

Dear Valued Guest,

Please see below the NISS Ticket Policy for the 2013/2014 Winter Season. If you have any questions please do not hesitate to ask.

- In the event of illness or injury, a medical certificate from a local medical practitioner must be presented in order to receive a refund.
- No compensation can be made for weather or other operational conditions outside the control of NISS.
- NISS will not be held liable for any accidents before, during or after the lessons and products.
- NISS tickets are only valid for the dates and times displayed on the lesson ticket.
- Lift passes are obligatory and are not included in the lesson price.

#### **Private Lessons**

- Private lesson reservations are only confirmed upon payment or the provision of a credit card guarantee. Payment must be made prior to the start of the lesson.
- Cancellation of NISS private lessons must be made 48 hours prior to the commencement of the lesson to avoid penalty or be eligible for lesson remuneration.
- In the event of a 'no show' without notice of cancellation, the full amount of the lesson will be charged to the credit card provided.
- A notice period of 24 hours prior to the commencement of the lesson must be provided to NISS for any meeting point changes.
- Private lessons are non-transferable.

#### **Group Lessons**

- Payment for group lessons must be made in full prior to the start of the lesson.
- Group lessons are non-transferable and non-refundable.
- Group lesson bookings are only valid for the dates displayed on the lesson ticket.

Kind Regards,

Mark McDonald  
Niseko International Snowsports School Director