<div>[7]: Highlight previously viewed links</div>	<div>Willie</div>
<div><div><div><div>University Teriyaki</div><div>★★★★☆ 17 ratings</div><div>\$\$\$</div><div>Category: Japanese, Teriyaki, Asian Fusion</div><div>Address: 4108 University Way NE Seattle, WA 98105</div><div>Phone Number: (206) 532-5555</div></div><div><div><div><div><div></div><div></div><div></div></div><div><div></div><div></div><div></div></div><div><div></div><div></div><div></div></div></div></div><div><div>Reviews</div><div><div>willkade123</div><div>★★★★</div><div>super tasty!</div></div></div><div></div><div>Will expand down, without also flowing to the right</div></div></div></div>	<div>[7]: It's not easy to add more photos onto the restaurants' details page. Adding more in its current form will overflow and look terrible.</div>	<div>Patrick</div>
<div><div><div>students.washington.edu/pchiang/info360/welp/#University-Teriyaki</div><div>Hello, Welp!</div><div><div>W</div><div></div><div>Go!</div></div></div></div>	<div>[7]: Users cannot get to a restaurant's page directly with a URL, they have to enter a search term and click from the results page.</div>	<div>Vivian</div>
<div><div><div>1. University Teriyaki</div><div>Unnecessary</div><div>2. Nasai Teriyaki</div><div></div><div>3. Ichiro Teriyaki</div></div></div>	<div>[8]: The numbers on the left of the name of the restaurant on the search results page should be removed. At best, it's unnecessary. At worst, it's confusing.</div>	<div>Patrick</div>

	<p>[8]: The map is too big.</p>	<p>Vivian, Willie</p>
	<p>[9]: Add error message if user tries to “submit” with both empty picture upload and empty review text.</p>	<p>Willie</p>
	<p>[9]: When a user goes to an empty page, an unintuitive default resource not found page is displayed. There should be a better and more helpful response to bad queries.</p>	<p>Patrick</p>
<p>Advanced Settings</p> <p>Sort by Rating Price # of Reviews</p> <p>No results</p>	<p>[9]: When “no results” is shown, there are no suggestions on what users can search for instead</p>	<p>Vivian</p>
	<p>[10]: There are few tips and guides on how to use the interface, leading to confusing scenarios. For example, in the advanced settings, does checking vegan/vegetarian box</p>	<p>Patrick</p>

	mean show only stores with vegan options, or does it mean the page wouldn't show vegan stores unless you checked the box?	
<div><div>Hello, Welp!</div><div><div>W</div><div></div><div>Go!</div></div><div>Advanced Settings</div></div>	[10]: It is not clear if the user can search for types of restaurants, specific dishes or the name of a place	Vivian, Willie