# Patrick J. Petro

# Full Stack Web Developer

Detail-oriented, results-driven, client-centric Full Stack Web Developer with 5+ years of professional experience in multiple disciplines: including leadership, website development, and quality control. Dedicated to improving efficiency using innovation, design, and communication.

oatrickjpetro@icloud.com	

(860) 690-6852

Connecticut, USA

pjpetro.github.io/ApplicationPortfolio/

linkedin.com/in/patrickjpetro

github.com/pjpetro

#### SKILLS



#### **WORK EXPERIENCE**

# Jr. Front End Developer

Avid Marketing Group

04/2021 - Present

Rocky Hill, CT U.S. Marketing Company - Developing campaigns and rebate sites, some featured on national television

- Styled and updated functionality of 300+ online rebate websites using Angular, TypeScript, HTML, SCSS, and Bootstrap while retaining mobile responsiveness and meeting deadlines
- Reviewed 50+ sites to examine code for quality control and delegated revisions to original site developers
- Led the development of one new product version following Material UI design guidelines, decreasing project completion time by 50%
- Developed a new feature of an internal product using Python to increase efficiency of communication to clients
- Voted as 2021's Rookie of the Year by the Senior Leadership Team

# Assistant Systems Analyst

CHA Consulting Inc. 🗹

09/2019 - 04/2021

International, Full-Service Engineering Consulting Firm

Rocky Hill, CT

- Designed and analyzed 1000+ utility poles structures, ensuring compliance with state and federal regulations
- Automated existing procedures using VBA, provided training to employees, and updated scripts based on users' suggestions
- Reviewed documentation outlining multi-million dollar projects for quality control prior to submitting for funding approvals

# Sr. Customer Support Coordinator

Connecticut Online Computer Center 🗷

02/2019 - 09/2019

Southington, CT

- Top 5 Financial Data Processing Company in the U.S. Largest In Northeast
- Developed internal website using HTML, CSS, and JavaScript to improve efficiency of existing procedures by 30%
- Resolved 50+ high priority cases using SQL and delegated open cases to employees based on access levels, ensuring client satisfaction
- Led the development of a VBA application to improve existing task, increasing efficiency 90%

### WORK EXPERIENCE

# **Configuration Analyst**

Connecticut Online Computer Center

01/2018 - 02/2019 Southington, CT

- Assisted 2 clients with rebranding their online banking sites, improving UI/UX using HTML, CSS, and JavaScript
- Completed an average of 20+ support inquiries per week while providing detailed documentation and analysis of errors using CRM and SQL
- Tested 3 new version enhancements prior to deploying updates to clients' sites, improving site performance

# Customer Support Coordinator

Connecticut Online Computer Center

06/2016 - 01/2018

- Resolved 95% of daily inquiries regarding account security, platform features, and navigation
- Collaborated with separate departments to research and resolve 30+ reported system bugs and errors
- Effectively and efficiently trained new employees on system functionalities

#### **EDUCATION**

### Certificate - Full Stack Web Development

University of Connecticut - School of Engineering

11/2019 - 05/2020 Hartford, CT

#### **Bachelor of Arts - Communications**

University of Connecticut - College of Liberal Arts & Sciences

08/2011 - 05/2016 Storrs, CT

### **PROJECTS**

#### Matrixio - https://serene-river-18393.herokuapp.com/

- M.E.R.N stack application designed to provide an interface for creating and conducting matrix training exercises
- My Responsibilities: Front End, New Matrix Generation Scripts, and Logo
- Technologies used: Mongo, Express, React, Node, Moment.js, and Font Awesome
- GitHub Repo: https://github.com/pjpetro/Matrixio

#### Diplomacy - https://pjpetro.github.io/Diplomacy/

- This site is used to keep track of resources while playing the board game, "Diplomacy"
- My Responsibilities: Front End, Back End, Local Storage, Trade Option Scripts, and Logo
- Technologies Used: HTML, CSS, Bootstrap, Foundation, JavaScript, jQuery, and Font Awesome
- Github Repo: https://github.com/pjpetro/Diplomacy

#### Day Planner - https://pjpetro.github.io/DayPlanner/

- An application to plan your workday which utilizes local storage to save tasks and has the option to remove them when complete
- My Responsibilities: Front End, Back End, and Item Storage
- Technologies used: HTML, CSS, JavaScript, Moment.js, Local Storage, Font Awesome
- GitHub Repo: https://github.com/pjpetro/DayPlanner

#### Note Taker - https://pip-notetaker.herokuapp.com/

- Deployed on Heroku, this application is available for users to save, update, and delete notes
- My Responsibilities: Back End & SQL Database connection
- Technologies used: HTML, CSS, JavaScript, MySQL, Ajax
- GitHub Repo: https://github.com/pjpetro/NoteTaker

#### Password Generator - https://pjpetro.github.io/PasswordGenerator/

- This application generates a random password for a user based on the criteria selected via checkboxes at the bottom
- My Responsibilities: Front End & Password Generation Scripts
- Technologies used: HTML, CSS, JavaScript
- GitHub Repo: https://github.com/pjpetro/PasswordGenerator

Southington, CT