

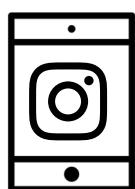


**EVERYTHING YOU  
NEED TO KNOW:**

**ONBOARDING  
SEPTEMBER 2024**

# STAY UP TO DATE

Starting your studies abroad is an exciting and wonderful opportunity. However, studying abroad requires you to prepare and arrange a wide range of matters. But don't worry, together we'll prepare you for a smooth landing at Saxion. Join our student onboarding platform for free and kick-off the start of your studies well prepared.



## INSTAGRAM

Stay up to date about all the activities via our instagram:

[@saxionstudentonboarding](https://www.instagram.com/saxionstudentonboarding)  
[@saxionuas](https://www.instagram.com/saxionuas)



## WEBSITE ONBOARDING

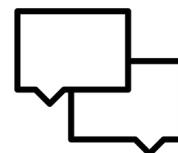
Check out all the activities about onboarding via our [webpage](#)

Check out all the activities we organise for you via this [page](#)



## WHATSAPP

Join our [WhatsApp community](#) to stay up-to-date!



## GOIN' APP

The [app Goin'](#) is a social platform for new students at Saxion. Get in touch with other students from Saxion!



# ARRIVAL CHECKLIST

Moving to another country can be an overwhelming experience, so it's a good idea to be well prepared. Below you can see our basic checklist to get you started.

## HIGH PRIORITY UPON ARRIVAL

- BSN- registration:  
(BSN= mandatory Dutch citizen number. More info via e-mail)
- Pick-up residence permit  
(Only for non-EU students:  
appointment needs to be made by yourself after receiving the pick up letter from the International Office)

## OTHER IMPORTANT MATTERS

- Opening a Dutch bank account
- **Get your DigiD**  
(BSN is required)
- Register with a general practitioner and dentist

## SETTLING IN

- Getting around Saxion
- Join a study association  
Give a boost to your social life by joining a study association for all sorts of activities.



# HIGH PRIORITY UPON ARRIVAL



## 1. BSN-REGISTRATION

If you move to the Netherlands from abroad, it is mandatory to register at the city hall of the city you will be living at. After registering you will receive a Dutch citizen service number (BSN). You need a BSN for the following things:

- To open a Dutch bank account
- To be able to start with a parttime job
- To take out healthcare insurance
- To apply for governmental benefits

**Please note: You do not have to arrange a birth certificate.**

You will receive an e-mail with an invitation for the registration. These BSN-registration days will be hosted by the International Office in September in the cities Deventer and Enschede.

## 2. PICK-UP RESIDENCE PERMIT

After Saxion applied for your residence permit, you will be informed once it has been approved. In case you have to go to the IND to let your biometrics be taken, you will receive an e-mail.

Once your residence permit is ready to be picked up, you will also be informed via the International Office.

## 3. TUBERCULOSIS SCREENING

Non-EU students, with specific nationalities and who need a residence permit based on study, must get in contact with the health service GGD via the International Office.

Those students must be checked on Tuberculosis at time of arrival.

At a TB check-up an X-ray will be made of the lungs. If in case there are some doubts the student is asked to come again for an extra check-up or possible treatment.

**You will receive the first invite from the International Office via e-mail.**



# OTHER IMPORTANT MATTERS

## 4. OPENING A DUTCH BANK ACCOUNT

There are many different banks which offer a variety of services. You can choose one of them for opening a bank account and other financial matters. You could also choose for an online bank, which are widely acceptable.

### What do I need to bring to the bank?

- BSN
- Certificate of enrolment (you can get this at servicepoint or send an e-mail to [servicepoint@saxion.nl](mailto:servicepoint@saxion.nl))
- Valid passport / ID

### Refund proof of financial means (non-EU only)

The refund of the financial means will be done to a Dutch bank account.

1. Fill in [this form](#) and add a wet/hand-written signature.
2. Send it to [finance@saxion.nl](mailto:finance@saxion.nl). Mention 'Deposit Proof of Financial Means' in the e-mail.
3. Our Finance Department will make sure to give you a refund of the financial means.

## 6. REGISTER WITH A GENERAL PRACTITIONER / DENTIST

In the Netherlands, you need to see the family doctor (general practitioner) first before you can get a referral for a specialist in the hospital.

**Do you want to know more about the Dutch health care system? Check out our [YouTube video](#).**

As soon as you will be a Saxion student and residing in the Netherlands, the International Office can help you to arrange an appointment at a GP in your city.

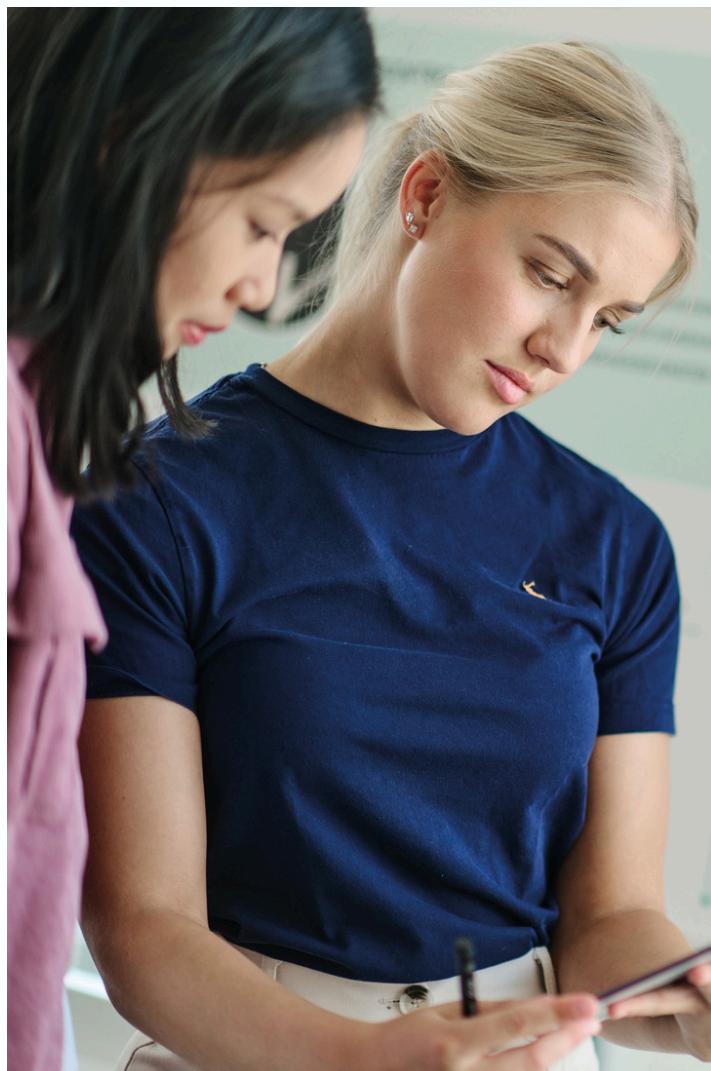
## 5. GET YOUR DIGID

Apply for a DigiD account. This is the official Dutch governmental way to identify yourself. It can help you with official procedures during your time in the Netherlands and at Saxion.

DigiD can help you for example with:

- Studielink.nl
- Part time jobs
- Belastingdienst = taxes

**To apply for DigiD you need to have your BSN. You can apply for the DigiD account via this [link](#).**



# HEALTHCARE SYSTEM

Check out our YouTube video about healthcare [here](#).

## MEDICAL CARE

Medical care is of high quality in the Netherlands. Since medical costs for treatment can be very high, it is very important to be properly insured, especially if you need specialist help from the hospital. In the Netherlands you need to see the family doctor first before you can go to the hospital.

## INSURANCE

### Non-EU student

As a non-EU student you will have to arrange insurance when living in the Netherlands. Students are free to choose any insurance company, but if you are a new (first year) non-EU student coming from abroad Saxion can facilitate this for you by applying for a student insurance. The [AON Student Insurance Complete+ package](#) offers coverage for your health, travel and stay.

### EU/EEA Student

As an EU/EEA student you might have the EHIC (European Health Insurance Card), which only covers necessary health care and therefore might not cover all health care you need or want. You could decide to take out additional health insurance, or check with your insurance company from your home country.

### Liability Insurance

EU/EEA students can take out liability insurance to cover any accidental damage caused to other persons or property during your study in the Netherlands. If requested, the International Office can arrange this insurance for you through AON. You can transfer the amount of € 32,- to Saxion.

## FIRST AID (EMERGENCY CENTER)

In case of an emergency, you can get help 24 hours a day at the local hospital:

### Deventer

Nico Bolkesteinlaan 75 in Deventer.  
Follow the signs 'Spoedpost'.  
Always make an appointment before you go. First-Aid  
+31 (0)570 - 501 777.  
Weekdays after 5 pm and in the weekends. Only in  
case of emergency.

### Enschede

Family doctor services Twente Oost, Beltstraat 70 in  
Enschede  
Close to the Hospital - Medisch Spectrum Twente.  
Always make an appointment before you go. First-Aid  
+31 (0)88-5551188.  
Weekdays after 5 pm and in the weekends. Only in  
case of emergency.

### Apeldoorn

Gelre Apeldoorn at Albert Schweitzerlaan 31, 7334 DZ  
Apeldoorn  
Always make an appointment before you go. First-Aid  
+31 (0)55 581 8181.  
Weekdays after 5 pm and in the weekends. Only in  
case of emergency.

### Emergency number

The fire brigade, police or an ambulance in the  
Netherlands is 112.

# HOUSING

If you have applied for Saxion housing, you will be able to find more information below or you will be informed via e-mail.

If you will look for housing on your own, please make use from our tips and tricks!

## SAXION HOUSING

In the cities Enschede and Deventer, we cooperate with national and local student housing organisations. They provide Saxion with furnished students rooms, so you can easily move in.

These rooms are located in student buildings, full of other international students. You will live with Saxion students who decided to take the leap and move abroad!

Interested in what Saxion housing looks like?

- Find the video of Saxion housing in Enschede (Ariënsplein) [here](#). We have another accommodation building in Enschede at the Roelof van Schevenstraat.
- Get a sneak peek of our student accommodation in Deventer, by checking out [this video](#)! The Heights building was opened in 2014. In total, Saxion reserved 120 rooms in this building. Curious where the Heights is located? A quick search on Google maps can tell you more!

## ARRIVAL INFORMATION

Please check [this page](#) for more information about our pick-up service from Schiphol and how to proceed to Saxion.

## FINDING HOUSING ON YOUR OWN

Some useful tips and tricks:

- Decide what your budget will be, prepare a budget plan and estimate how much money you have available for your rent + additional costs.
- Consider looking outside of Enschede, Deventer or Apeldoorn. Do not close your eyes to alternative housing in cities close to our study locations, like Hengelo or Almelo. For studying in Deventer, living in Apeldoorn (or the other way around) might be a good alternative as well. Be aware of extra travel expenses.
- Sign up with non-profit housing organisations/platforms. It is important to do this as soon as possible.
  - Enschede: [ROOMSPOT.NL](#)
  - Deventer: [ROOM.NL](#).
    - These platforms are available in English. Multiple housing organisations are partners in these platforms and offer accommodation to students/youngsters. Via the platforms you can receive 2 types of offers:
      - Regular student room
      - Student rooms via a co-optation/vote-in system (in Dutch: hospiteren).
- Search in Facebook groups for housing or contact current students via the GOIN app. Please be aware of scammers. More on how to avoid scams can be found [here](#).
- [Sign up with commercial housing agencies and search engines](#)
  - Before signing up, make sure you know how they work. Sometimes you need to pay a commission fee or subscription fee.

# VISA AND RESIDENCE PERMIT

Check out our YouTube video about the immigration procedures [here](#).

As a student with a nationality from outside the EU/EEA you need to have a visa and/or residence permit for your study in the Netherlands.

## SAXION APPLIES FOR YOUR VISA / RESIDENCE PERMIT BASED ON STUDY

If you are officially admitted (or admitted under condition) for a study at Saxion, it is time to have a look at your immigration procedures. We will handle all immigration related matters for you, but we understand you would like to know the process and what you need to do to successfully start your study in the Netherlands. (We strongly recommend no travel plans are made or costs are incurred until a decision regarding your visa application is made and the visa has been issued by the Dutch embassy.)

We need you to take the following steps so that we can apply for your visa and/or residence permit:

**1 Fulfil the payment mentioned on the invoice you received before the deadline.**

**2 Check which category applies to you and download the relevant files.**

**Upload the following documents in sis.saxion.nl:**

- 3**
- Immigration Application form
  - Appendix Antecedents Certificate
  - Upload a copy of your passport including all stamped pages

After you have completed step 1, 2 and 3:

**4 We will apply for your visa and/or residence permit around June or July, we cannot give the exact date of application for your visa/residence permit.**

**5 You will receive an e-mail once the application is sent to the IND (immigration services).**

**6 You will have to wait around 3 weeks for an approval.**

**7 You will receive an email once the application has been approved, including information with the next steps you need to take.**

More information about the immigration procedures can be found on [our website](#).

# PRACTICAL & FUN ACTIVITIES: ONBOARDING

September - October

Check the events [here](#), all the events will be added from August on.

## KICK-OFF AFTERNOON

Together we will kick-off your study period at Saxion!

- Meet the International Office
- Get to know your way around Saxion
- Meet other students from all over the world!
- Taste Dutch food and play fun activities

## INTRO

Join the INTRO and have fun with other new students!

- Check the aftermovie of the INTRO 2023 [here](#)
- From Tuesday 27 August to Thursday 29 August
- More information will be shared soon

## OTHER ONBOARDING ACTIVITIES:

From August on, we will organize different events for you:

- BSN-registration
- Workshop cycling
- Bowling
- Dutch Food Tastery
- And more!

## How do I stay up to date about the activities?

- Join our [WhatsApp Onboarding group](#)
- Follow Saxion Student Onboarding on [Instagram](#)
- Keep an eye out on [the calendar](#)



# GETTING AROUND SAXION

We know from experience that it's sometimes difficult to understand where certain classrooms are and what services Saxion has to offer.

That is why we will guide you through.

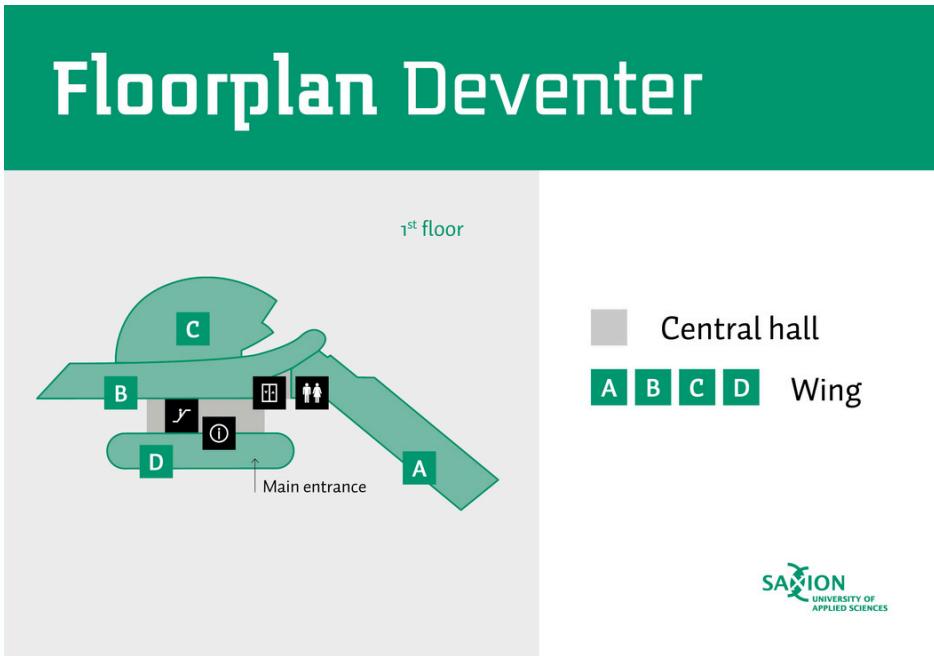
Below you can find a map of the Saxion main buildings.

Would you rather watch a video about the other buildings as well?

Click on on [this link](#)

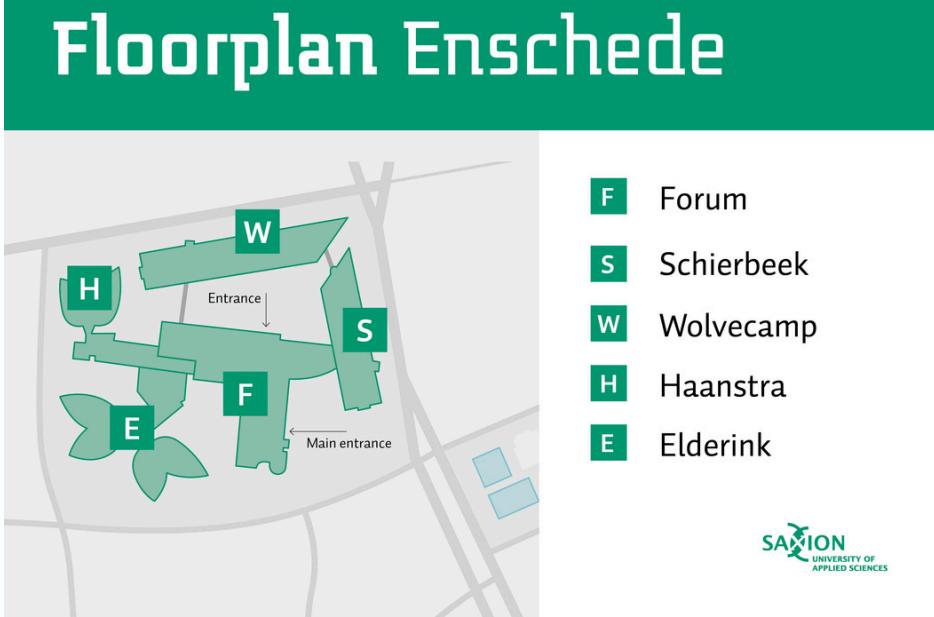
[More information can be found here](#)

## Floorplan Deventer



Main building  
Deventer

## Floorplan Enschede



- F Forum
- S Schierbeek
- W Wolvencamp
- H Haanstra
- E Elderink

Main building  
Enschede

# SAXION SERVICES



## STUDENT SUPPORT SERVICES

To help students study successfully, Saxion offers many support services and facilities, such as:

- Online coaching**
- Individual counselling**
- Training sessions and workshops**
- Studying effectively**
- Language**
- Study choice**
- Career advice**
- Sports and culture**

Our wide arrange of support services and facilities help students study successfully, such as online coaching, individual counselling, training sessions and workshops about personal development, studying effectively, language and study choice, career advice, sports, and culture.

Do you want to see a video? [Click here](#). The video has English subtitles if you click on the globe in the right lower corner.

## INTERNATIONAL OFFICE

Helps you with a lot of practical matters. Next to that, we guide you upon arrival in the Netherlands, give advice about working besides your study, register at a family doctor and many more matters. So you can focus on your studies before, upon and during your student life in the Netherlands.

**Housing**

**Immigration procedures**

**Visa & residence permit based on study**

**Regulations regarding keeping residence permit**

**Insurance**

**Scholarships**

**Medical**

## SERVICEPOINT

The Service Point is intended for all students.

**Proof of enrolment**

**Scheduling appointments with the student counsellor and student psychologists**

**Contact persons at Saxion**

**NRW-ticket (train tickets for students living in Germany)**



# OTHER SAXION SERVICES



## LANGUAGE SCHOOL

Learning Dutch will make your time in the Netherlands easier. You will be able to communicate with Dutch students, being able to order a drink in the bar and it will help you with your further career. Interested in learning Dutch?

You can find more information on [this page](#). Contact: [talencentrum@saxion.nl](mailto:talencentrum@saxion.nl)

## STUDYING WITH SPECIAL NEEDS

About 10% of Saxion students have a disability or learning difficulty. Examples include dyslexia, dyscalculia, ADHD and ADD, autism, a visual or hearing impairment, stuttering or a chronic (mental) illness. Here you can read Saxion's vision of studying with a disability or learning difficulty.

- Make this known via Studielink while applying
- Make an appointment at Service Point to meet with a study counsellor. Together they can then explore the provisions available and find out which ones best suit the needs of the student.

## DIVERSITY OFFICE

Saxion is a place where you can be yourself. Do you want to contribute, or know more? Read more [here](#). Contact [diversityoffice@saxion.nl](mailto:diversityoffice@saxion.nl)

## GREEN OFFICE

Highlights sustainability throughout Saxion Student involvement in initiatives Inspire, enthuse and energise our students. More information can be found on [this page](#). Questions? [greenoffice@saxion.nl](mailto:greenoffice@saxion.nl)



# PUBLIC TRANSPORT

For many internationals arriving in the Netherlands, Dutch transportation means one thing: the bicycle. But while the Dutch have created the best cycling infrastructure in the world, they've done some great things with their public transit system, too. So whether you're looking to take a train to Tilburg or a bus to Bloemendaal, it's easy getting around the country.

## THE OV-CHIPCARD

The OV-chipcard is the payment method for public transport in the Netherlands. If you carry an OV-chipcard with you, you no longer need to think about strip tickets or metro tickets. You load credit onto the OV-card in Euro or add a travel product, such as a single journey, a monthly pass for commuting or a season ticket.

## STUDENT TRAVEL PRODUCT

**Only applicable to EU-students:** you can read all about the Student Travel Product, such as the requirements and how to apply via the webpage of DUO [here](#). You have to apply for it yourself, only possible if you're eligible for DUO.

## OTHER OPTIONS DISCOUNT

[ISIC Mobility Card](#) - option with discount on travel via public transportation

[Nationale Spoorwegen \(NS\)](#) - Public Transport.

[NS Flex subscriptions](#)

In person information? Go to Enschede Trainstation and when you enter you find the; OV Servicewinkel NS.

NS Spoordeelwinkel (in Dutch) - special tickets with attractions to travel by train: [via this link](#)

## 9292 APPLICATION

In the 9292 app you will find all times, fares and tickets for the train, bus, tram, metro and ferry in The Netherlands. The app is available in English.

Google Playstore: [click here](#)

App Store: [click here](#)

## NS TRAVEL APPLICATION

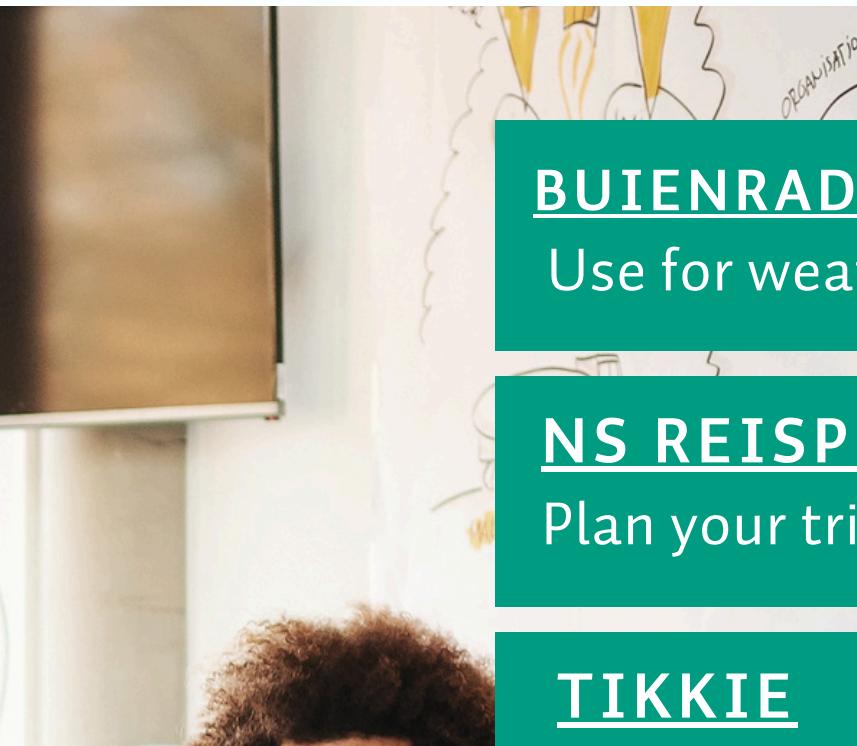
The free NS app is your ideal travelling companion. It lets you plan your entire journey to any address in the Netherlands and keep up to date with the latest travel information and any disruptions as you go.

Google Playstore: [click here](#)

App Store: [click here](#)



# USEFUL APPS



## BUIENRADAR

Use for weather predictions

## NS REISPLANNER

Plan your trip

## TIKKIE

Send payment requests to friends

## DUOLINGO

Learn your first words in Dutch

# STUDY ASSOCIATIONS

## ENSCHEDE

[SV Archimedes](#) - Mechanical Engineering, Industrial Product Design, Chemical Technology and Mechatronics

[SV Balans](#) - Accountancy, International Finance and Accounting

[Connect Terzake](#) - Construction Engineering, Small Business & Retail Management, Technical Business Administration, BK5 Commercial-Technical Business Administration

[SV Construct](#) - Architecture and Civil Engineering

[SV Humanity](#) – International Human Resource Management

[SV IDent](#) – Crime Science and Forensic Investigation

[IManage](#) - International Business & Languages, International Business & Management Studies

[LiNK](#) - Academy Creatieve Technologie

[SV Oxytoc](#) - Biology and Medical Laboratory Research, and Chemistry

[SAMM](#) – Social Work

[Syntaxis](#) – Computer Sciences

[Tabula Rasa](#) - Physiotherapy and Podiatry

[SV Watt](#) - Electrical Engineering, Technical Informatics and Applied Physics



## DEVENTER

[SV Balans](#) - Accountancy, International Finance and Accounting

[FLEX](#) - Human Resource Management

[LABor](#) - Biology and Medical Laboratory Research, and Chemistry

[Pro-ACT](#) - Academy Creatieve Technologie

Facility Business Society - Facility Management

[SV Queer](#) – all study programmes

## APELDOORN

[Promâitre](#) - Hotel Management

[SMSP](#) - Security Management

## FOR ALL LOCATIONS

[ESN](#) (Erasmus Student Network)

# LET'S MEET EACHOTHER: **GOIN'APP**

The app Goin' is a social platform for all students at Saxion. This is where you come in contact with other (international) students from the Saxion community.

You can join smaller groups in Goin' with a shared interest and make your own community. From workouts, football, yoga or vegan cooking, to LGBTQ+ students, or music, concerts and the best parties in your student city. Basically, just what suits you best!

Besides the communities, the app also contains all kinds of interesting topics for new students. For example, about the Saxion introduction week or starters information.

## **Who can join Goin'?**

Goin' is created to be an online community for all students at Saxion who are going to follow a full-time course. Both Dutch and international students. In this way you can get to know new people, maybe from all over the world!



**GOIN' APP**

# YOUR FIRST 100 DAYS OF ONBOARDING

Stepping foot into a new country, culture and educational system can be both exhilarating and daunting. We are here to help you with the programme "Your First 100 Days of Onboarding"! During this free programme, you will be prepared for studying at Saxion. You will be matched with a student coach who will guide you along the way. Let's go!

[SIGN UP VIA THIS LINK!](#)

## Why should you join?

Starting a new study in a foreign country, with other cultures, educational system and lifestyle can be rough. This programme will be personalised to your circumstances and can help you battle these hurdles. The programme is for free; especially for you and improving has never hurt anybody!

## How does it work?

1. Sign up as soon as you feel ready. You can start from April on, but you can choose when you like to start!
2. You will receive a questionnaire and you have to fill this in.
3. We will review your answers and write advise based on your results, wishes and needs.
4. You will be matched with a student coach who will guide you during Your First 100 Days of Onboarding. This will be adjusted to your preferences.
5. You will finish Your First 100 Days of Onboarding and review the progress you made with your coach!



# WE CAN'T WAIT TO WELCOME YOU THIS SEPTEMBER

## CONTACT DETAILS



[internationaloffice@saxion.nl](mailto:internationaloffice@saxion.nl)



+31(0)88-0193789

