Patrick Mcguigan | Software Engineer

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Education

Curry College
Bachelor of Arts, Graphic Design with focus in Web Design

Milton, MA

General Assembly
Certificate of Completion, Software Engineering

Remote

Experience

Customer Success Manager   October 2021 - July 2023
Friction Labs   *Denver, CO*
- Leveraged my technological and relationship-management expertise to modify and improve the existing workflow by designing new methods for each step in the sales process.
- Developed new programs to boost current account performance as well as revive under-performing accounts.
- Represented the company as the go-to point of contact for all U.S. based accounts, and ensured a spotless reputation for being a simple and enjoyable company to work with.

Brand Ambassador   November 2018 - January 2020
Porsche Westwood - Prime Motor Group   *Westwood, MA*
- Developed and maintained long lasting relationships with clients through consistent value-based communication.
- Collaborated with all departments to ensure a comprehensively excellent experience for each customer and their individual needs.
- Established an initial contact with each potential customer that came into the store, setting up a no-pressure environment for anyone whether they were guaranteed to buy, or just wanted to explore.

Projects

PokéSearch   *github.com/pattshreds/pokedex_app*
- PokéSearch is a frontend application built in HTML, CSS, Javascript and jQuery using a third party API allowing users to search for data regarding specific Pokemon as well as Berries from any Pokemon Title.

Moodset   *github.com/pattshreds/music-app*
- Moodset is a full stack application built with Javascript, Node.JS, Mongoose, Express.JS and .EJS. This application allows users to create an account and upload .mp3 files making a custom playlist.

Infinite Savannah   *github.com/ryanklintworth/infinite-savannah*
- Infinite Savannah is a full stack application built with the MERN stack (MongoDB, Express.JS, React, Node.JS). Infinite Savannah is a skate shop e-commerce site and was built as a team of 2.

Rezu   *github.com/pattshreds/rezu*
- Rezu is a full stack application built with the PERN stack (PostgreSQL, Express.JS, React, Node.JS). Rezu is a review hosting application allowing users to create an account, leave product reviews, and search reviewed products.

Technical Skills

Languages: HTML, CSS, Javascript, Python, MongoDB, PostgreSQL
Frameworks: React, React Native, Node.JS, Express.JS, Bootstrap, Material-UI
Developer Tools: Git, NPM, Docker, Visual Studio Code