

# Patrick McGuigan

Software Engineer

## 👤 Profile

I am an enthusiastic software developer eager to use my unique skillset to help your team and company grow and innovate.

## 📁 Employment History

### Customer Success Manager at Friction Labs, Denver, CO

January 2021 — July 2023

Leveraged my technological and relationship-management expertise to modify and improve the existing workflow by designing new methods for each step in the process while being the go-to point of contact for all U.S. based accounts.

Developed programs to boost current account performance as well as revive underperforming accounts.

### Brand Ambassador at Porsche Westwood, Westwood, MA

November 2018 — January 2020

Developed long lasting relationships with clients through strong and consistent communication.

Collaborated with all departments to ensure a comprehensively excellent experience for each customer and their individual needs.

### Supervisor, Route Setter, Instructor at Rock Spot Climbing, Boston, MA

January 2012 — November 2018

Oversaw all gym operations and delegated important tasks to employees.

Prepared itineraries for our B-level climbing team, and assisted in leading team practice.

Designed and tested intuitive and high quality indoor rock climbing routes.

## 🎓 Education

Bachelor of Arts, Curry College, Boston

Certificate of Completion, General Assembly, remote

## Details

Lakewood, CO

(339) 788-1008

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## Links

[linkedin](#)

[Portfolio](#)

## Skills

JavaScript (Programming Language)

Python (Programming Language)

HyperText Markup Language (HTML)

Cascading Style Sheets (CSS)

Node.js

Express.js

Application Programming Interface (API)

MongoDB

PostgreSQL

JQuery

Github

Bootstrap (Front-End Framework)

Docker

Ruby (Programming Language)

Amazon Web Services

## Languages

English