

Patrick Muthii Murimi

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Portfolio: <https://portfollio-opal.vercel.app/>

Profile

Aspiring IT Systems Support Professional with ALX Africa certifications in Software Development with foundational experience in full-stack development and IT support.. Skilled in troubleshooting hardware/software issues, system administration, workflow automation, and network support. Enthusiastic about learning new technologies and contributing to IT operations.

Education

ALX Africa – Backend Software Development Program (2024)

Core Learning at ALX:

Backend software development fundamentals

- API development and integration
- Security best practices for web applications
- Database management and server-side programming
- Problem-solving and software engineering methodologies

Additional Skills Learned Externally (W3School and freeCodeCamp):

- Front-end development: HTML, CSS, JavaScript and React.
- Responsive web design and UI/UX principles
- Full-stack development projects and exercises
- Automation tools (Make.com) for practical problem solving

Work Experience

IT Support & Maintenance – Pentan Realtors

(December 2024 – Present)

- Provided technical support for hardware, software, and network issues across the company.
- Maintained and updated computer systems, ensuring optimal performance and security.
- Assisted in troubleshooting and resolving IT-related problems for staff and management.
- Supported implementation of IT solutions to improve workflow efficiency

Technical Skills

- **IT Support & Systems:** Troubleshooting software & web apps, hardware support basics, user support
- **System Administration:** Linux, basic networking, Git/GitHub
- **Programming & Backend:** Python, Django, REST APIs
- **Frontend:** HTML , CSS, React
- **Automation:** Make.com workflows, API/webhook integration
- **Other:** Problem-solving, analytical thinking, teamwork, adaptability

Projects

Workflow Automation System – Automated repetitive tasks using Make.com, improving efficiency.

Django REST API Application – Built secure APIs demonstrating backend support skills and security.

React Frontend App – Designed responsive UI consuming REST APIs, improving user experience.

Refer to Attached github link.

Certifications

- **ALX Africa Foundation Certificate – 2024**
 - **ALX Africa Backend Software Development Certificate – 2024**
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Qualifications

- Proactive and reliable, strong problem-solving, analytical, and communication skills
- Ability to work effectively in a team-oriented environment
- Enthusiastic about learning and adapting to new technologies
- Basic knowledge of system administration and IT maintenance practices
- Basic understanding of network security principles and troubleshooting

References

References available upon request