

Project Brief

Yelp

As the go-to place for reviews on restaurants, businesses, and various services and experiences, Yelp wants to increase user engagement by appealing to travelers.

The Problem/Opportunity

People use Yelp to find all sorts of things—especially when they’re on vacation and in an unfamiliar place. Yelp wants to expand their offerings to be the go-to place for travelers planning their trips. They would like to have a feature that allows users to create itineraries for their travels, as well as a record of their actual experiences.

Aspects to Consider:

- Yelp currently has a “Lists” feature tucked away on its website
- Consider how this would compare to TripAdvisor’s offerings

Features:

- Design a flow for users to create itineraries with designated locations/services.
- Design a flow for users to “record” all the experiences of their trip.

Target Device

- Mobile app

Methods:

1. Discovery and Research

- Competitive analysis
- User research
- Personas

2. Sketching and Ideation

- User stories and storyboards
- Rough sketches
- Multiple possible solutions

3. Narrowing Scope and Structure

- User flows
- Scenarios
- Wireframes and sketches
- Appmaps and diagrams

4. Prototyping and Testing

- Prototype
- Usability testing and results
- Multiple prototype iterations

End Deliverables:

- Project Case Study Presentation
 - High-level personas
 - Sketches and proof of ideation process
 - Proof of design iterations
 - Key screens and wireframes
- Design specifications document
 - User flows
 - App map
 - Wireframes and/or mockups
- Interactive prototype