User Story Specification: Adding Health service company user story

<u>User Story</u>
As Health service company, I want to register with full information, location and contact
So that citizens can be able to see them

As a Health service company, I want to login into the system, so that I can be able to update information, location and contact information.

As Health service company manager, I want to update companies information, location or contact, so that citizens can be able to see my updated information, location or contact.

As Admin, I want to confrim health service company registration requests, so that citizens can be able to see their information, location, and contact.

As citizens, I want to see a list of all health companies registered, so that I can be able to see their contact to call them or their location to go there to ask help.

<u>Acceptance Criteria</u>

Health service company registration criteria
Given that Health service company a form to fill information about company, location and contact information,
When Health service company chose to register into system
Then the system should validate information and submit the form.

Health service company login criteria
Given that Health service company a form to fill username and password
When Health service company wants to login into system
Then the system should validate username and password and submit form

Health service company update information criteria
Given that Health service company a form filled with existing information about company
When Health service company wants to update their information
Then the system should store new information of company

Health service company category selection criteria
Given that system displayed all health service company category
When Health service company select to choose category
Then the system display different categories supported (Ambulance, pharmaceutical, firefighter)

Admin confirm health service company registration criteria
Given that Admin Table of all health service company need to be confirmed
When Admin wants to approve health service company request

Then the system will change Health service company status to approved from unapproved.
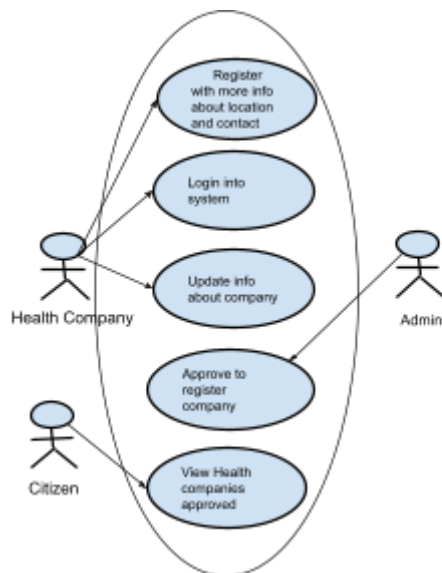
Citizen what to see health service company
Given that Citizens a page to see Approved health service company
When Citizens choose to see a list of health service company
Then system displays a list of all approved health service companies

Use Case Specification

<u>Participating Actors</u>
The use case is initiated by a Health service company like an ambulance or pharmaceutical company to register themselves and wait to be approved by admin and seen by citizens after being approved.

<u>Brief Description</u>
This use case allows a Health service company to register to the system and wait for approval from the admin to have access to the account they have created and which allow them to provide more information and contact about companies including working hours and days, address, and location. And citizens might be able to see the list of companies available in the system and the contact and location.
The registration method controls how health companies will be registered and the approval method controls how the admin will approve registration requests.

The Health service company may registered as:
- Ambulance company
- Pharmaceutical company
- Firefight company

Assumption
The Health service company is not registered into the system and the Admin is logged into the system as well as citizens are logged into the system.

Flow of Events

Basic Flow
1. The use case starts when the Health service company elects to register into the system.
  2. The system provides a form to fill in company information, contacts, and location that will create an account for a health service company and username and password that will be used to log into the system.
  3. Health service companies will choose specific categories from Ambulance, Pharmaceutical, Firefight company
4. The Admin approves health service company registration.
  5. The system will change health company status to active which means it has been approved by admin.
6. The Citizens elect to view the list of health service companies registered with their contacts and location.
  7. The system displays all registered health service companies with their contacts and location.
8. The Health service company needs to access the system to update contact and location in case they moved or changed their contacts.
  9. The system asks a health service company for a username and password to log into the system.
  10. The system provides a form filled with existing information to change and a button to save after changing updates.
  11. The system will store the update information for the company.

Alternative Flows [all mandatory]
● A1. In step 2, the health service company will need to provide the username and password they will wish to use in case they want to update some of the information that has been provided.
● A2. In step 3, The health service company should be in one of this categories (Ambulance, Pharmaceutical, Firefight company)
● A3. In step 10, health service companies should be provided with existing information and update whatever they want to update in case they want to update.

Rules:

1. Health service companies must provide valid contact and location information that will make it easy for citizens to contact them in case of emergency.
2. Health service companies should be in one of the categories specified.