Patrick Mcguigan | Software Engineer

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Education

Curry College
Bachelor of Arts, Graphic Design with focus in Layout Design

2013, Milton, MA

General Assembly
Certificate, Software Engineering

2021, Denver, CO

Experience

Customer Success Manager   October 2021 - July 2023
Friction Labs   *Denver, CO*
- Utilized my expertise in technology and relationship management to enhance workflow efficiency by 20%, implementing multiple new and innovative methodologies across all stages of the sales process.
- Designed and implemented innovative programs to optimize performance of existing partnerships and to revitalize over 100 under-performing accounts.
- Served as the primary contact for our hundreds of U.S. based accounts, fostering a reputation for the company as an accessible and pleasant partner to work with.

Brand Ambassador   November 2018 - January 2020
Porsche Westwood   *Westwood, MA*
- Cultivated enduring client relationships via regular, value-centric communication.
- Facilitated cross-departmental collaboration to ensure a comprehensive and personalized customer experience tailored to individual needs.
- Achieved a daily minimum quota of 5 appointments by maintaining consistent, value-driven communication with clients at all stages of the automotive shopping process, contributing to 20% of the store's total sales revenue.

Projects

PokéSearch   github.com/pattshreds/pokedex_app
- PokéSearch was created using technologies such as HTML, CSS, Javascript and jQuery and a third party Pokémon API.
- This project allows users to search the API for information on any specific Pokemon as well as Berries from any Pokemon Title.

Moodset   github.com/pattshreds/music-app
- This application was developed because of my interest in learning how to create a platform where someone can upload and play music files, and create playlists in a full-stack application.
- Javascript, Node.JS, Mongoose, Express.JS, .EJS, and Cloudinary were the tools used.

Infinite Savannah   github.com/ryanklintworth/infinite-savannah
- Cultivated in a pair-programming environment, Infinite Savannah was made by a colleague and myself. A Kanban board (Trello) was used to organize and track activity.
- CRUD style application harnessing the capabilities of MongoDB & Mongoose, Express.JS, React, Node.JS.

Rezu   github.com/pattshreds/rezu
- With AI and bots being so easy to use today, online reviews can be very misleading. The idea for Rezu hatched to address this common frustration felt by consumers of e-commerce.
- This initiative employed React, Node.JS, Express.js, and SQL to query a Postgres database. User authentication will be provided by Auth0.

Technical Skills

Languages: HTML, CSS, Javascript/Typescript, SQL, MQL
Frameworks/Libraries: jQuery, React.JS, Next.JS, Mongoose, Express.JS, Bootstrap, Material-UI
Database Management: Postres, MongoDB, Vercel
Other Developer Tools: Node.JS, Git, NPM, Docker, Visual Studio Code, REST API, GraphQL
Deployment Platforms: Heroku, AWS Amplify, Firebase, Netlify