Patrick J. Multhaup

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***Profile***

* Adaptable and detail oriented front end developer with a professional experience in application design, customer account management, and help desk services
* An approach to front end development with a focus on building responsive and intuitive user experiences using timesaving tools
* Involved with the open source front end community and up to date with new technologies and standards
* Enjoy learning new tools and technologies needed
* Strong planning, organizing, problem solving, and communication skills. Work well independently or in a team environment. High attention to pixel perfect detail. Self-motivated, and reliable.
* Understanding of version control, commenting, documentation, style guides, Responsive Design, and cross browser support

***Education***

***California State University, Chico***

Major: ***Economics***: May 2011

Option in International Economics

Special Project: An in depth examination and presentation on problem of the national debt, and methods of solving it.

***Technology Summary***

***Languages:*** HTML/CSS and Javascript

***Libraries, Frameworks & Tools:*** JQuery, Apache2, Git, Bootstrap, NPM, Node.js, Browserify, Boilerplate, Wordpress, Chrome DevTools, Photoshop

***Database***: MySQL, PostgreSQL

***Communication*:** SSH, FTP

***Platforms*:** Linux (Ubuntu), Windows Personal Releases, Server 2k8 & Server 2k12

***Hardware*:** PC Builds, Troubleshooting & Part Replacement, Networking Hardware

***Work Experience***

***IT Support, System Admin and Account Manager***

***TASK Transcription LLC*,** Danville CA Oct 2011-March 2015

* Small company, wore multiple hats/job titles. To clients was an account representative and help desk department. Internally was the system administrator and internal application development designer/manager
* Designed and wrote the requirements and specifications and then managed a web based workflow system project for an all inclusive client and staff web portal and workflow web service. User accounts, secure logins, HIPAA complaint
* Handled upkeep and maintenance of the workflow system, servers, domains, and websites for an internet based company
* Operated the customer software and hardware helpdesk, support phone line and email. Logged all services and support calls in CRM ticket service and identified repeat problems and proposed preventative solutions
* Provided in person and remote hardware and software support for clients
* Trained and provided technical support for company staff and contractors