

Professional Summary

- I am a graduate from Bournemouth University with a 2/1 in Business Information Technology.
- I love the IT/development field and regularly follow tutorials and news to keep updated.
- I am confident and thrive in professional environments.
- I am happy to work individually or as a team.

Relevant Competencies

Technical

C#, .NET, MVC, DNS, Windows Server, SQL, HTML, CSS, JavaScript, jQuery, Bootstrap, GitHub, Visual Studio.

Basic understanding of networks, infrastructure, python and some elements of JavaScript stacks.

Other

Sitecore, Umbraco, Jira, Confluence, Teams, Windows OS, basic MacOS & Linux, computer hardware and building, device repairs, first line/general support, working in agile methodologies and strong customer support/telephone manner.

Technical* Work History

*I have had other jobs (retail and self-employed) that taught me valuable experience. I would be happy to discuss these and their duties. For example, I worked in retail for approximately four years during studies.

iQ Health Tech, First Line Support Engineer (01/07/2020 - Present)

- Offering technical support for a leading chemotherapy management software.
- Developing into a technical role with exposure to .NET and SQL.
- Experience working remotely while maintain solid communication.

Greenwood Campbell, Placement Support Developer (02/07/2018 to 20/09/2019)

- Fixed reported bugs and actioned change requests (code).
- I handled front-line support, developing good rapports with clients and assisting colleagues.
- I helped create quotes by liaising between clients and account managers.
- Web Development (.NET mainly) with side projects like Chatbots also.

LV=, Contracted Content Editor (22/07/2018 to 19/09/2019)

- I was responsible for wireframe creation, content changes and helping plan sprints.
- I used the CMSs Sitecore and C5.
- I received excellent feedback at the end of this contract.

Education/Grades

Bournemouth University
2016 – 2020:

- BSc Business Information Technology.
- Experience as a Student Representative.
- Second Class Honours (Upper Division).

A-Levels

2014 - 2016:

- Business Studies
- I.T.
- English Literature.
- AAA* achieved.

GCSEs:

- English Lit & Lang, Maths
- French
- Triple Science,
- Business, I.T.
- Grades ranging A to C.