Paulius Kancleris

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Profile

Paulius is a a highly motivated Computer Science graduate with hands-on experience in both technical and client-facing roles. Currently working as a Technical Advisor at Alcove, he configures care technology devices, troubleshoots issues, and supports customers directly - combining technical precision with strong interpersonal skills. Paulius' interest in building custom computers and exploring emerging technologies continues to strengthen his knowledge, contributing to his personal and professional development.

Education

BSc Computer Science with Honours - City, University of London   **2020-2023**
- Grade: Class 1
- Modules: Concurrency, Object-Oriented Design, Theory of Computation, Data Structures, AI...

BTEC & AS-Level - Havering Sixth Form College   **2018-2020**
- BTEC**:** ICT Extended Diploma (D*D*D*)
- AS-Level: Maths (A)

GCSEs - Anglo European School   **2013-2018**
- 10 subjects, grades 4-6, C, B, including Maths and English

IT Skills & Projects

Languages:	Python, Java, Visual Basic, Dax, Haskell, C++
Databases and Web Development:	HTML, PHP, CSS, JavaScript, MySQL
Programmes and Software Packages:	VS Code, Microsoft Office, Power BI, IntelliJ IDEA, Visual Paradigm
Projects:	Examples can be found in my online portfolio

Work Experience

Alcove Technical Advisor   **November 2024 – ONGOING**
- Alcove is a care technology company that provides devices ensuring swift emergency response.
- Paulius acts as the primary point of contact for customers, ensuring their personal details are correctly registered across all relevant portals and devices.
- Installs devices and troubleshoot technical issues, ensuring optimal performance and usability for each customer.
- Strengthened interpersonal skills by adapting explanations to suit the needs of diverse customers.
- Developed strong time management skills by balancing technical installations, customer support, and administrative tasks in a fast-paced, understaffed environment.

Tesco Warehouse Operations Technician   **August 2023 – November 2024**
- Distributed food from pallets arriving to the warehouse into aisles, each with a designated shop destination.
- Held detailed knowledge of warehouse equipment allowing completion of specialised tasks upon request.
- Enhanced ability to thrive in a fast-paced environment by meeting strict performance targets.
- Improved team working skills as everyone contributes towards maintaining each others efficient operations.

Additional Skills and Information

Languages:	Lithuanian (fluent), English (fluent)
Hardware:	Actively enhances his technical expertise by designing and assembling computers.
Sports:	Strong interest in basketball and follows the NBA.
Gaming:	Mainly online games such as Call of Duty, Rocket League and Valorant.