

## **Entities & Attributes**

- **Customer**: Represents users who book flights.
  - Attributes: id, username, email, password, full\_name
- **Customer Service**: Staff that manages customer records.
  - Attributes: id, username, email, password, full\_name
- Booking Manager: Manages bookings and invoices.
  - o Attributes: id, username, email, password, full\_name
- Admin: Full access to system resources.
  - o Attributes: id, username, email, password, full\_name
- Profile: Additional details for customers.
  - Attributes: id, customer\_id, phone, address, passport\_number
- Flight: Represents flights available for booking.
  - Attributes: id, flight\_number, origin, destination, departure\_date, departure\_time, seats\_available, price
- **Booking**: Links customers to flights they've booked.
  - Attributes: id, customer\_id, flight\_id, booking\_date, status
- **Invoice**: Generated when a booking is made.
  - Attributes: id, booking\_id, total\_amount, issued\_date, status
- Payment: Linked to invoices to track payment status.
  - Attributes: id, invoice\_id, amount\_paid, payment\_date, payment\_method, status

## Relationships

- Customer has one Profile
- Customer books many Bookings
- A Flight includes many Bookings
- A Booking generates one Invoice
- An Invoice receives one or more Payments
- · Admins manage Flights, Bookings, Invoices, and Payments
- Booking Managers manage Bookings, Invoices, and Payments
- Customer Service manages Customers