Patrick J. Multhaup

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***Profile***

* Adaptable and detail oriented developer with experience in front end web design, web application development, customer account management, and help desk services
* An approach to development with a focus on building intuitive and responsive user experiences using timesaving tools and frameworks
* Involved with the open source community and up to date with technologies and standards
* Enjoy learning new tools and technologies as needed
* Strong planning, organizing, problem solving, and communication skills. Work well independently or in a team environment. High attention to pixel perfect detail

***Technology Summary***

***Languages:*** Javascript, Ruby, HTML/CSS

***Tools:*** JQuery, Ruby on Rails, NGINX, Apache2, Git, Bootstrap, NPM, Node.js, Express, Wordpress, Chrome DevTools, Photoshop, Sublime Text, Vim

***Database***: PostgreSQL, MySQL, MongoDB

***Communication*:** SSH, FTP, REST

***Platforms*:** Linux (Ubuntu), Windows Personal Releases, Windows Server 2k8 & Server 2k12

***Hardware*:** PC Builds, Troubleshooting & Part Replacement, Networking

***Education***

***California State University, Chico***

Major: ***Economics***: May 2011

Option in International Economics

***Work Experience***

***IT Support, System Admin and Account Manager***

***TASK Transcription LLC*,** Danville CA Oct 2011-March 2015

* Small company, wore multiple hats/job titles. To clients was an account representative and help desk department. Internally was the system administrator and internal application development designer/manager
* Designed and wrote the requirements and specifications for and then managed a web based workflow system project for an all inclusive client and staff web portal. User accounts, secure logins, HIPAA complaint
* Handled upkeep and maintenance of the workflow systems, servers, domains, and websites
* Operated the customer support helpdesk, phone line, and email. Logged services in CRM ticket service. Identified repeat problems and proposed preventative solutions
* Trained and provided technical support for company staff, contractors and clients