PATRICK J. HANNON

16301 Evergreen Dr, Tinley Park, IL 60477
pat@patrickhannon.net   708.567.9074

EDUCATION

Aug 2005 - May 2009	**LEWIS UNIVERSITY** Bachelor of Science *Major: Computer Science* *Minor: Business Administration*	Romeoville, IL

EXPERIENCE

Sept 2008 - Present	**KBS COMPUTER SERVICES** *Level II Field Technician*	Olympia Fields, IL

Contract: United Neighborhood Organization of Chicago.
- Prepare machines for new and current employees using Symantec Ghost.
- Assist faculty and staff with any hardware/software incidents using a ticketing system.
- Manage computers with DHCP in tandem with users in Active Directory.
- Keep inventory of desktops, monitors, laptops, and projectors by implementing asset tags.
- Perform minor repairs to desktop and laptop hardware.

May 2008 - July 2008	**AT&T** *Technical Student Intern*	Rosemont, IL

- Monitor servers using IBM Tivoli and follow instructions to resolve issue.
- Organize EMAS UB Outlook inbox by application name and date.
- Work with offshore team to increase speed and reliability of SSH sessions.
- Build and document a Sun Solaris 10 installation on a Sun Blade 150 workstation.
- Compile data from Autosys to migrate to ESP.

Sept 2007 - May 2008	**ARGONNE NATIONAL LABORATORY** *Co-Op Technician*	Argonne, IL

- Maintain the informational website using Dreamweaver templates.
- Prepare machines using Symantec Ghost for monthly international courses.
- Assist staff with any software or hardware issues upon demand.
- Manage individual lab computers and users with Active Directory.
- Assist laptop and projector setup for yearly undergraduate symposium.

Jan 2006 - Sept 2007	**LEWIS UNIVERSITY** *Desktop Intern Technician*	Romeoville, IL

- Prepare machines for new and current employees using Symantec Ghost.
- Personalize machines for end users by installing necessary software.
- Answer phones to facilitate the support of faculty, staff, and students.
- Assist faculty and staff with any hardware/software incidents by appointment.
- Perform minor repairs to desktop and laptop hardware.

May 2004 - Aug 2005	**METLIFE FINANCIAL SERVICES** *Computer Technician*	Orland Park, IL

- Perform initial Microsoft Windows XP build on Dell laptop and desktop machines.
- Personalize machines for end users by installing necessary financial software.
- Keep inventory of desktops, monitors, laptops, and projectors.
- Repair and replace printer hardware and maintain print queues on Microsoft Windows Server 2003.
- Perform minor repairs to desktop and laptop hardware.

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ACCOMPLISHMENTS

April 2009	**ACCA STUDENT SYMPOSIUM** Oral Presentation: *Python: High-Level Programming Language*	Lewis University
Jan 2009	**PATRICK J. HANNON** Website: *Developed using Photoshop Slices and Dreamweaver Rollovers*	PatrickHannon.net
	LEWIS UNIVERSITY FLIGHT TEAM Website: *Developed using Wordpress*	LewisFlight.com
	LEWIS UNIVERSITY WOMEN IN AVIATION Website: *Developed using Wordpress*	LewisWAI.com
Jan 2007	**PICK A PIC AND PAINT** Website: *Developed using CSS template and PHP/MySQL*	PPPaint.org
Fall 2004	**VICTOR J. ANDREW MARCHING THUNDERBOLTS** *Drumline Section Leader*	Andrew High School
Jan 2002	**METLIFE RACE AROUND THE WORLD DUATHLON** Website: *Developed using Joomla CMS*	MetLifeDuathlon.com

VOLUNTEER

2001 - Present	**METLIFE RACE AROUND THE WORLD DUATHLON** *Committee Member / General Computer Specialist* - Create registration system on SignMeUp.com. - Design and maintain the informational website. - Export registration database and assign bib numbers to racers. - Mail merge bib information to address labels. - Setup audio system and provide general help on race day.	Tinley Park, IL

PROGRAMMING

C++	Java	Visual Basic .NET	Unix Scripting
HTML/CSS	PHP	MySQL	MS-DOS Scripting

SOFTWARE

Windows Vista	AIX Unix	Windows Server	Microsoft Office
Windows XP	Suse Linux	Macromedia Dreamweaver	JCreator
Mac OSX	Ubuntu Linux	Adobe Photoshop	Visual Studio