MOOC 2 Week 1

Dr Kate Devlin

Usability and User Experience

 Usability is about how usable a website is: efficient, memorable, learnable

 User experience (or UX) is subjective – it's how the user feels about a website: happy, frustrated, bored

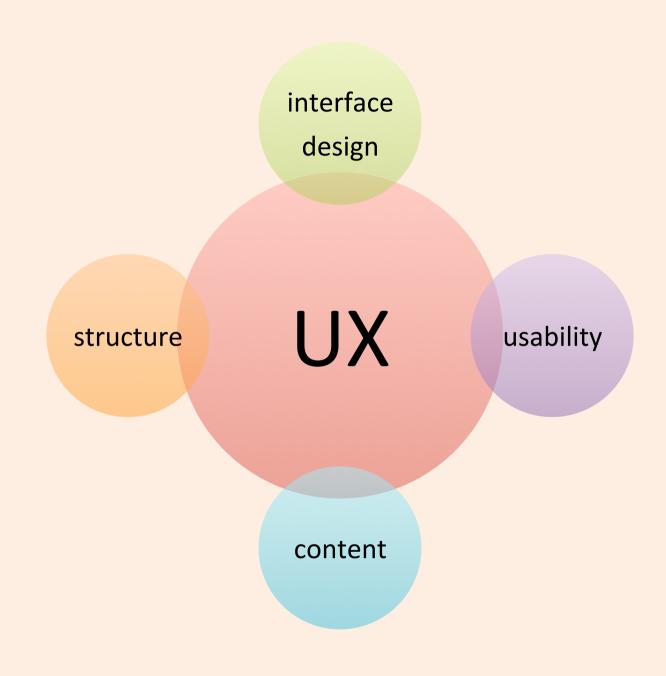
good usability + good design = good UX

Know your audience

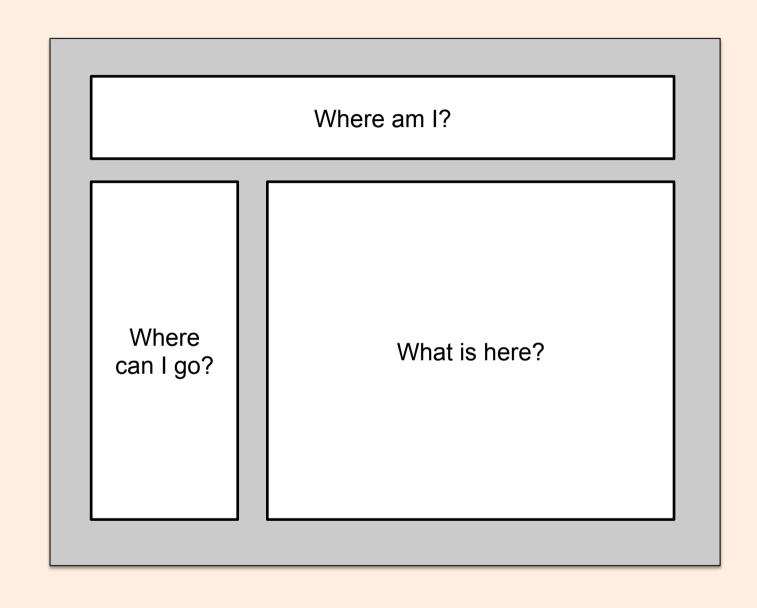
Who is your user?

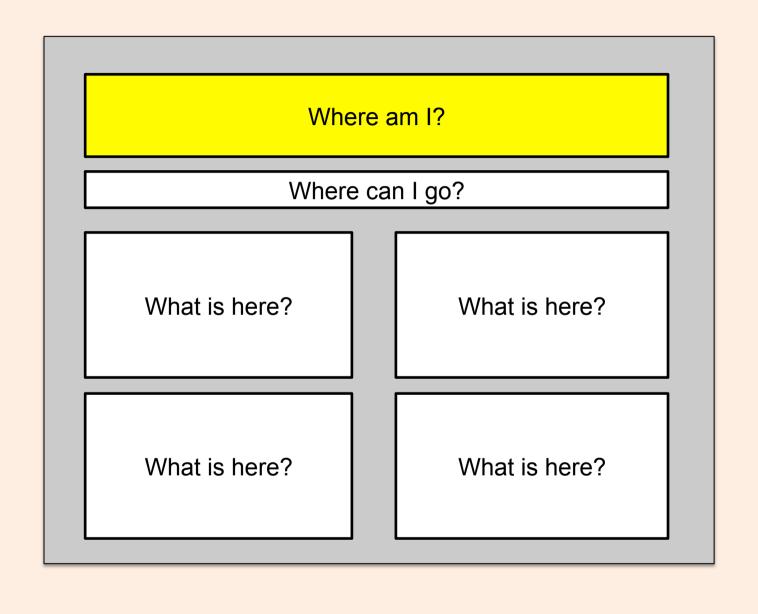
Design for them!

There may be more than one type of user.



Where am I?





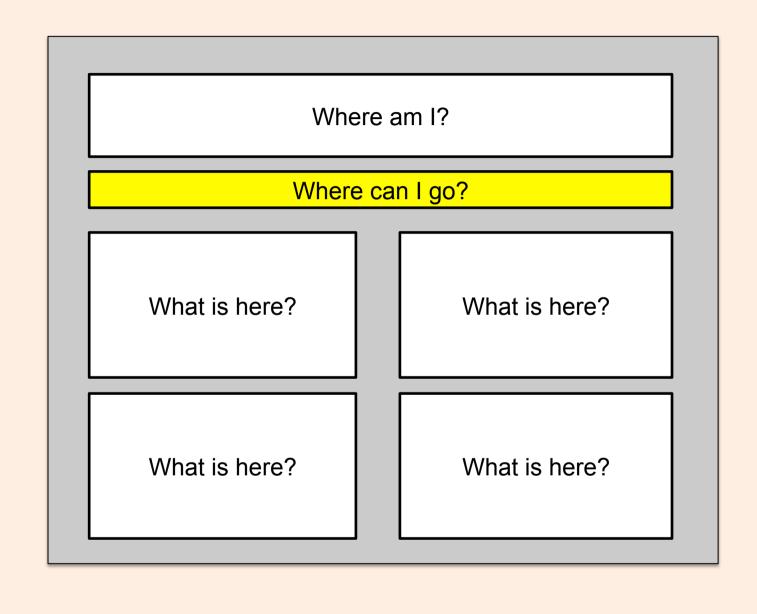
Wireframing

Plan your layout!

• Go simple: paper and pen.

Revise it; use it or through it away!

Where can I go?



Navigation

Hierarchical

• Global

Local

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Navigation

Effective navigation is crucial

 Before you can plan where people can go, you'll need to know the site architecture

Take the time to plan out a site map

Breadcrumbs on the UoL web site

Home

About Us

Studying

Colleges & Institutes

Business Services

Working for Us

Media

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Courtauld Institute of Art

Goldsmiths, University of London

Heythrop College

The Institute of Cancer Research

King's College London

London Business School

The London School of Economics and Political Science

London School of Hygiene and Tropical Medicine

Queen Mary University of London

Royal Academy of Music

The Royal Central School of Speech and Drama

Royal Holloway, University of

The Royal Veterinary College

St George's, University of London



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course-info@gold.ac.uk

Website

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Number of students

Undergraduate 4,730

Breadcrumbs

Home >> albums >> album l >> photos

Relative vs. absolute links

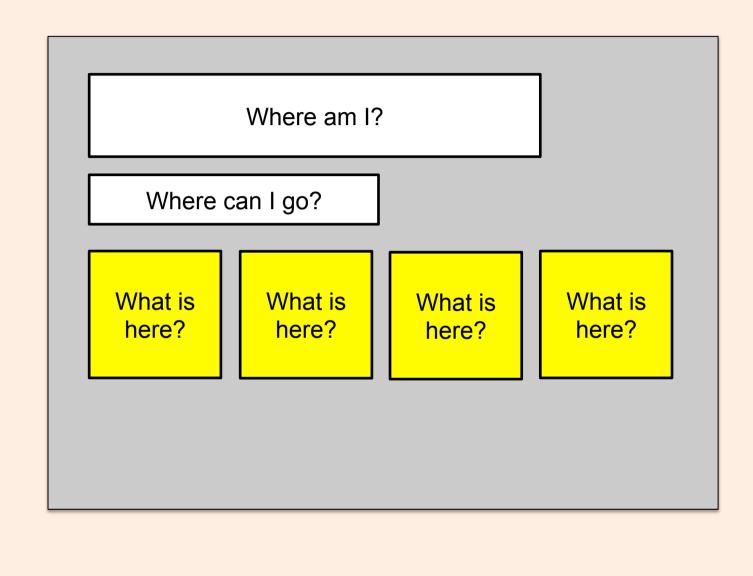
Relative path

index.html
images/myimage.html
album1.html

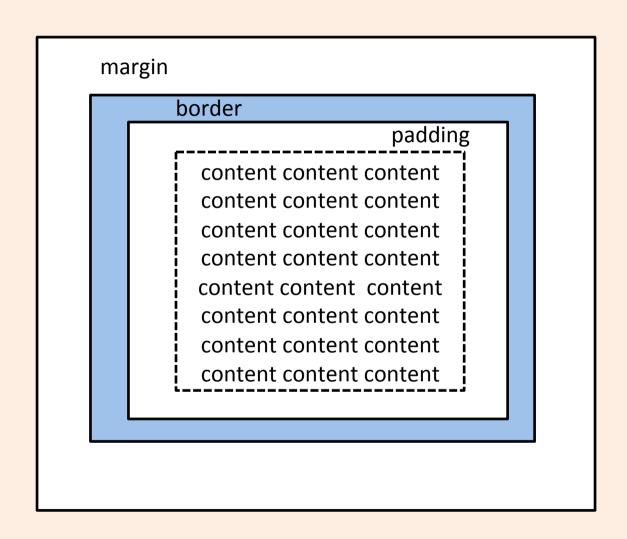
Absolute path

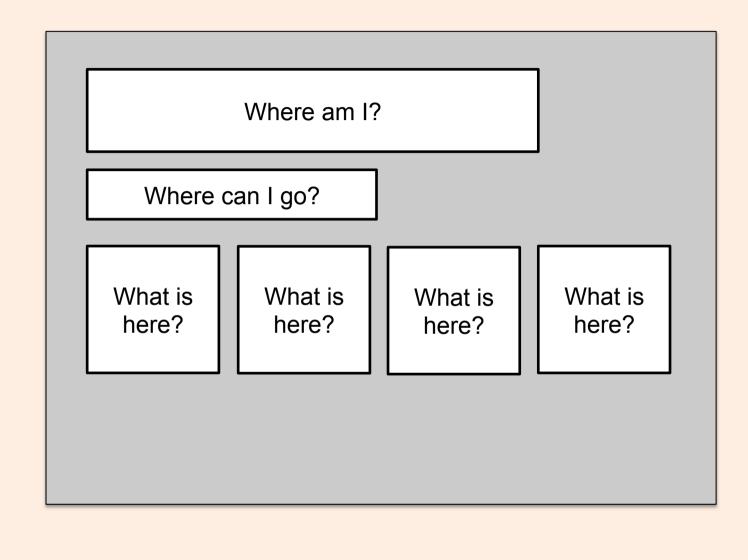
http://www.mywebsitename.com/index.html http://www.mywebsitename.com/images/image.html http://www.mywebsitename.com/album1.html

What is here?



Box model





My photo albums Subtext for header

Albums

Photos

Slideshow



Album 1

description of the image



Album 2

description of the image



Album 3

description of the image

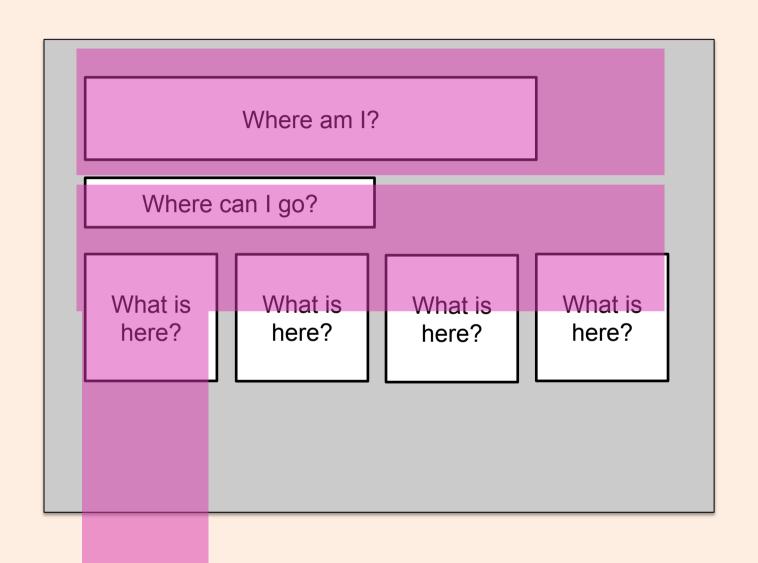


Album 4

description of the image

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Album 4

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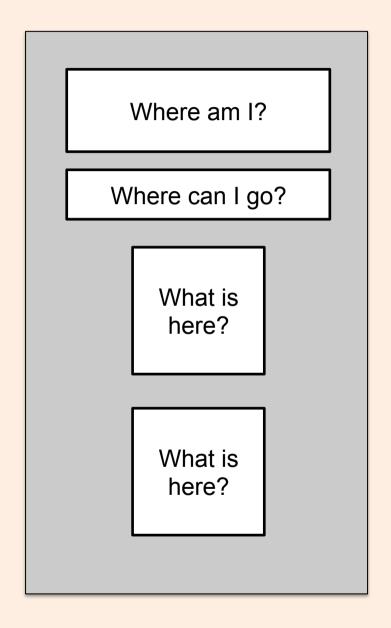


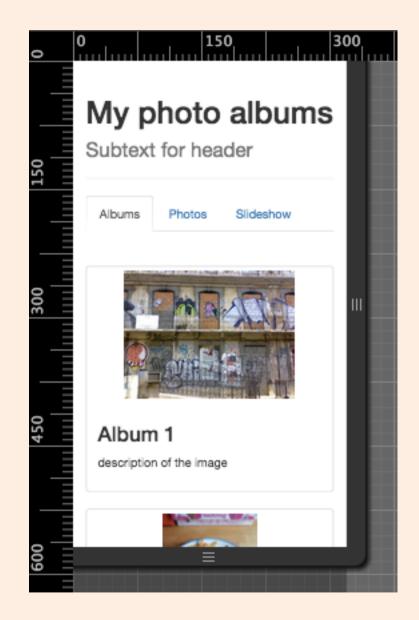




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Accessibility

Accessibility

- What is accessibility?
- What is Web Accessibility Initiative?
- What kind of things can you do to make a site accessible?
- How can you check your site to make sure it is accessible?

Accessibility and disability

• Web accessibility encompasses all disabilities that affect access to the Web, including:

visual

auditory

physical

speech

cognitive

neurological

W3C's Web Accessibility Initiative

https://www.w3.org/WAI/

Good and bad design