Patrick Moroney
North Brunswick, NJ 08902
Home (732) 422-0973
Mobile (732) 309-1012
PatrickMoroney17@gmail.com

OBJECTIVE

To obtain an IT Project Management position that takes advantage of my 15+ years of technical and managerial experience working in the financial and healthcare service industries

HIGHLIGHTS

- Hands-on IT Project Manager with experience in all areas of project management: resource utilization, productivity improvement, and integration; scope, time, cost, and risk management.
- Solid understanding of project artifacts (Project Charter Statement, Prioritized Product Backlog, and Release Planning Schedule) used to manage and successfully track projects throughout their lifecycle.
- Assisted in defining, capturing, analyzing, and documenting business, functional, and non-functional requirements derived from use cases (user stories).
- Superior client relationship management, and onsite / offshore coordination.
- Extensive hands-on experience with Waterfall and Agile SDLC / data management methodologies
- Recently completed Rutgers Full Stack Web Development Coding Bootcamp, a 12-week / hands-on course that gave me the knowledge and skills to build dynamic end-to-end web applications
- Patrick is a U.S. Citizen, a Greater NJ / NYC area resident, and is available immediately.

TECHNICAL SKILLS SUMMARY

Technologies: Linux, Mac, Windows, Windows 365, Microsoft Office, Microsoft Project, SharePoint, JIRA, SQL, Data Warehouse, Data Lake, ServiceNow, ITIL, COTS, Agile, Waterfall, SDLC
Web Development: HTML, CSS, Bootstrap, Javascript, jQuery, MERN (MongoDB, Express, ReactJS, Node), MySQL, Git, Github

PROFESSIONAL EXPERIENCE
PRUDENTIAL FINANCIAL, NEWARK, NJ 11/18-02/19
Senior Project Manager (Contractor)
Role and responsibility:

- Drive end to end project execution by collaborating with Actuarial and Enterprise Services & Systems (ESS) project stakeholders utilizing Waterfall methodologies

Accountable for:

- Preparing and presenting high level summaries for project steering committees
- Developing project dashboards to communicate status, issues, and risks
- Meeting regularly with Actuarial and ESS leads to:
    - Review business requirements and define scope
    - Refine data flows from administrative systems, to data lake, to in-force and liability data warehouses, to final valuations
    - Manage project plans and track progress against development, QA, UAT, and production deployment milestones
    - Manage risks and issues, escalate as needed

Key Impacts:

- Member of PMO working on effort to upgrade / replace Prudential's Actuarial valuation system aimed at ensuring compliance with FASB reserve calculation and valuation directives.

CARE CENTRIX, HARTFORD, CT 03/18-10/18
Senior Project/Delivery Manager (Contractor)
Role and responsibility:
- Drive end to end project execution by collaborating with business and technical project stakeholders utilizing Waterfall and Agile methodologies

Accountable for:
- Communicating technical project status, issues, and risks
- Developing project estimates (t-shirt sizing and LOEs, RACI Matrices), work plans, technical status reporting, and other technical delivery documents as required.
- Working with Business Technology (BT) leaders to assign technical resources to projects
- Monitoring and tracking project execution across all phases; managing project plans, workplan hours and budget; managing technical risks and issues, escalating as needed
- Ensuring the project adheres to architectural guidance, quality standards, and BPO process
- Conducting reviews to ensure completeness, accuracy, and alignment with business requirements
- Working with BT Release Management team to plan and coordinate technical implementation for projects

Key Impacts:
- Core team member tasked with cutting over existing participant and claims Oracle data warehouses to RAC for QA and production environments. Participated in daily standup, and liaised between DBAs, ETL application teams, Linux and Windows Sysadmins – communicating issues and driving solutions.
- Managed project to automate sending acknowledgement faxes in response to request for care where the original request was received via fax. Worked with business owner, system architect, and applications teams to gather t-shirt sizing with an eye on exiting chartering phase and moving into analysis phase. Next steps include developing business requirements, SIPOC-R, functional specification document, and performing are impact analysis.

OPTUM TECHNOLOGY, BASKING RIDGE, NJ 07/14-10/17
Delivery Manager - Application Development
Role and responsibility:
- Project Management: Contracted by the Commonwealth of Massachusetts to act as System Integrator for the day to day management, customization, and maintenance of their Affordable Care Act (ACA) portal (a proprietary third-party COTS product), which was hosted within Optum's private cloud. Partnered with Optum infrastructure and Commonwealth teams to test and release to production 3 major code drops a year.

Key Impacts:
- Participated in daily standups with Commonwealth, Optum, and Vendor leadership – preparing slide decks tracking project status, timelines, and latest project challenges.
- Hosted bi-weekly calls with Devops, Infrastructure, and other stakeholders to discuss latest technical challenges (software upgrades, OS and cloud patching, adding environments, etc.).
- Managed / collaborated with infrastructure teams to:
- Improve and optimize the delivery process, ultimately reducing deployment times from hours to minutes.
- Spin up additional test / stage / performance environments as deemed necessary
- Managed continuous delivery, partnering with Release Management to deploy frequent vendor code drops and hotfixes into 10+ test environments. Served as an escalation point for problem analysis and resolution during war room calls.
- Supported 70+ QA onshore and offshore testers through system exercises.
- Integral participant in code delivery calls to understand what defects were being remediated and what new features were being delivered.
- Member of team tasked with data warehouse design for Optum's proprietary ACA portal application
- Hired and managed system integration staffs for VT, WY, WV HIX / O&M engagements.

MARKET NEWS INTERNATIONAL, NEW YORK, NY 11/02-06/14
Sr. Program / Project Manager
Role and responsibility:
- Managed all technology projects for a small global newswire focused on fixed income and foreign exchange news and data utilizing Agile or Waterfall. Liaised with re-distributor technology departments (Bloomberg, Reuters, and Acquire Media). Assisted in the sales process for syndication deals by negotiating with prospective customers' IT departments to set up direct feeds of MNI news.

Key Impacts
- Vendor Management – managed relationships with Sprint, Verizon, BT, Deutsche Telekom, China Telecom, and other providers to manage MNI's global MPLS, T1, and fiber network billing over $100k/m. Also negotiated contracts with outsourcing partners for syndication, email, and phone systems
- Project Champion:
  - Project to replace MNI's centralized news distribution system. Written in J2EE, the system maintains a 99.9% uptime, with virtually no unscheduled downtime
  - Project to develop from the ground up, an algorithmic data feed product consisting of key macroeconomic indicators to be consumed by high frequency trading applications. This feed was the fastest algorithmic product on the market at one point (intervals of success judged in microseconds)
  - Project to in-sourcing MNI's direct customer website.
- Operations and Infrastructure Project Management:
  - Managed desktop support for editorial staff located around the world, across all time zones.
  - Managed news content management system in Azure cloud
  - Managed the build out of data centers in Chicago, VA, Frankfurt, and Shanghi
  - Managed office relocations in London, Beijing, and Washington, DC

PRUDENTIAL FINANCIAL, NEWARK, NJ 04/91-11/02
Director – MIS, International Investments
- Reported to the CEO's Chief of Staff, with accountability for all technology matters related to sales reporting and offshore broker relations.

Senior Project Manager - EIS
- Collaborated with a team of developers to develop an ETL framework to take mutual fund trading data (via COBOL) from mainframe MVS/TSO operational data stores, and load the relevant data (via stored procedures) into a Sybase data warehouse for the purpose of reporting trading activity and assets under management.

Manager – Mutual Funds Services
- Developed and maintained the Mutual Fund Sales Reporting department.

EDUCATION / CERTIFICATIONS
Currently studying for Scrum Master and PMP Certifications
Rutgers Coding Bootcamp, Full Stack Flex Program, Somerset, NJ
Master of Science, Information Technology Management, Stevens Institute of Technology, Hoboken, NJ
Bachelor of Science, Business Administration, Fordham University, Bronx, NY