Angelica Astrom

D365 TECHNICAL CONSULTANT

OBJECTIVE

Recent graduate with a strong foundation in computer science and a passion for software development. Eager to apply my programming skills and knowledge to contribute effectively to innovative projects. Quick learner, excellent problem solver, and team player with a dedication to producing high-quality software solutions.

EXPERIENCE

AMY SOFTECH
D365 TECHNICAL INTERN

Jan 2023 – Jun 2023

- Work closely with the D365 development team to assist in the design, development, customization, and implementation of Dynamics 365 solutions.
- Learn and apply coding skills in languages such as C#, JavaScript, and XML to extend and customize D365 applications to meet business requirements.
- Participate in quality assurance activities, including testing and debugging of D365 solutions to ensure they meet functional and performance requirements.

NULLCLASS
D365 SOFTWARE ENGINEER

Jul 2023 – Feb 2024

- Contribute to the ongoing maintenance and updates of existing websites, ensuring they remain functional and up to date.
- Gain hands-on experience in coding and scripting to implement website features, animations, and interactive elements.
- Participate in quality assurance activities, including cross-browser and cross-device testing, and help identify and resolve issues.

CONTACT

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New York City, NY

ABOUT ME

I am passionate about designing digital experiences that are both visually stunning and intuitive, and always strive to create designs that delight and engage users.

EDUCATION

MAC Jul 2019 – Dec 2022
San Jose State University

SKILLS

C#
Plugin
Azure Function
Power Automate
Power Apps
Power Pages
Sales Module
Field Service Module

PROJECTS

PIGEON CHATTING APP

Mar 2024 – Till Date

The client is USA based middle market private investment firm dedicated to North American industry. Actively take part in the client meeting and defining various processes. Worked as team together with other staff from client side and implemented various features. Worked on various customization on case entity like custom popup, created post and notes record by changing ownership of case. Enhanced Outlook Application based on client's requirement. Implemented notification functionality to notify user via In-App Notification, MS Teams notification and via email for case ownership changed. Based on business needs created various plugin. Activity take part in deployment activity.

Roles & Responsibilities
- Understand requirements, analyze, estimate, and provide a solution.
- Attending call with various stack holders.
- Sprint planning, task allocation, daily scrum, update and review of team player work.
- Status update and demo to client as per Sprint plan.
- Follow coding guideline suggested by client and manage deployment packages within Git Repository.
- Customized form, entity, relationship, dialogs based on the various tickets assigned by client.
- Added automate to change Business Process flow and their stage based on client's requirement.
- Added automate to send CRM desktop, MS Teams and Email notification based on post with mentioned users.
- Implemented various JavaScript, HTML web resources based on business need and consume CRM Web API.
- Worked on various enhancement, maintenance, and bug fixes on an ongoing basis.

Technology Worked:
Dynamics 365, Power App (Model Driven App), Outlook Add-in, Power Automate, C#, .Net, JavaScript