- 1. A protocol defines what / how / when data is communicated
- 2. The **internet API** is a set of rules that a sending program must follow so that Internet can deliver the data to the destination
- 3. Networks can be classified on the types of transmission as <u>circuit</u> switching and <u>packet</u> switching
- 4. **OSI** = open system interconnection
- 5. OSI layers: application, presentation, session, transport, network, data link, physical
- 6. TCP/IP layers:
 - a. Application = application + presentation + session from OSI
 - **b**. Transport = transport
 - C. Internet = network
 - d. Link = data link + physical
- 7. Services of the data link layer: framing and link access, flow control, error correction > Not tools to the tools tools to the tools to
- 8. O placa de retea poate avea mai multe adrese IP; un calculator poate avea mai multe placi de retea si mai multe IP-uri; placa de retea poate fi si externa; pentru conectarea unui calculator la o retea LAN se foloseste placa de retea
- 9. MAC addresses physically embedded into the network card, guaranteed to be unique; made of 6 bytes; MAC = media access control; in the data link layer; it can be changed
- 10. Broadcast MAC address = FF.FF.FF.FF.FF.FF = logical address used to identify all the computers within a network
- 11. A switch keeps a record of the MAC addresses of all the devices connected to it
- 12. A computer can have multiple IP addresses
- 13. 127.0.0.1 = localhost cannot be a network address nor a broadcast addr; it can be set as default gateway but not as DNS
- 14. 0.0.0.0 is a valid netmask
- → 15. To find the MAC address on windows *ipconfig /all*; to check if the data link layer works(?) *arp /a*
 - 16. The optical fiber cable theoretically has unlimited bandwidth; but there is a limit to how much the end devices can send and receive + the ISP contract limits the bandwidth
 - 17. The <u>bandwidth</u> is the physical property of the transmission medium, **throughput**

represents the amount of data which we transmit over a quantity of time

- 18. Optical fiber -> light waves; wireless -> electro-magnetic waves
- 19. Routing is done at the network level, is based on the destination IP there is no routing based on MAC addresses
- 20. IPv6 = 16 bytes, IPv4 = 4 bytes
- 21. In class-full addressing 5 addr classes
 - a. A network part = 1 byte, host = 3 bytes; (1).0.0.0 -> (127.255.255.255; 2^7? networks (most significant bit is fixed => only 7 left)
 - b. **B** network = 2 bytes, host = 2 bytes; (128.0.0.0 -> (91).255.255.255; 2^14 networks (first 2 bits are fixed..)
 - C. C network = 3 bytes, host = 1 bytes; 92.0.0.0 -> 223.255.255.255; 2^21 networks (first 3 bits..)
 - d. **D**; 224.0.0.0 -> 239.255.255.255; used for multicast
 - e. E; 240.0.0.0 -> 255.255.255.255; never used
 - i. On some implementations, 255.255.255 is not part of class E, it's the universal broadcast
 - f. Natural mask = masks of A, B, C
- 22. Class-full addressing => size of the largest routing table = $2^7 + 2^14 + 2^21$
- 23. CIDR = Classless InterDomain Routing
 - a. Network part (= prefix) + host part, but the sizes are no longer multiples of 8bits
 - b. Host part = "/x", x = number of bits in the host part
 - i. /24 ⇔ class C
 - ii. /16 ⇔ class B
 - iii. /8 ⇔ class A
 - C. The number of hosts is always a power of 2 (this includes the network addr + broadcast)
 - d. The beginning host address in each block must be divisible by the no. of hosts in that block; ex. a block of 16 addresses cannot start at a.b.c.36, but can start at a.b.c.64, or 48 etc.
- 24. A network addr is correct if by ANDing it with the mask, we obtain the net addr; conversely, if we AND a random IP addr with its mask, we get its network addr
- 25. To get the broadcast addr from the network -> OR it with the negated mask
- 26. **Supernetting** = multiple routing entries become a single one (so the opposite of subnetting)
 - a. Ex: a.b.c.0 / 30 and a.b.c.4 / 30 can be seen as a.b.c.0 / 29

- 27. A router has as many interfaces as the number of networks it connects
- 28. In a routing table, if the gateway = 0 => the packet doesn't need to be sent to another network, its destination network can be directly accessed by the router
 - a. If the destination and the mask = 0 => all addresses that don't match any other entries are "caught" here
- 29. Routing table can also be named forwarding table; it contains <u>interface</u>, netmask, destination, address, gateway
- 30. All the hosts from the same network can physically reach each other without an intervening router
- 31. Metric = the no. of routers that have to be passed in order to reach the destination; 1 actually means that no routers are passed (0 has another meaning)
- 32. Private networks:
 - a. 10.0.0.0 / 8 (10.0.0.0 -> 10.255.255.255)
 - b. 172.16.0.0 / 12 (172.16.0.0 -> 172.31.255.255)
 - **C.** 192.168.0.0 / 16 (192.168.0.0 -> 192.168.255.255)
- 33. Proxy server = intermediary for requests from clients seeking resources from other clients
- 34. **DHCP** = dynamic host configuration protocol
- 35. A DHCP server can relay IP addr to clients on a network segment separated from the server's location when the router that separates them acts as a relay agent
- 36. It's possible to have +1 DHCP server on the same subnet if each has its own, disjoint pool of addresses
- 37. DHCP uses UDP at the transport layer
- 38. CLI = command line interface
- 39. SCTP = Stream Control Transmission Protocol; in the transport layer
- 40. **DSL** = digital subscriber line; used to give access to internet through telephone lines
- 41. Crossover cable: connect switch -> switch, switch -> hub, hub -> hub, router -> router, router -> pc, pc -> pc Gove here of Router + PC
- 42. Straight through: connect router -> switch, switch -> pc / server, hub -> pc / server
 - a. Obviously the reverse work as well
- 43. The switch sends a packet specifically to an endpoint (or more), the hub broadcasts the message to all the network
- 44. A switch can transport UDP / IP / TCP packets
- 45. A hub does **not** understand a MAC address; a switch does

- 46. Big endian = most significant byte first; little endian = least ...
 - a. The network standard is big endian, that's why we use ntoh and hton
- 47. 2 PCs might not be able to ping each other if both firewalls are enabled
- 48. Gateways are used for providing connectivity between +2 network segments
- 49. A computer cannot have 2 gateways
- 50. **RIP** = routing information protocol
- 51. RIPv1 doesn't support classless routing protocols (but v2 does); it has the same timers as v2
- 52. Maximum metric of RIPv2 = 15; any further is considered unreachable ((policy turnough at mothers)
- 53. Float uses 4 bytes in 32bit systems; 8 in 64bit systems
- 54. **SSH** = secure shell; used for remote connection to a terminal / command line; in the application layer
- 55. P2P = peer to peer
- 56. Exchange units at each layer:
 - a. App layer data structure
 - b. TCP segment, UDP datagram
 - C. IP datagram / packet
 - d. MAC layer frame
- 57. IP protocol = best effort; doesn't guarantee successful delivery, unicity, data integrity
- 58. IP Datagram header = 20 bytes
 - a. Version 4 bits, usually 4 / 6, if it's ipv4, ipv6
 - b. Header length 4 bits; it counts how many 32-bit entities there are
 - **C.** Type of service 8 bits; type of content (file, voice, video..), related to priorities
 - d. Length 16 bits; of the entire datagram in bytes => max IP datagram size =
 64kb
 - e. 16-bit identifier; given to each datagram that leaves the host
 - f. Flags 3 bits
 - i. DF = "don't fragment"; if it's set to 1 and a packet doesn't fit => the packet is not sent, the sender is notified
 - ii. MF = "more fragments", set to 1 whenever a packet is split
 - g. 13-bit fragment offset; if a packet doesn't fit on a connection, it will be fragmented and it won't be reassembled until it reaches the destination
 - i. The split packets all have the same 16bit ID

- ii. Beware of the 20 byte header size
- h. TTL = time to live 8 bits; = nr. of routers that the datagram can pass before it's discarded; decremented when passing through a router, when it reaches 0 => dg is discarded and a signal is given (TTL expired) to the host of this dg
- 1. Upper layer 8 bits; which protocols are transported inside this dg (ex. TCP = 6, UDP = 17)
- j. **Header internet checksum** 16 bits; = the 16bit one's complement of the one's complement sum of all 16bit words in the header; while computing this, we consider the value of the checksum inside the header to be 0
- k. Source IP 32 bits
- 1. Destination IP 32 bits
- 59. MTU = maximum transfer unit (through a connection)
- 60. ARP = address resolution protocol; basically determines the destination MAC address given its IP; it's not used for determining the IP when the MAC is known; uses broadcast
- 61. NAT = network address translation
 - a. About 64k simultaneous connections for TCP and 64k for UDP with a single LAN address (bc the port-number field is 16bits)
 - b. The outside world only sees 1 IP addr
 - C. **Port forwarding** is an application of it
 - d. Increases flexibility when connecting to the internet
 - e. Causes loss of end-to-end IP traceability
 - f. Reduces address overlap occurrence
- 62. **ICMP** = internet control messaging protocol
 - a. Signaling protocol error reporting, pings
 - i. **Dest network unreachable** the router cannot route to a network, it has no idea about it
 - 11. Dest host unreachable the (final) destination cannot be reached, maybe it's protected by firewall or sth
 - 111. Dest protocol unreachable an IP connection can be established, but not a TCP/UDP (perhaps a firewall again)
 - iV. Bad ip header checksum doesn't correspond
 - b. its data is mostly useless, it's there to ensure that there's been no modifications to the packet in transit
 - C. Encapsulated within IP datagrams
- 63. Traceroute

Shows all iPs of the routers parsed until the curut iP

- a. is a diagnostic tool for displaying the path and measuring transit delays of packets across an IP network
- b. It first sends a packet (usually ICMP) with TTL = 1 => we get the first router, TTL = 2 => second ... and so on

64. UDP = user datagram protocol

- a. Process to process comunication
- b. Header = 8 bytes (just for it, there are also 20 bytes from IP, and others from the app layer)
 - i. Source port + dest port (16 bits each)
 - ii. Length = 16 bits, of the entire datagram
 - iii. Checksum = 16 bits, computed over the header + data of UDP + IP
- C. The datagrams' integrity is only checked when reaching the (final) destination
- d. No congestion control (as opposed to TCP), so it can overflow
- e. Datagram delivery is not guaranteed
- f. Uses the socket SOCK DGRAM

65. TCP = transmission control protocol

- a. Ordered data transfer, retransmission of lost packets => error-free
- b. It has flow control (as opposed to UDP), so no party can overflow the other; traffic is controlled by the OS
- C. It writes to a stream of bytes, while UDP writes packets
- d. Uses the socket **SOCK_STREAM**
- e. Header = 20 bytes (+ the 20 from IP and others from the app layer)
 - i. Source port + dest port (16 bits each)
 - ii. Sequence number = 32bits, counts the amount of bytes exchanged over that connection
 - iii. Acknowledgement number = 32bits, the index of the next expected byte
 - iV. Header length = 4bits, it counts how many 32bit entities are there; also called **data offset**
 - V. Flags = 6 bits
 - 1. ACK; 1 if the acknowledgement number is ok
 - 2. SYN synchronize when creating the connection
 - 3. FIN final, when closing a connection
 - $\overrightarrow{V1}$. Window size = 16 bits, for flow control (how much space left in the

buffer of the receiver)

- vii. Checksum = 16bits, same algorithm as IP, also 'uses' header + data from IP and TCP
- VIII. Urgent pointer = 16bits, not frequently used
- f. When initialised, a TCP connection needs a **state**, at the kernel level for both sender / receiver
 - 1. Starting sequence number (sent)
 - ii. Received sequence number
 - 111. 2 buffers (queues), one for sending, one for receiving
- g. Receiver window -
- h. A segment is retransmitted if a timer expires; the timer is changed according to previous results
 - i. RTT = round-trip delay time;
 - ii. estimatedRTT = (1 a) * previous_estiamatedRTT + a * sampleRTT; a = 0.125 usually
 - iii. **devRTT** = (1 b) * previous_devRTT + b * abs(sampleRTT estimatedRTT)
 - iV. Timeout interval = estimatedRTT + 4 * devRTT
- i. Congestion = too much data is sent too fast for the network to handle; symptoms = lost packets, long delays
 - 1. <u>Network-assisted congestion control</u> = the router provides info about the current situation to its end points, rarely used
 - ii. End-end congestion control the congestion status is inferred
 - 111. Congestion window starts from 1; when below a threshold => grows exponentially (slow-start phase); when above => grows linearly (congestion-avoidance); it's imposed by the sender
 - iV. Triple duplicate ACK occurs => threshold = cw / 2, cw = threshold
 - V. Timeout occurs => threshold = cw / 2, cw = 1
- j. Fairness: k TCP sessions => each gets R / K of the bandwidth
- 66. connect() is normally called by the client in order to connect to a server
- 67. bind() is not mandatory for the client when establishing a TCP connection (when the socket is created, is gets a random IP + port by default, so it works even if we don't specify them ourselves);

68.

Mandatory calls	TCP	UDP
client	connect(), socket()	socket()
server	accept(), listen(), bind(),	bind(), socket()

socket()

- 69. Application layer protocols: DNS, SMTP, FTP, SSH
- 70. DNS = domain name system
 - a. A distributed database of domain names and IPs
 - b. Uses UDP, port 53
 - **c.** TLD = top level domain (.com, .ro, ...); ROTLD = Romanian TLD; subdomain = www.plm.cs.ubbcluj.com
 - d. **FQDN** = fully qualified domain name = hostname + domain name (www.site.com)
 - e. Root DNS servers = global, serve domains like .com, .org etc.; about 16-64 of them; they are known by all the OS which allow DNS
 - f. **Resolver** = the software component that translates IP to hostname
 - g. Iterative website query: local DNS server -> a root DNS s -> local DNS -> the DNS s for the domain obtained above -> local DNS -> the DNS s of the website -sends its IP to-> local DNS -> access the website by its IP
 - h. Recursive website query: instead of returning info back to the local DNS at every step, that server goes directly to the next one (ex. from root DNS to the domain DNS)
 - Not frequent in practice, be those servers basically do the work of our local DNS s
- 71. A DNS server can be a default gateway
- 72. The dot in www.site.com is unrelated to the dot in an IP address
- 73. **ICANN** = Internet Corporation for Assigned Names and Numbers supervises all the *domain registrars* = companies that register domain names (ex. rnc.ro)
- 74. Whois query used for checking if a domain name is already bought
- 75. It's recommended that we have at least 2 DNS servers for a domain name, in case one fails (if possible not in the same location, be earthquakes / fires / tzanca uraganu)
 - a. There's a primary / master one, the others are secondary / slaves and are periodically synchronized with the master
- 76. **Resource records** = (domain name, TTL, class, type, value);
 - a. Types:
 - 1. A = hostname for an IP add
 - ii. NS = domain
 - iii. CNAME = alias for (canonical) real name

C. 2 channels - control (command) and data
f. Not encrypted
79. SMTP = simple mail transfer protocol \rightarrow application layer
a. Text protocol, implemented by MX servers
b. Uses TCP
C. Works on port = 25
d. Allows for offline msg exchanging
e. When configuring email clients, an Internet address for an SMTP server must be entered
f. Used for reading mails:
i. POP3 = post office protocol
11. IMAP = internet mail access protocol
80. HTTP = hypertext transfer protocol * 1525 TER protocol
a. Works on port = 80 b. Is human readable HTTPG > enoughed
b. Is human readable C. Also involved in sending email a dient connects to seven using TELNE
C. Also involved in sending email
The network board can be external. The maximum number of networks in a class A network is $\lambda - \lambda = 126$. The connect call is not mandatory in any UDP sorror. ARP — address resolution protocol A switch does keep a record of MAC addresses TCP is connection oriented

iv. MX = name of mailserver for that domain

78. FTP = file transfer protocol -> on the application layer a. Exchange files between 2 machines \rightarrow copies

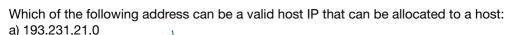
77. Query DNS packet = QName (hostname) + QType (A, MX...) + QClass (type of

V. SOA = start of authority

addressing, IN = internet)

b. It's a text protocol

C. 2 modes: active and passive d. SMB or SAMBA protocols



a,b b) 18.19.20.255

c) 223.245.**256**.17

What is the maximum bandwidth, the maximum amount of data that the optical fiber can carry?

- a) 100 Mb/s
- b) 1000 Mb/s
- c) 100 000 Mb/s
- d) There is no maximum.

Consider a network 60.20.30.0/24. Computers within the network have the default gateway 60.20.30.1, which is the ip of the router. The DNS server has the ip 60.20.30.2 and has the following entries in the **DNS Table**

google.ro 120.30.4.5

mywebsite.ro 60.20.30.3

A computer having the ip 60.20.30.4 opens the web browser and visits the website mywebsite.ro. What is the packet route through the network?

a) 60.20.30.4 -> 60.20.30.2 -> 60.20.30.1 -> 60.20.30.3 -> 60.20.30.4 -> 60.20.30.2 -> 60.20.30.4 b) 60.20.30.4 -> 60.20.30.1 -> 60.20.30.2 -> 60.20.30.1 -> 60.20.30.4 -> 60.20.30.1 -> 60.20.30.3 ->

60.20.30.1 -> 60.20.30.4

c) 60.20.30.4 -> 60.20.30.1 -> 60.20.30.3 -> 60.20.30.1 -> 60.20.30.3 -> 60.20.30.2 -> 60.20.30.4

(0)60.20.30.4 -> 60.20.30.1 -> 60.20.30.2 -> 60.20.30.3 -> 60.20.30.1 -> 60.20.30.4 -> 60.20.30.2 -> 60.20.30.3 -> 60.20.30.1 -> 60.20.30.4 -> 60.20.30.2 -> 60.20.30.3 -> 60.20.30.1 -> 60.20.30.4 -> 60.20.30.2 -> 60.20.30.3 -> 60.20.30.1 -> 60.20.30.4 -> 60.20.30.2 -> 60.20.30.3 -> 60.20.30.1 -> 60.20.30.4 -> 60.20.30.2 -> 60.20.30.3 -> 60.20.30.1 -> 60.20.30.4 -> 60.20.30.2 -> 60.20.30.3 -> 60.20.30.1 -> 60.20.30.4 -> 60.20.30.2 -> 60.20.30.3 -> 60.20.30.1 -> 60.20.30.4 -> 60.20.30.2 -> 60.20.30.2 -> 60.20.30.3 -> 60.20.30.1 -> 60.20.30.4 -> 60.20.30.2 -> 60.20.30.2 -> 60.20.30.3 -> 60.20.30.1 -> 60.20.30.4 -> 60.20.30.2 -> 60.20.30.2 -> 60.20.30.3 -> 60.20.30.1 -> 60.20.30.4 -> 60.20.30.2 -> 60.20.20.2 -> 60.20.20.2 -> 60.20.20.2 -> 60.20.20.2 -> 60.20.20.2 -> 60.20.20.2 -> 60.20.20.2 -> 60.20.20.2 -> 60.20.20.2 -> 60.20.20.2 -> 60.20.20.2 -> 60.20.20.2 -> 60.20.20.2 -> 60.20.20.2

60.20.30.4

A UDP socket is created with the parameters AF INET and SOCK STREAM.

a) true

AND
$$192.168.2.32/27 \rightarrow 256.255.255.255.24$$
 11100000
 $192.168.2.32/27$
 $192.168.2.32/2$

The accept() call is mandatory in any TCP client.

a) true

mandatory lu server

SOCK - DGRAM

Which is the difference between bandwidth and throughput?

- (a) The bandwidth is the physical property of the transmission medium, while throughput represents the amount of data which we transmit
- b) There is no difference between them:
- c) The bandwidth represents the amount of data which we transmit, while throughput is the physical property of the transmission medium.

TCP is Not on the Application Layer

A class /24 can be split into 3 subclasses /26.

- (a) True
- b) False

The bind() call is mandatory in any TCP server.

- a) true
- b) false

s recure shell

I its in the application Layer SSH is not on the Transport Layer.

- a) true
- b) false

What is a congestion window?

(a) A sender impose window implemented to avoid overrunning some routers in the middle of the network path

- b) A window managed by the receiver; that grows when each segment is sent
- c) A window that controls flow moving of the sender

Which of the following affirmations about TCP is not true?

- a) Client process must first be running ሩ 🗪 ruming 🚧
- b) Server must have created a socket that welcomes client's contact
- c) Allows the server to talk with multiple clients
- d) Source port numbers are used to distinguish clients

Which one of these is a RIPv2 characteristic?

- a) maintains a routing table as in RIPv1 without the mask information
- b) is a classful routing protocol dowled
- c) supports maximum metric (hop count) value up to 15. Any router further than 15 hops is considered unreachable
- d) does not support triggered updates or authentication of RIPv2 update messages

Which one is <u>not</u> a principle of the OSI model? a) A layer should be created where a different abstraction is needed. b) Each layer should perform a well-defined function. c) The layer boundaries should be chosen to maximize the information flow across the interfaces. d) The function of each layer should be chosen with an eye toward defining internationally standardized protocols. & ADS TCP (is on the transport layer Soudto() sends date to the UDP sower / dient, not TCP receiponel reads data from the UDP sever / dient, not TCP A proxy server acts as an intermediary for requests from clients seeking resources from other servers: a) True b) False Not all the IP addresses in the class 192.168.0.0/8 are private. /16 (a) true b) false The address 127.0.0.1 can't be a broadcast address. (a) true b) false iP is on the network layer BUS topolog is a network layer where all devices are connected to a single antal able, "backbone" 1P header oheckgru is computed on each router and each some and dust notion hosts. Which of the following are valid subnetwork addresses?

b) 177.91.154.2/30 c) 177.91.107.144/29 d) 177.91.107.1/25

a) 177.91.107.0/30

UDP is used together with IP when small amounts of information are involved, but it uses more system resources than TCP.

a) true

The network board acts as a physical interface between the computer and the network cable.

a) true

b) false

(b) false

The DNS service runs on the TCP port 53.

- a) true
- (b) false

Sall DNS services run on UDP port 53

Network Layer

The Transport Layer manages the mapping between these logical addresses and physical addresses. In IP networking, this mapping is accomplished through the Address Resolution Protocol (ARP).

- a) true
- (b) false

The recvfrom() call doesn't send data to the UDP client.

reads data from

- (a) true
- b) false

The networks can be classified on the types of transmission as switching and switching.

- a)circuit, packet
- b) circuit, message
- c) message, packet
- d) packet, circus

iP protocol is NOT a connection oriented protocol

The listen() call is mandatory in any TCP server.

a) true

The listen() call is required only for conr
b) false

corpositions (a.g. a typical multi-client conr

The listen() call is required only for connection-oriented TCP servers that accept incoming connections (e.g., a typical multi-client server). However, a TCP server that only initiates connections (acting as a client) does not need listen(). Additionally, some specialized TCP implementations may handle communication differently, bypassing listen().

Would you like more clarification on how listen() works in TCP?

Your answer: α
Incorrect!

The correct answer was b

b) false

connect() is required in any TCP server a) true

What does a routing table contain?

- a) Source address, destination address, gateway, interface
- b) Interface, netmask, destination address, gateway
- c) Source address, destination address, netmask, gateway

UDP packets are encapsulated in:

- a) an Ethernet frame
- b) a TCP segment
- an IP datagramnone of the above

In TCP, bytes not read from the stream:

- a) A stream does not have bytes into his composition
- b) are lost but their count is reported as an error to the

user

- c) Are lost
- Stay available for the next read

What are the protocols involved in sending an email?

- a) FTP
- b)SMTP
- c) TCP
- d)POP3
- e) HTTP

Application Layer_	Transport Layer	Network Layer
66H (secura shell)	TCP (transmission control protocol)	IP (internet protocol)
HTTP (Ingrentert +naughn photocol) SMTP	(vac desiration protocol)	
(simple mail transfer protocol) DNS	6CTP (theam control transmission prolocol)	
(danain name system) FTP (file transfir protocol)		
(file transfer grotocol)		

Which one is true about NAT?

- a)Causes loss of end-to-end IP traceability مانده سرين طر ساط له پیشر ساله سمج
- b) Does not conserve legally registered addresses
- c) Decreases flexibility when connecting to the Internet and certain applications will not function with NAT enabled
- d) Increases address overlap occurrence

Which of the following does not describe a socket?

- a) An internal endpoint for sending or receiving data at a single node in a computer.
- b) A door between the application process and end-to-end transport protocol.
- c) A process that sends and receives data at a single node in a computer.

The data link layer takes packets from and encapsulates them into frames for transmission

- a) network layer
- b) physical layer
- c) transport layer
- d) application layer

What happens after receiving one duplicate Acknowledgment?

- a) none of the answers are correct
- b) Congestion Window is set to 1 MSS
- c) Congestion Window is cut in half
- d) Congestion Window is cut in half and grows exponentially

TCP/IP allows a packet to be sent without waiting for the ... of the previous packet.

- a) rejection
- (b) acknowledgement
- c) confirmation
- d) acceptance

