

PATRICK J. HANNON

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EDUCATION

Aug 2005 - May 2009	LEWIS UNIVERSITY Bachelor of Science <i>Major: Computer Science</i> <i>Minor: Business Administration</i>	Romeoville, IL
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EXPERIENCE

Aug 2009 - Oct 2009	BROOKSOURCE <i>Desktop Technician</i> Contract: HAVI Global Solutions <ul style="list-style-type: none">- Prepare machines for new and current employees using Symantec Ghost.- Assist employees with any hardware/software incidents using HP OpenView Service Desk.- Manage computers with DHCP in tandem with users in Active Directory.- Deploy, relocate, and dispose of printers as part of a print consolidation project.- Record asset tags and serial numbers of computers and printers as part of an inventory disposal.- Setup loaner laptops with any necessary network connections and software depending on the user.	Chicago, IL
May 2009 - July 2009	INFOREACH, INC. <i>Support Engineer</i> <ul style="list-style-type: none">- Perform certification for new clients to verify trade orders are being communicated correctly.- Diagnose problems with FIX messages getting through to a client or counterparty.- Add transaction destinations and algorithms to client installs of Trade Management System.- Perform all necessary changes in a sandbox environment using SVN prior to deploying to client.- Diagnose problems with end of day scripts and OATS reports, completing manually if needed.	Chicago, IL
Sept 2008 - May 2009	KBS COMPUTER SERVICES <i>Level II Field Technician</i> Contract: United Neighborhood Organization of Chicago. <ul style="list-style-type: none">- Prepare machines for new and current employees using Symantec Ghost.- Assist faculty and staff with any hardware/software incidents using a ticketing system.- Manage computers with DHCP in tandem with users in Active Directory.- Keep inventory of desktops, monitors, laptops, and projectors by implementing asset tags.- Perform minor repairs to desktop and laptop hardware.	Olympia Fields, IL
May 2008 - July 2008	AT&T <i>Technical Student Intern</i> <ul style="list-style-type: none">- Monitor servers using IBM Tivoli and follow instructions to resolve issue.- Organize EMAS UB Outlook inbox by application name and date.- Work with offshore team to increase speed and reliability of SSH sessions.- Build and document a Sun Solaris 10 installation on a Sun Blade 150 workstation.- Compile data from Autosys to migrate to ESP.	Rosemont, IL
Sept 2007 - May 2008	ARGONNE NATIONAL LABORATORY <i>Co-Op Technician</i> <ul style="list-style-type: none">- Maintain the informational website using Dreamweaver templates.- Prepare machines using Symantec Ghost for monthly international courses.- Assist staff with any software or hardware issues upon demand.- Manage individual lab computers and users with Active Directory.- Assist laptop and projector setup for yearly undergraduate symposium.	Argonne, IL

Jan 2006 - Sept 2007	LEWIS UNIVERSITY <i>Desktop Intern Technician</i> <ul style="list-style-type: none"> - Prepare machines for new and current employees using Symantec Ghost. - Personalize machines for end users by installing necessary software. - Answer phones to facilitate the support of faculty, staff, and students. - Assist faculty and staff with any hardware/software incidents by appointment. - Perform minor repairs to desktop and laptop hardware. 	Romeoville, IL
May 2004 - Aug 2005	METLIFE FINANCIAL SERVICES <i>Computer Technician</i> <ul style="list-style-type: none"> - Perform initial Microsoft Windows XP build on Dell laptop and desktop machines. - Personalize machines for end users by installing necessary financial software. - Keep inventory of desktops, monitors, laptops, and projectors. - Repair and replace printer hardware and maintain print queues on Microsoft Windows Server 2003. - Perform minor repairs to desktop and laptop hardware. 	Orland Park, IL

ACCOMPLISHMENTS

April 2009	ACCA STUDENT SYMPOSIUM Oral Presentation: <i>Python: High-Level Programming Language</i>	Lewis University
Jan 2009	PATRICK J. HANNON Website: <i>Developed using Photoshop Slices and Dreamweaver Rollovers</i>	PatrickHannon.net
	LEWIS UNIVERSITY FLIGHT TEAM Website: <i>Developed using Wordpress</i>	LewisFlight.com
	LEWIS UNIVERSITY WOMEN IN AVIATION Website: <i>Developed using Wordpress</i>	LewisWAI.com
Jan 2007	PICK A PIC AND PAINT Website: <i>Developed using CSS template and PHP/MySQL</i>	PPPaint.org
Fall 2004	VICTOR J. ANDREW MARCHING THUNDERBOLTS <i>Drumline Section Leader</i>	Andrew High School
Jan 2002	METLIFE RACE AROUND THE WORLD DUATHLON Website: <i>Developed using Joomla CMS</i>	MetLifeDuathlon.com

VOLUNTEER

2001 - Present	METLIFE RACE AROUND THE WORLD DUATHLON <i>Committee Member / General Computer Specialist</i> <ul style="list-style-type: none"> - Create registration system on SignMeUp.com. - Design and maintain the informational website. - Export registration database and assign bib numbers to racers. - Mail merge bib information to address labels. - Assist with volunteer coordination on race day. 	Tinley Park, IL
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PROGRAMMING

C++	Java	Visual Basic .NET	Perl
HTML/CSS	PHP	MySQL	MS-DOS Scripting

SOFTWARE

Windows Vista	AIX Unix	Microsoft Visio	Microsoft Office
Windows XP	Suse Linux	Macromedia Dreamweaver	JCreator
Windows Server 2003	Ubuntu Linux	Adobe Photoshop	Visual Studio
Windows Server 2008	Mac OSX	TortoiseSVN	VMWare Server