CONTACT

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SOCIAL

 patricklemmer

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SKILLS

Frontend Development

- HTML, CSS, SASS, SCSS, JavaScript, Typescript
- React, Bootstrap, Angular, Angular Material, Redux, jQuery
- React Native, Expo, PWA
- Git, GitHub
- Responsive Design, Modals, Touch Interaction
- AJAX, JSON
- Test- and Behaviour-Driven Development
- Functional- and Object-Oriented Programming
- Continuous Integration/Delivery
- Data Visualization
- Personas, User Stories, User Flows

Backend Development

- Node.js, Express
- REST API, JSON, Postman
- AWS, Google Firestore, Heroku, Netlify
- PostgreSQL, MongoDB

Other Skills

- Problem Solving
- Technical Communication and Documentation
- Strategic Mindset
- Empathy
- Creativity

EDUCATION

2022
FULL-STACK WEB DEVELOPMENT
CareerFoundry, February 2022 - July 2022

2012 - 2013
MEDIA STUDIES
University of Marburg (Germany)

PATRICK LEMMER
Full-Stack Web Developer

PROFILE

Full-Stack Developer with strong creative and problem solving skills. Built and implemented technical solutions to cater user needs in a start-up environment and helped to enhance the self-help rate for a users touch points with the product. Key projects involved a dynamic help center and an AI driven chatbot for external and internal use.

WEB DEVELOPMENT PROJECTS

2022
MYFLIX

- Created a non-relational database (MongoDB) of movies and to store user data
- Built a REST API with Node.js and Express, using Mongoose for database interaction
- Tested API endpoints with Postman, wrote clean and concise documentation, and deployed the API with Heroku
- Created two single-page, responsive frontend applications, one using React (following the MVC design pattern) and the other one using Angular and Angular Material
- Users can create accounts, browse the library and save their favourites

React Demo | React GitHub Repository | Angular Demo | Angular GitHub Repository | REST API GitHub Repository

2022
MEET

- Developed a progressive web application (responsive, cross-platform, offline mode, can be added to home screen) using React, to display events (a list of charts) from a Google Calendar
- Followed a Test-driven development approach, translating user stories into scenarios for unit and integration testing (Jest), acceptance testing (Cucumber), and end-to-end testing (Puppeteer)
- Implemented serverless functions (AWS Lambda) to authenticate and authorize users (OAuth)
- Used Kanban board following agile processes during development

Demo | GitHub Repository

PROFESSIONAL EXPERIENCE

JUNE 2019 - NOVEMBER 2021
PaulCamper | Berlin, Germany

CONTENT AND QUALITY MANAGER, OPERATIONS

- Responsible for the set up, implementation and management of an AI-driven chatbot, that reduced the amount of inbound support requests, increased the response times and increased the company's reachability
- Initiated and oversaw a project with the goal of keeping the help center updated at all times and to produce help center versions in four different languages
- Collaboration in a cross-functional team which consisted of product owners, developers, UX/UI designers and members from the operations department, with the goal of identifying, evaluating and executing levers for company growth following an agile approach

APRIL 2018 - MAY 2019
PaulCamper | Berlin, Germany

CUSTOMER EXPERIENCE MANAGER

- Created a KPI driven tracking system for all inbound requests to solve recurring support requests with ready-made templates and reduce the customer agents time and effort per request
- Designed and created a new help center which gave users 24/7 access to specific information and improved their self help rate