

Patrick McGuigan | Software Engineer

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Education

Curry College

Bachelor of Arts, Graphic Design with focus in Web Design

2013, Milton, MA

General Assembly

Certificate, Software Engineering

2021, Denver, CO

Experience

Customer Success Manager

Friction Labs

October 2021 - July 2023

Denver, CO

- Utilized my expertise in technology and relationship management to enhance workflow efficiency by 20%, implementing multiple new and innovative methodologies across all stages of the sales process.
- Designed and implemented innovative programs to optimize performance of existing accounts and to revitalize over 100 under-performing ones.
- Served as the primary contact for our hundreds of U.S. based accounts, fostering a reputation for the company as an accessible and pleasant partner to work with.

Brand Ambassador

Porsche Westwood

November 2018 - January 2020

Westwood, MA

- Cultivated enduring client relationships via regular, value-centric communication.
- Facilitated cross-departmental collaboration to ensure a comprehensive and personalized customer experience tailored to individual needs.
- Achieved a daily minimum quota of 5 appointments by maintaining consistent, value-driven communication with clients at all stages of the automotive shopping process, contributing to 20% of the store's total sales revenue.

Projects

PokéSearch

github.com/pattshreds/pokedex_app

- PokéSearch was created using technologies such as HTML, CSS, Javascript and jQuery and a third party Pokémon API.
- This project allows users to search the API for information on any specific Pokemon as well as Berries from any Pokemon Title.

Moodset

github.com/pattshreds/music-app

- This application was developed because of my interest in learning how to create a platform where someone can upload and play music files, and create playlists in a full-stack application.
- Javascript, Node.js, Mongoose, Express.js, .EJS, and Cloudinary were the tools used.

Infinite Savannah

github.com/ryanklintworth/infinite-savannah

- Cultivated in a pair-programming environment, Infinite Savannah was made by a colleague and myself. A Kanban board (Trello) was used to organize and track activity.
- CRUD style application harnessing the capabilities of MongoDB & Mongoose, Express.js, React, Node.js.

Rezu

github.com/pattshreds/rezu

- With AI and bots being so easy to use today, online reviews can be very misleading. The idea for Rezu hatched to address this common frustration felt by consumers of e-commerce.
- This initiative employed React, Node.js, Express.js, and SQL to query a Postgres database. User authentication will be provided by Auth0.

Technical Skills

Languages: HTML, CSS, Javascript/Typescript, SQL, MQL

Frameworks/Libraries: React.JS, Next.JS, Mongoose, Express.JS, Bootstrap, Material-UI

Database Management: Postres, MongoDB, Vercel

Other Developer Tools: Node.JS, Git, NPM, Homebrew, Docker, Visual Studio Code

Deployment Platforms: Heroku, AWS Amplify, Firebase, Netlify