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HIGHLIGHTS

- Patrick has over 15 years of experience as an IT Project / Development Manager in the Financial Services and Healthcare industries.
- Recently completed Rutgers Full Stack Web Development Coding Bootcamp, a 12-week / hands-on course that gave me the knowledge and skills to build dynamic end-to-end web applications
- Hands-on IT Project Manager with experience in all areas of project management: resource utilization, productivity improvement, and integration; scope, time, cost, and risk management.
- Solid understanding of project artifacts (Project Charter Statement, Prioritized Product Backlog, and Release Planning Schedule) used to manage and successfully track adaptive lifecycle project and deliver value every time.
- Assisted in defining, capturing, analyzing, and documenting business, functional, and non-functional requirements derived from use cases (user stories).
- Superior client relationship management, and onsite/offshore coordination.
- Extensive hands-on experience with software developer lifecycle and data management with SDLC methodologies, namely Agile and Waterfall.
- Patrick is a U.S. Citizen, a Greater NJ / NYC area resident, and is available immediately.

TECHNICAL SKILLS SUMMARY

Technologies: Linux, Mac, Windows, Windows 365, SQL, Microsoft Office, Microsoft Project, SharePoint, JIRA, Data Warehouse, Data Lake, ServiceNow, ITIL, COTS, J2EE, Agile, Waterfall, SDLC

Web Development: HTML, CSS, Bootstrap, Javascript, jQuery, NodeJS, ReactJS, MySQL, MongoDB, Git, Github

EDUCATION/CERTIFICATIONS

Rutgers Coding Bootcamp, Full Stack Flex Program, Somerset, NJ Master of Science, Information Technology Management, Stevens Institute of Technology, Hoboken, NJ Bachelor of Science, Business Administration, Fordham University, Bronx, NY

PROFESSIONAL EXPERIENCE PRUDENTIAL FINANCIAL, NEWARK, NJ 11/18-02/19 Senior Project Manager (Contractor)

- Served as a member of the PMO, working to upgrade/replace Prudential's Actuarial valuation system to ensure compliance with FASB reserve calculation and valuation directives.
- Drove end-to-end project execution by collaborating with Actuarial, Enterprise Services, and Systems' (ESS) project stakeholders utilizing Waterfall methodology.
- Met with Actuarial and ESS leads, reviewed business requirements, and defined scope.
- Refined data flows from administrative systems to the data lake and data warehouses.
- Managed project plans and tracked progress against Development, QA, UAT, and Production deployment milestones.
- Managed risks and issues; escalated as needed.
- Prepared and presented high-level summaries for project steering committees.
- Developed project dashboards to communicate status, issues, and risks.

CARE CENTRIX, HARTFORD, CT 03/18-10/18

Senior Project/Delivery Manager (Contractor)

- Communicated technical project status, issues, and risks.
- Developed project estimates (T-shirt sizing and LOEs, RACI Matrices), work plans, technical status reporting, and other technical delivery documents as required.
- Worked with Business Technology (BT) leaders to assign technical resources to projects.
- Monitored/tracked project execution across all phases; managing project plans, workplan-hours, budget, as well as technical risks and issues, escalating as needed.
- Ensured the project adhered to architectural guidance, quality standards, and BPO process.
- Conducted reviews to ensure completeness, accuracy, and alignment with business requirements.
- Worked with BT Release Management to plan and coordinate technical implementations.
- Functioned as a core team member, tasked with cutting-over existing Participant and Claims Oracle data warehouses to RAC for QA and Production environments.
- Participated in daily standups and liaised between DBAs, ETL application teams, Linux and Windows Sys Admins; communicating issues and driving solutions.
- Managed a project to automate sending acknowledgement faxes in response to requests for care where the original request was received via fax.
- Worked with Business Owner, System Architect, and applications teams to gather T-shirt sizing with an eye on the exiting Chartering phase and moving to the Analysis phase.
- Developed business requirements, SIPOC-R, and the functional specification document; performing impact analysis.

OPTUM TECHNOLOGY, BASKING RIDGE, NJ 07/14-10/17

Delivery Manager - Application Development

- Contracted by the Commonwealth of Massachusetts to act as System Integrator for the day-to-day management, customization, and maintenance of their Affordable Care Acted (ACA) portal.
- Partnered with Optum Infrastructure and Commonwealth teams to test releases to Production (three major code drops per year).
- Participated in daily standups with Commonwealth, Optum, and Vendor leadership to prepare and present slide decks, tracking project status, timelines, budgetary burn rate, and challenges.
- Hosted bi-weekly calls with DevOps, Infrastructure, and stakeholders to discuss the latest technical challenges for software upgrades, OS and Cloud patching, and adding environments.
- Collaborated with Infrastructure teams to optimize the delivery process, ultimately reducing deployment times from-hours to minutes.
- Managed continuous delivery, partnered with Release Management to deploy frequent vendor code drops and hotfixes into more than 10 test environments.
- Served as an escalation point for problem analysis and resolution during war room calls.
- Supported over 70 QA onshore and offshore testers through system exercises.
- Functioned as an Integral participant in code delivery calls to understand what defects were being remediated and what new features were being delivered.
- Served as a member of a team tasked with data warehouse design for Optum's proprietary ACA portal application.
- Hired and managed system integration staffs for VT, WY, WV, HIX/O&M engagements.

MARKET NEWS INTERNATIONAL, NEW YORK, NY 11/02-06/14

Sr. Program / Project Manager

• Managed all technology projects for a small global newswire, focused on fixed-income and foreign exchange news and data, utilizing Agile or Waterfall.

- Liaised with re-distributor technology departments (Bloomberg, Reuters, and Acquire Media).
- Assisted with the sales process for syndication and negotiated with prospective customers' IT departments to set-up direct feeds from MNI news.
- Managed vendor relationships with Sprint, Verizon, BT, Deutsche Telekom, China Telecom, and other providers to manage MNI's global MPLS, T1, and fiber network; billing over \$100K/month.
- Negotiated contracts with outsourcing partners for syndication, email, and phone systems.
- Championed a project to replace MNI's centralized, news distribution system. Written code in J2EE; system maintained a 99.9% uptime with virtually no unscheduled downtime.
- Championed a project to develop from the ground up, an algorithmic data-feed product consisting of key macroeconomic indicators to be consumed by high frequency trading applications.
- Worked to in-source MNI's direct customer website.
- Managed Desktop Support for editorial staff, located around the world, across all time zones.
- Managed development of their news content management system in Azure Cloud.
- Managed the build-out of data centers in Chicago, VA, Frankfurt, and Shanghai.
- Managed office relocations in London; Beijing; and Washington DC.

PRUDENTIAL FINANCIAL, NEWARK, NJ 04/91-11/02

Director – MIS, International Investments

• Reported to the CEO's Chief of Staff, with accountability for all technology matters related to sales reporting and offshore broker relations.

Senior Project Manager - EIS

 Collaborated with a team of developers to develop a ETL framework to take mutual fund trading data (via COBOL) from mainframe MVS/TSO operational data stores, and load the relevant data (via stored procedures) into a Sybase data warehouse for the purpose of reporting trading activity and assets under management.

Manager – Mutual Funds Services

Developed and maintained the Mutual Fund Sales Reporting department.