

Use Case: Review request

Participating Actors

The use case is initiated by the admin of the ESN.

Brief Description:

The feature allows the admin to review and accept or reject a request after reviewing the accuracy of information given.

Assumption:

The user is logged into the system as an admin.

Basic Flow (Review request)

1. The use case starts when the admin elects to review the requests
 - a. The system displays the list of all unreviewed requests from citizens, topic and description..
2. The admin choses on to review.
 - a. The system downloads the document to the admin and allow admin to read the content
3. The admin accept the request
 - a. If accepted: the guidance document is added to the others from the requests.
 - b. If rejected: The system cancels the request.

Alternative Flows

- A1, on 2,a => if an admin rejects the request, it is removed from the list of requests.

Step B: Create a Corresponding User Story for review request

Review request Motivation

As an admin,

I want to review the citizens request,

So that I accept the useful ones to be added in guidance documents to help the community to help each other in case of emergency situation.

Review request Acceptance Criteria

- Given an admin is logged into the system
- When the admin accepts or rejects the request
- Then the system processes the request and completes it.

Business Rules

- The document has to be reviewed by the admin, or possibly rejected.
- The document has to be helpful and informative.
- The document has to be easy to read and understand.