



MODULE 3

BASIC TROUBLESHOOTING AND REPAIR



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I. VEHICLE CHECK AND DIAGNOSIS



A. Purpose of Vehicle Check and Diagnosis

- Identify what the problem is
- Identify who is responsible
- Identify how and why the problem occurred
- Identify how much the customer intends to pay



B. Procedures in Conducting Vehicle Check and Diagnosis

1. Periodic Inspection

- a. Check the vehicle to confirm the customer's request or problem.
- b. Write the result down to a reception memo, and read the key points aloud for confirmation.
- c. Check the driver's seat area and engine room even if the vehicle seems to have no problem.
- d. Explain politely to the customer about:
 - Daily handling.
 - Importance of periodical inspection
 - Use of genuine service parts and oil



B. Procedures in Conducting Vehicle Check and Diagnosis

2. General Inspection

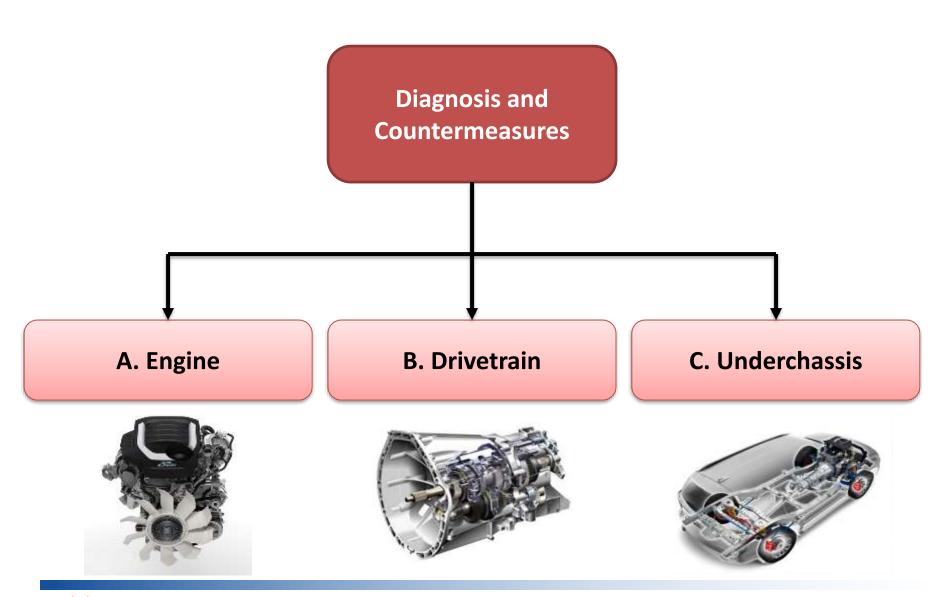
- a. Identification of the failure.
 - Fully understand the normal condition of the vehicle and make diagnosis based on the Isuzu quality standards.
 - When making diagnosis, determine:
 - i. Whether the phenomenon is really a failure.
 - ii. Whether the phenomenon is felt only by customer.
 - iii. Whether the customer is making an unreasonable quality demand.
 - If phenomenon is purely sensuous, such as vibration/noise, get in the vehicle with customer and make a check.
- b. Identification of the cause of the failure.
 - If abnormal phenomenon exist, proceed to make diagnosis.
 - If diagnosis takes time, usher customer to waiting room/area.
 - Keep the vehicle to identify the true cause of the failure.
 - Write concrete work instruction in the job order, and have the Job Controller assign jobs.



II. BASIC VEHICLE DIAGNOSIS AND COUNTERMEASURE



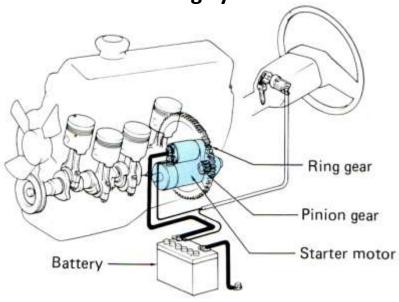
II. Basic Vehicle Diagnosis and Countermeasure



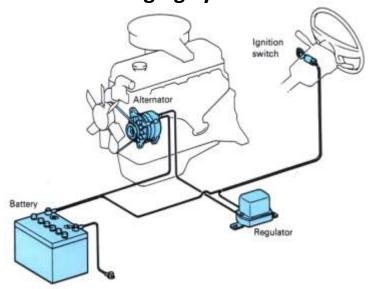


Starting and Charging System

Starting System



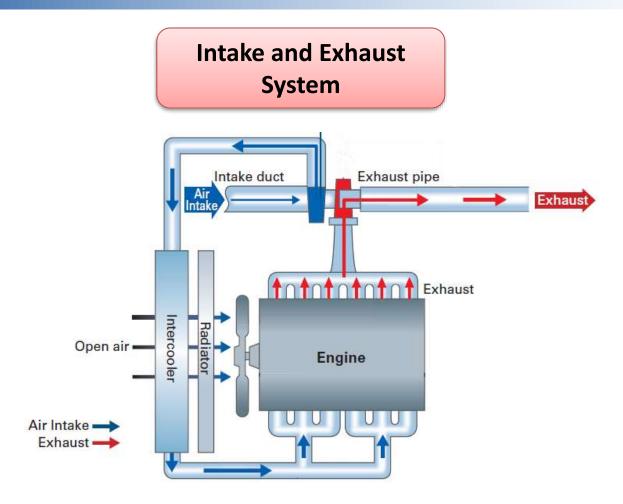
Charging System



Starting system forces the engine to crank with an electric motor, and starts the engine.

Produces electricity to supply the electrical components with the amount of electricity required, and to charge the battery while the vehicle's body is in operation.

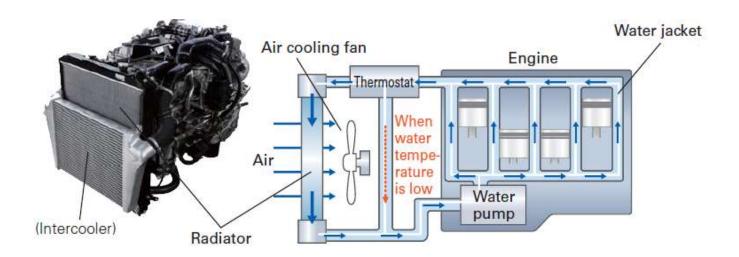




These two systems are responsible for providing the needed air for combustion and passage for exhaust gas to be expelled from the engine and filter out pollutants from exhaust gases that may cause air pollution.

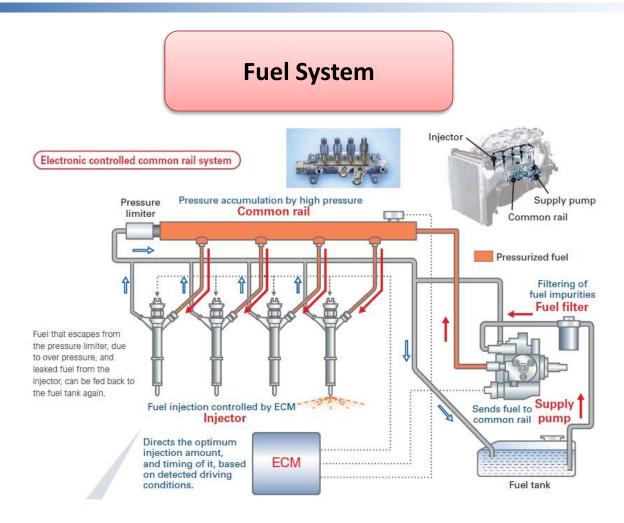


Cooling System



- The purpose of the cooling system is to circulate the coolant in order to absorb, dissipate and control the heat from fuel combustion and friction of moving parts.
- The cooling system keeps the engine at its most efficient temperature at any engine speed range and at varying ambient temperature

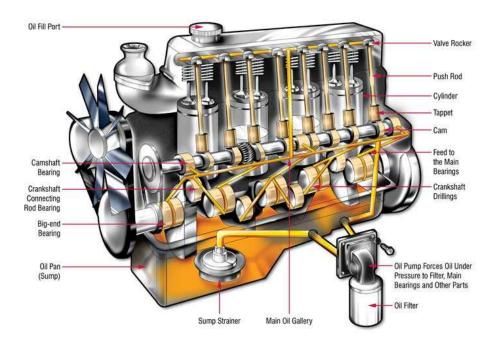




To supply the engine with proper amount of fuel that can be used during combustion process.



Lubrication System



The lubricating system keeps all moving parts inside the engine coated with layers of oil. This reduce wear on the parts and allows them to move freely with little power lost.



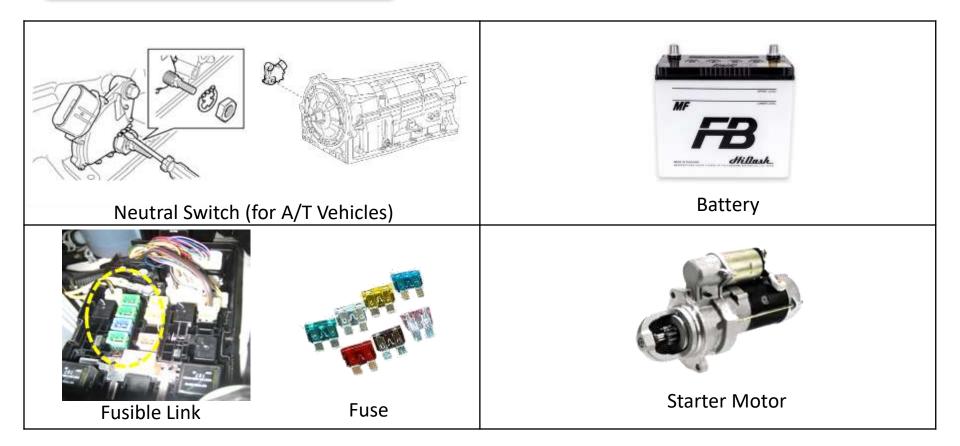
Engine Troubleshooting and Diagnosis

- Hard Starting
- Unstable Idling
- Insufficient Power
- Excessive Fuel Consumption
- Excessive Oil Consumption
- Overheating
- Dark Exhaust Smoke
- Low Oil Pressure
- Abnormal Noise



HARD STARTING

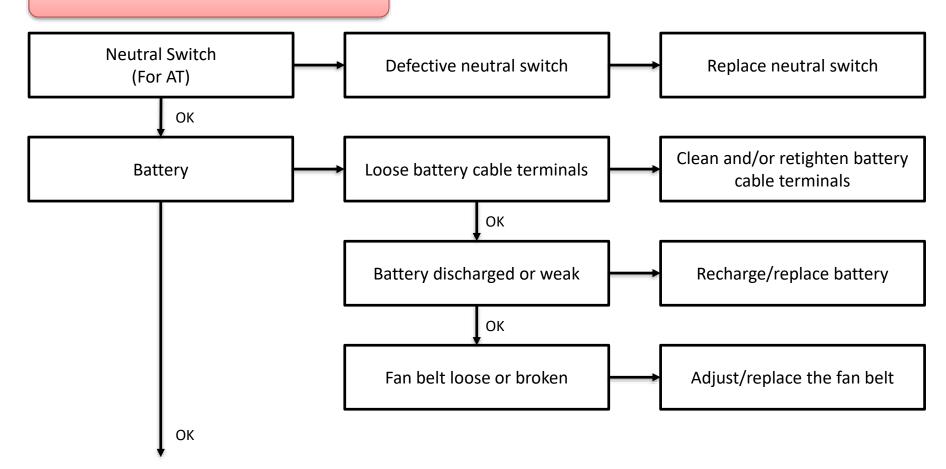
1) Starter motor inoperative





HARD STARTING

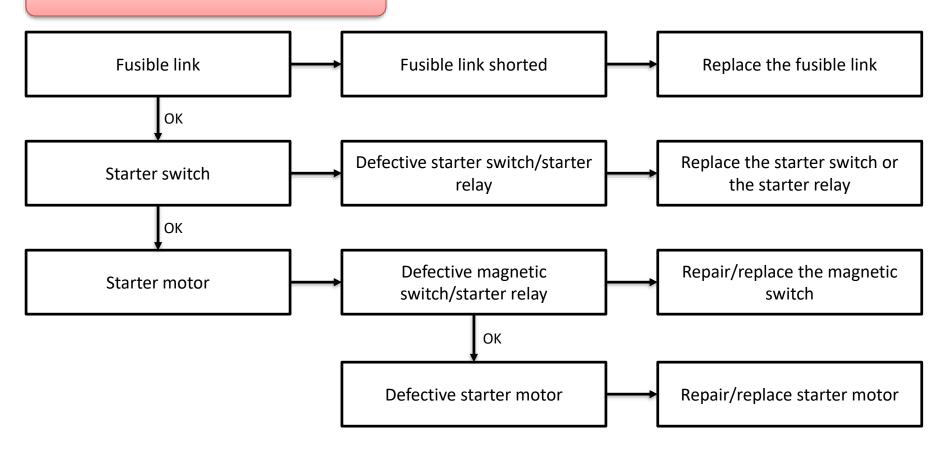
1) Starter motor inoperative





HARD STARTING

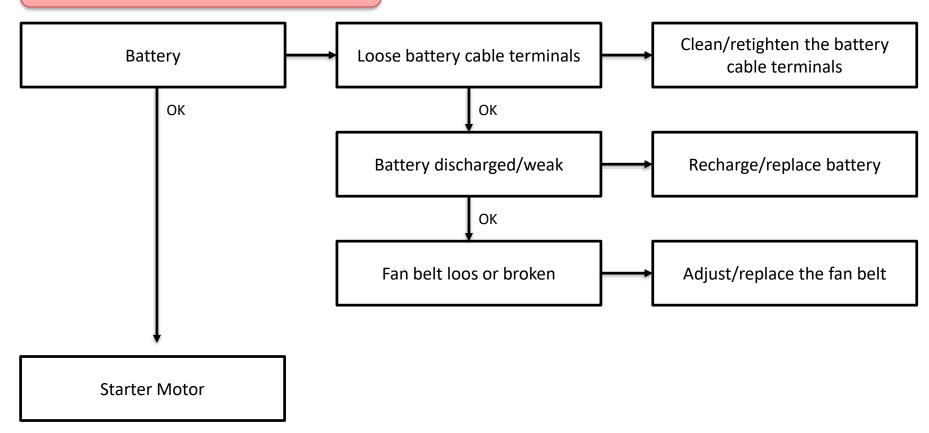
1) Starter motor inoperative





HARD STARTING

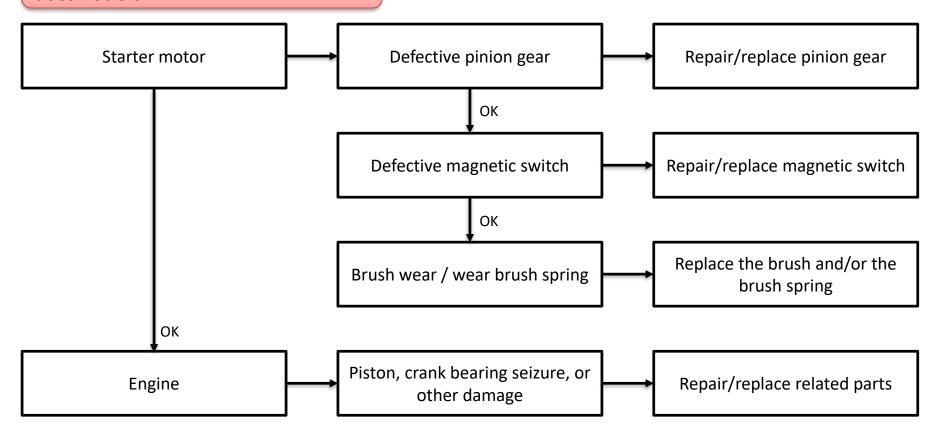
2) Starter motor operates but engine does not crank





HARD STARTING

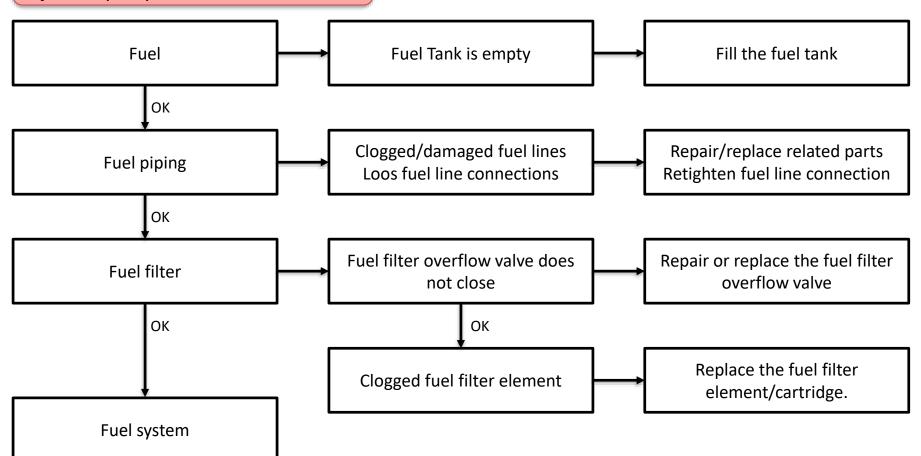
2) Starter motor operates but engine does not Crank





HARD STARTING

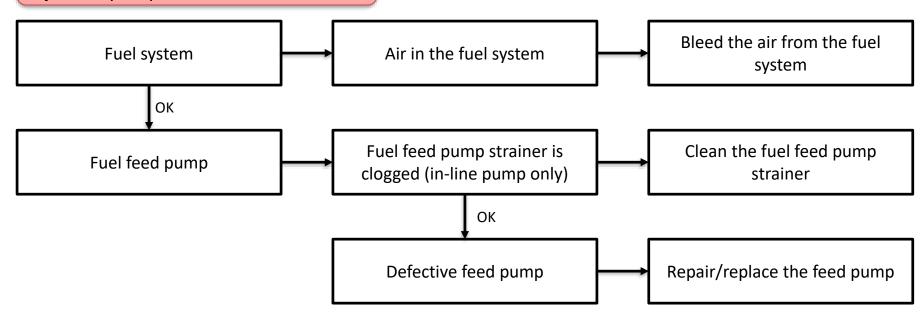
3) Fuel is not being delivered to the injection pump





HARD STARTING

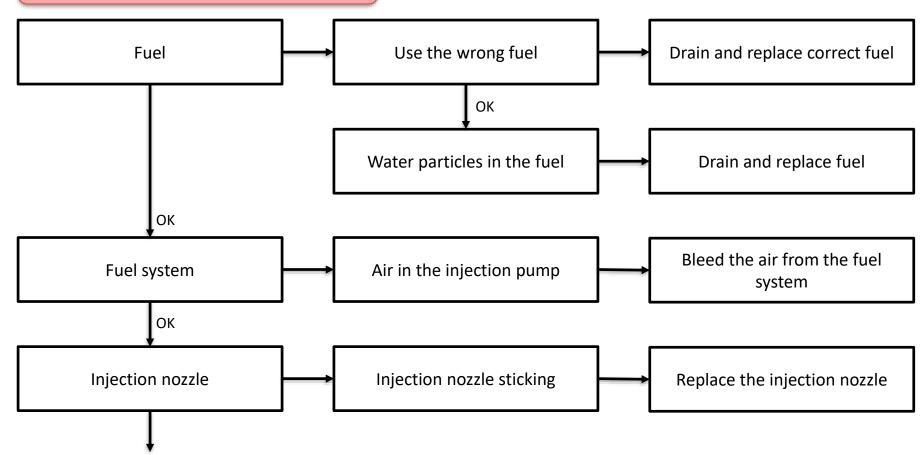
3) Fuel is not being delivered to the injection pump





HARD STARTING

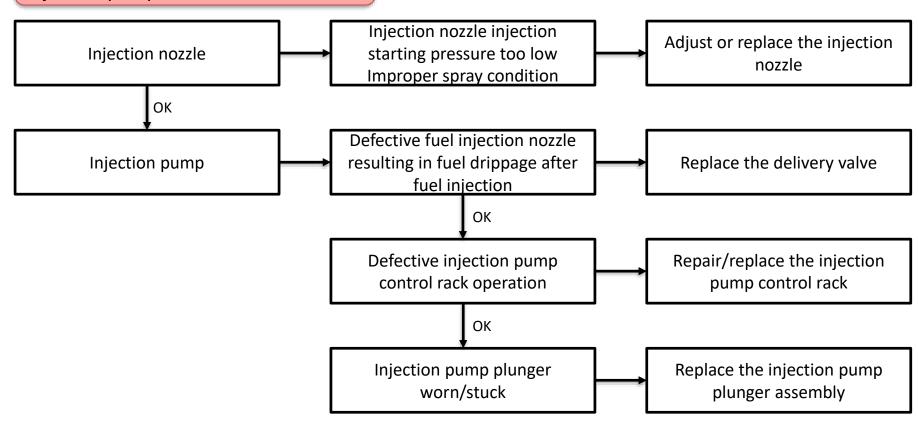
4) Fuel is being delivered to the injection pump





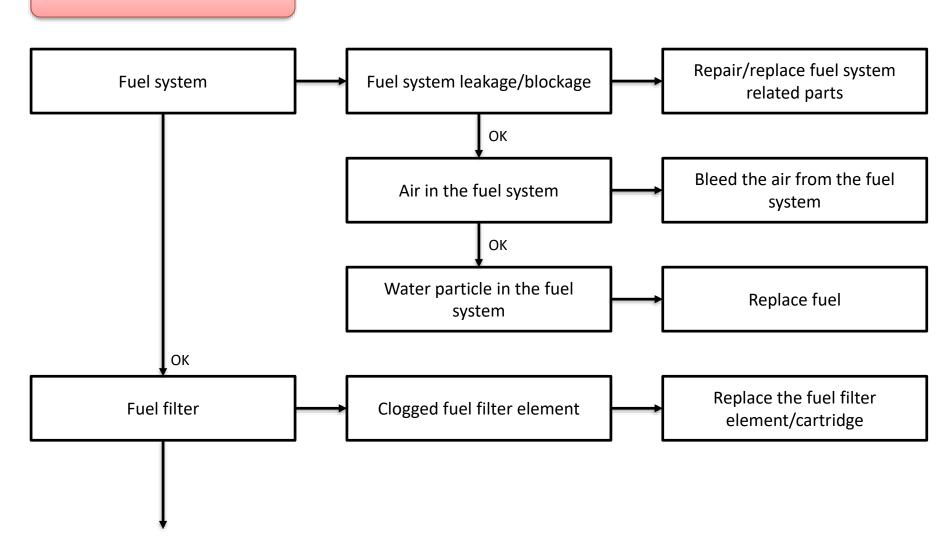
HARD STARTING

4) Fuel is being delivered to the injection pump



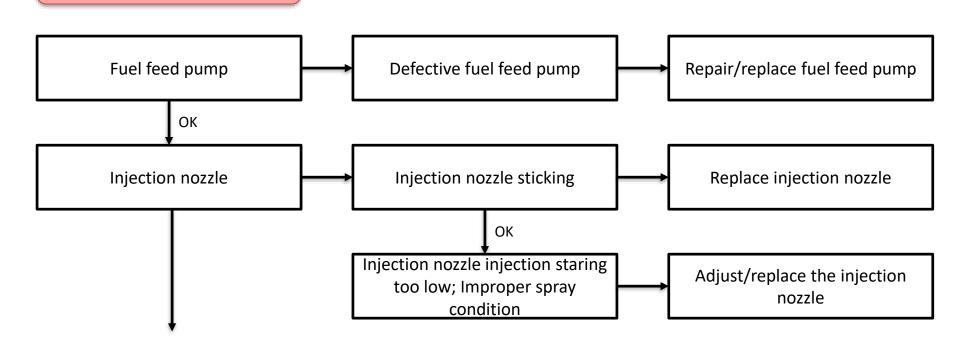


UNSTABLE IDLING



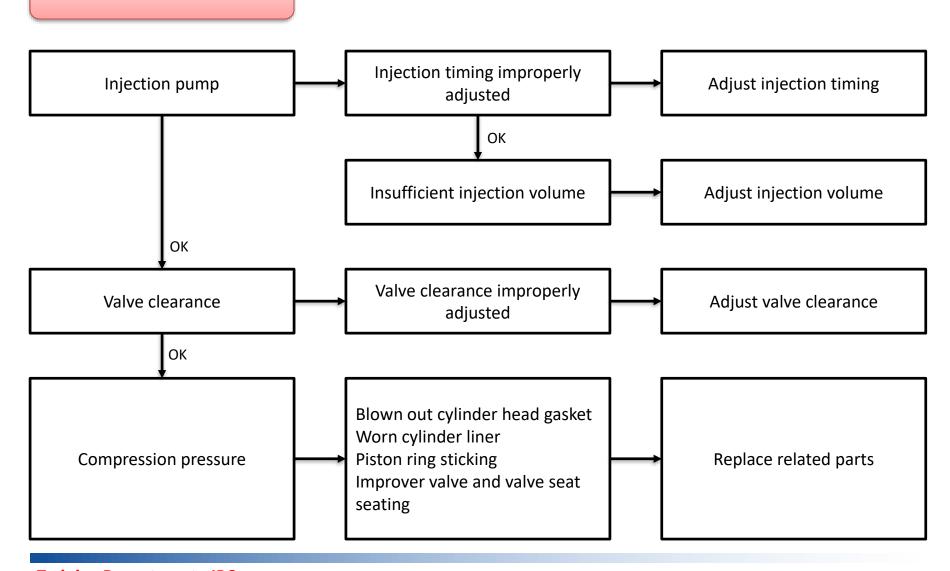


UNSTABLE IDLING



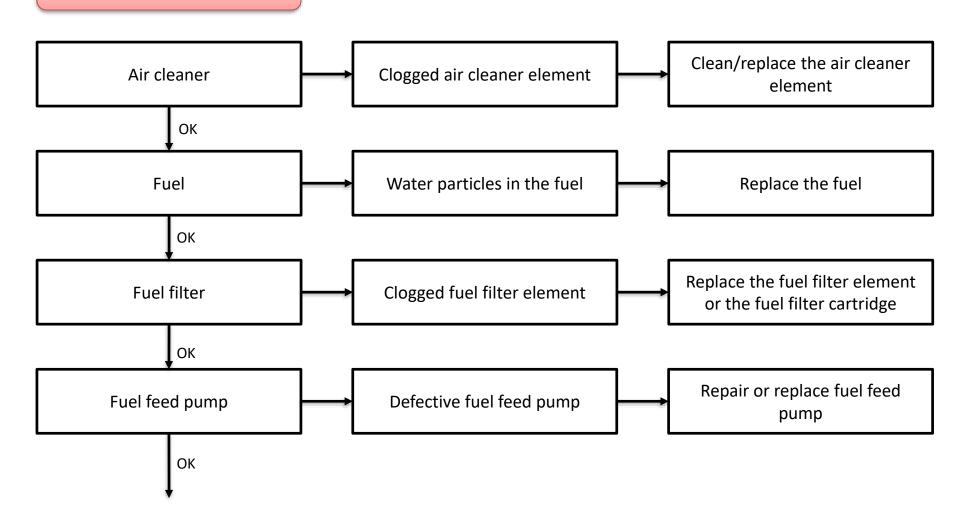


UNSTABLE IDLING



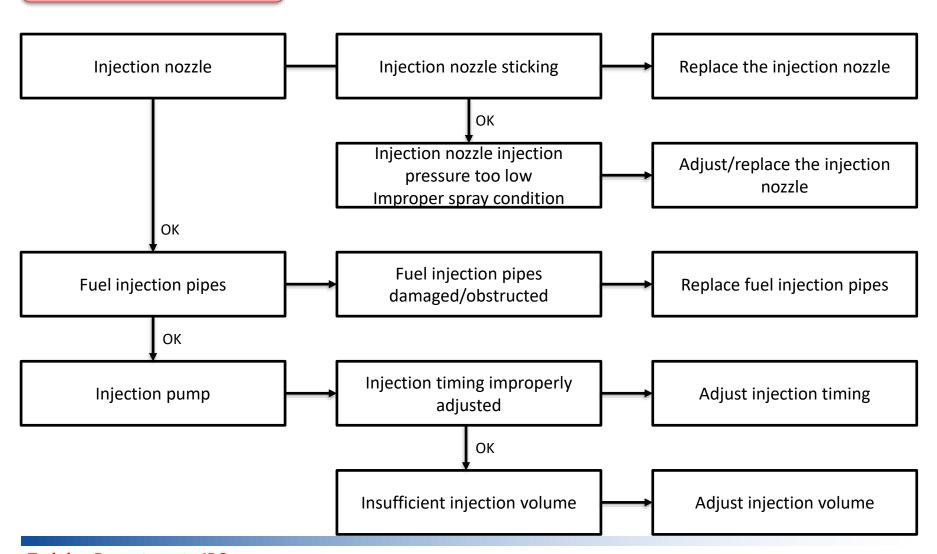


INSUFFICIENT POWER



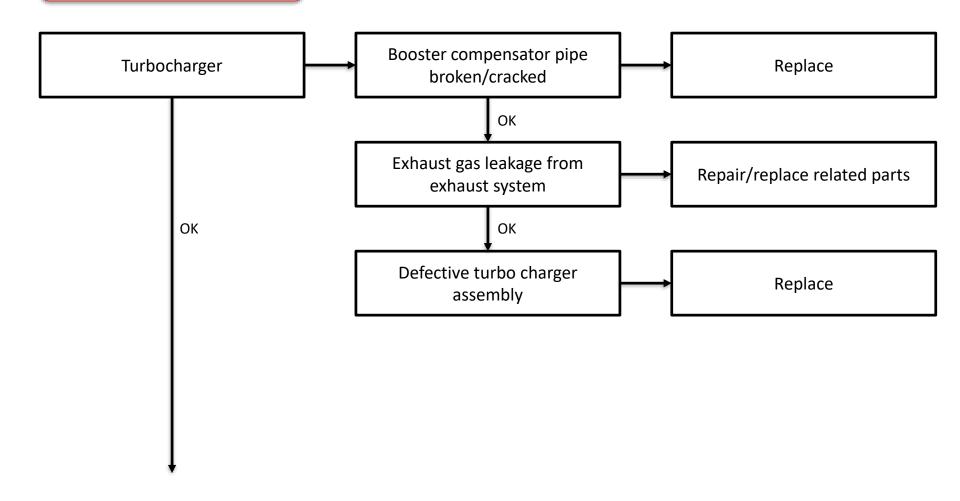


INSUFFICIENT POWER

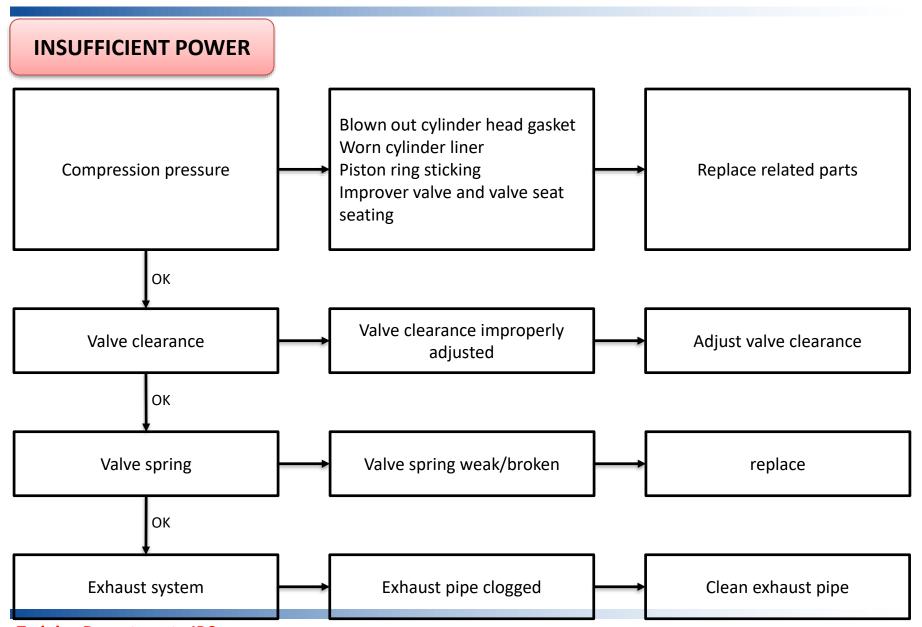




INSUFFICEINT POWER

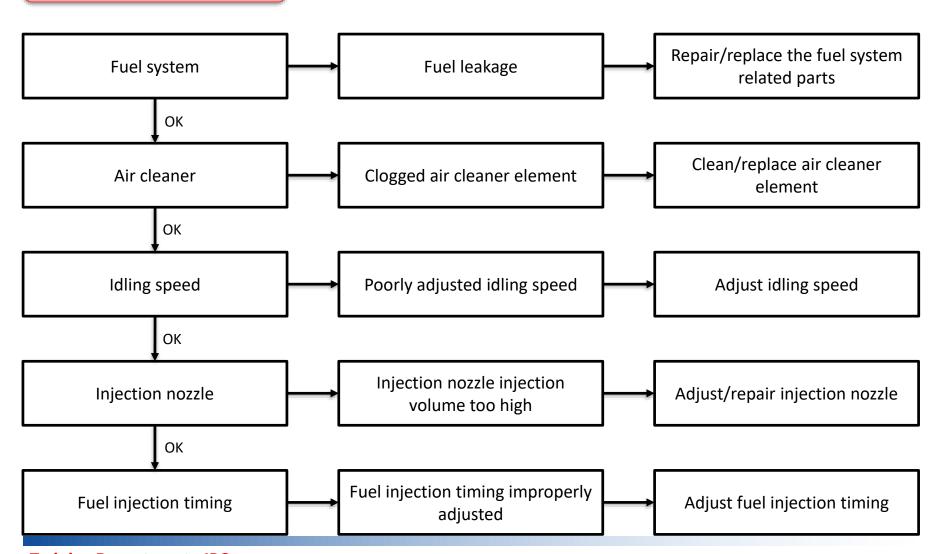






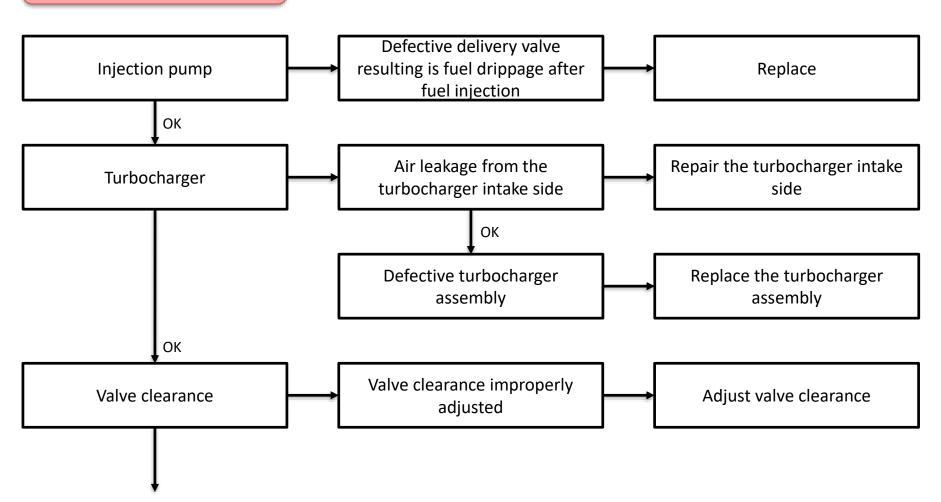


CONSUMPTION





CONSUMPTION

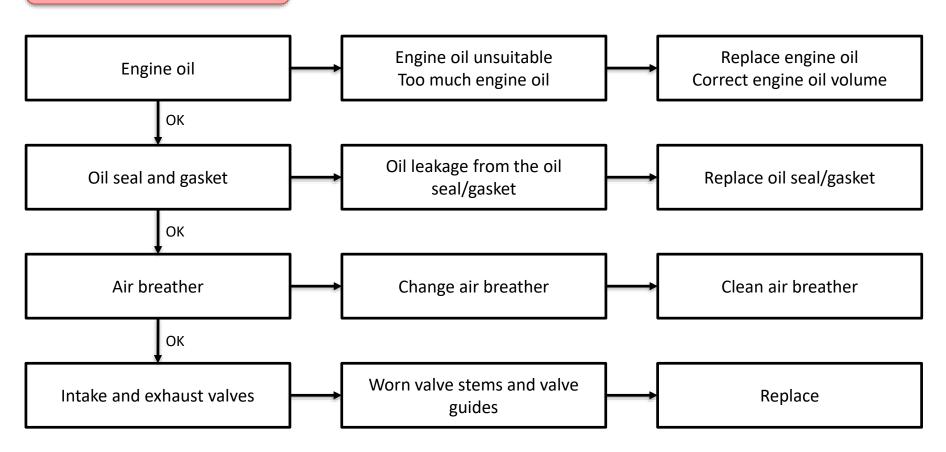




EXCESSIVE FUEL CONSUMPTION Blown out cylinder head gasket Worn cylinder liner Piston ring sticking Compression pressure Replace related parts Improver valve and valve seat seating OK Valve spring Valve spring weak/broken Replace valve spring

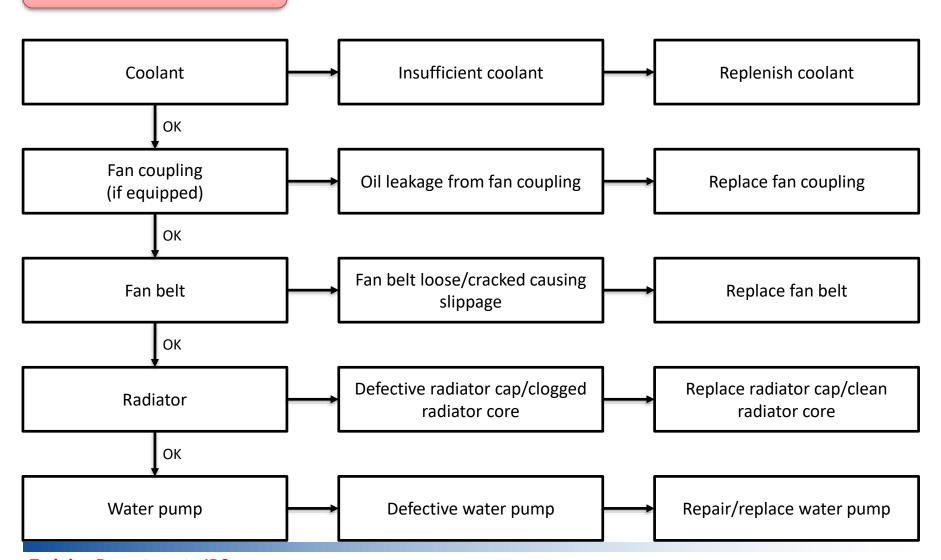


EXCESSIVE OIL CONSUMPTION



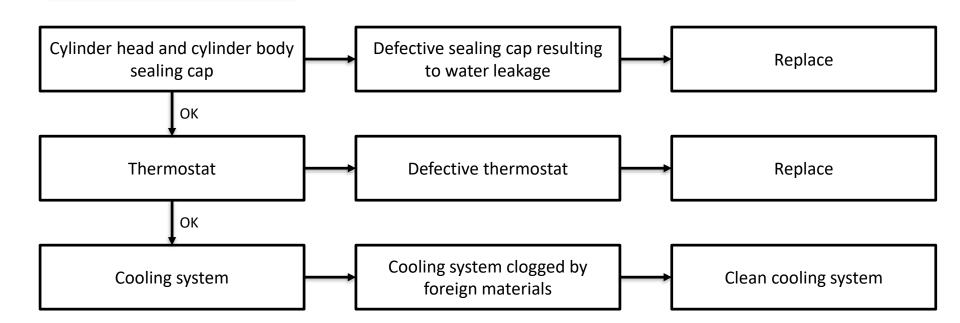


OVERHEATING



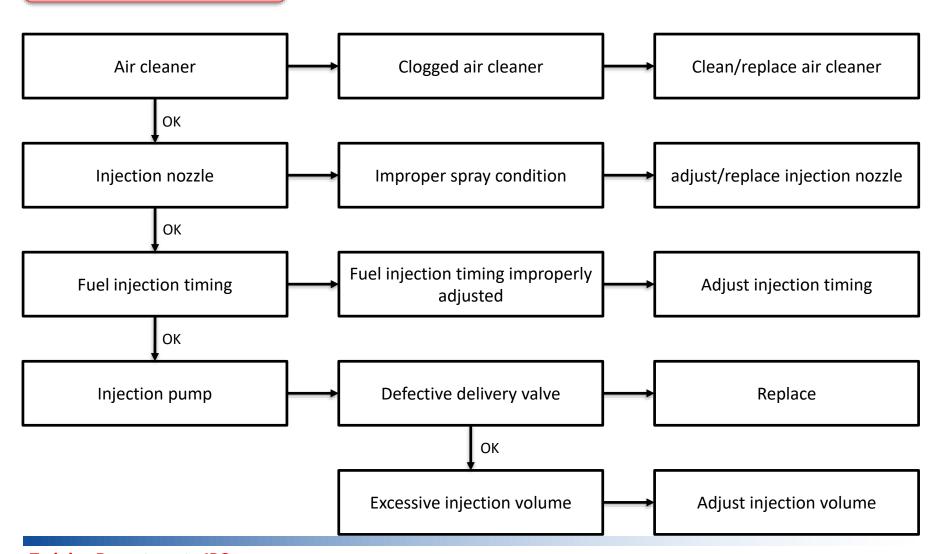


OVERHEATING



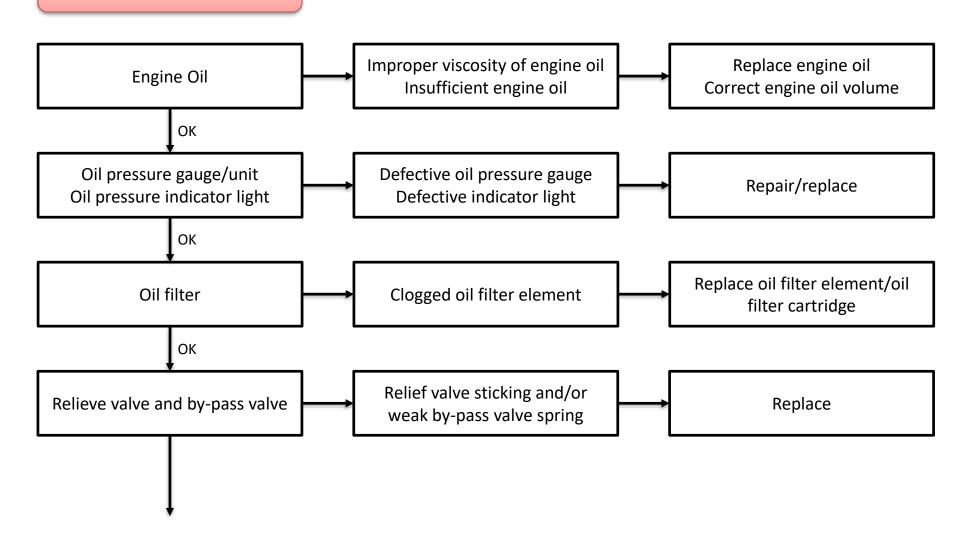


DARK EXHAUST SMOKE



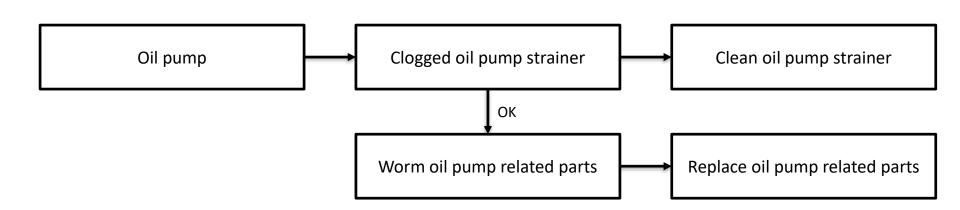


LOW OIL PRESSURE





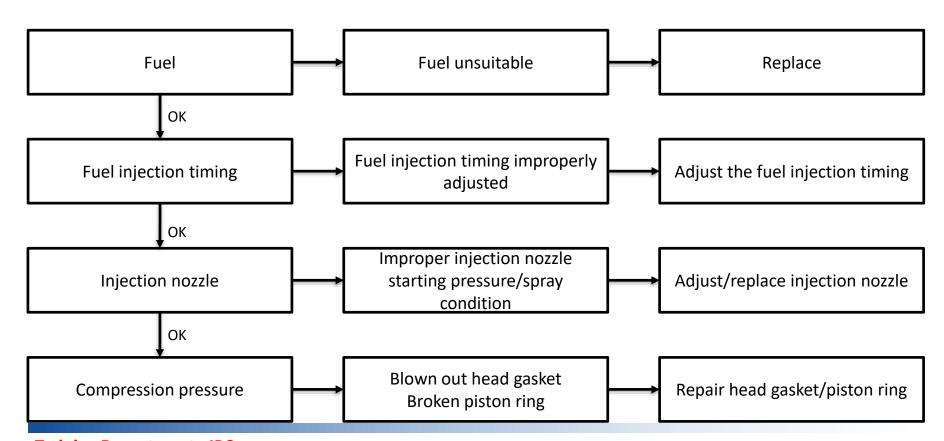
LOW OIL PRESSURE





ABNORMAL ENGINE NOISE

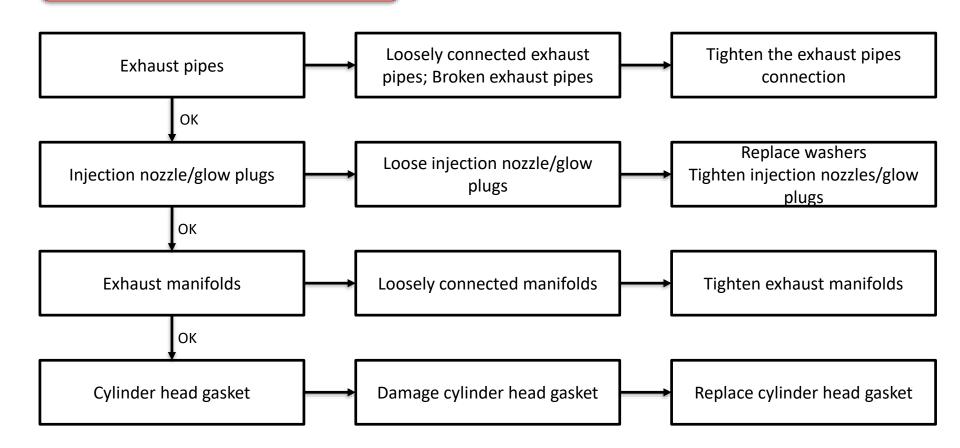
1) Engine knocking





ABNORMAL ENGINE NOISE

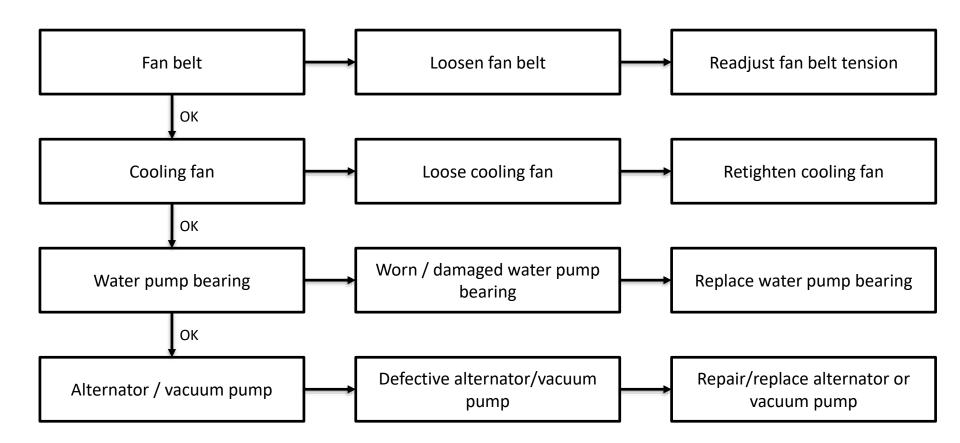
2) Gas leakage noise





ABNORMAL ENGINE NOISE

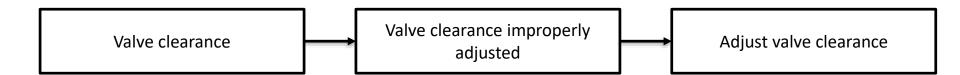
3) Continuous noise





ABNORMAL ENGINE NOISE

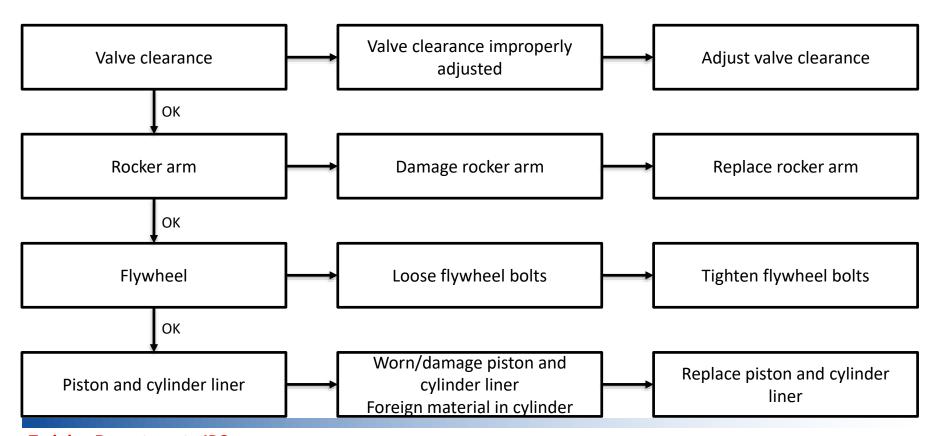
3) Continuous noise





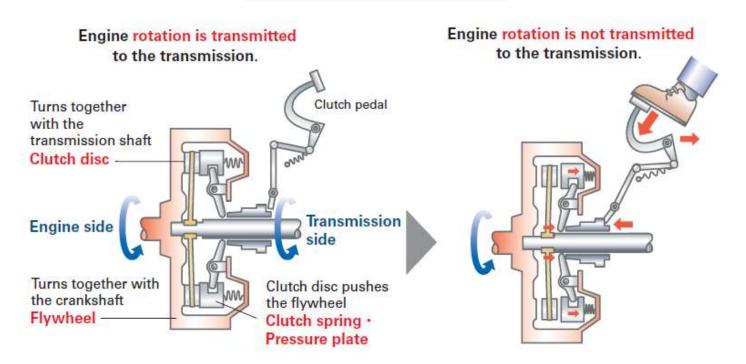
ABNORMAL ENGINE NOISE

4) Slapping noise





Clutch

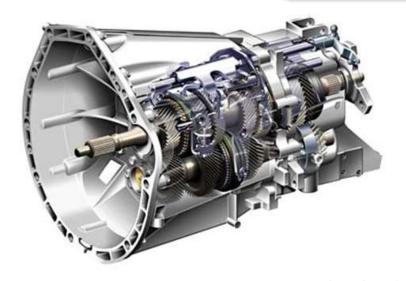


- Used to engage and disengage the engine to the transmission for smooth changing of gears.
- Used to transmit power produced by the engine to the transmission without slipping.





Transmission





Manual Transmission



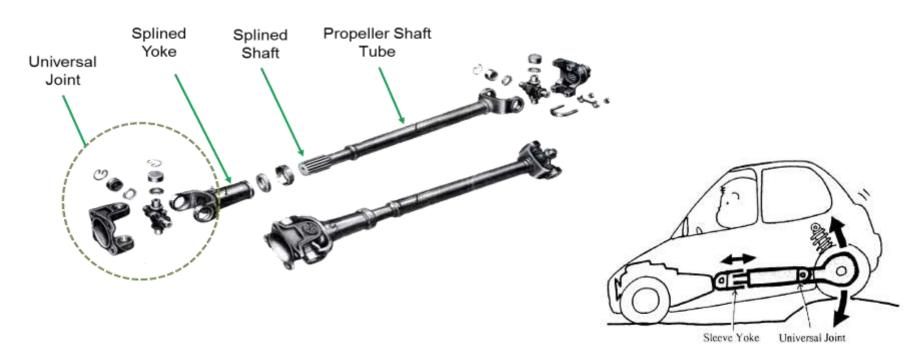
Automatic Transmission



- Used for easy start and acceleration.
- Used to generate driving force appropriate for road surface conditions.
- Provide a reverse gear for backward movement.



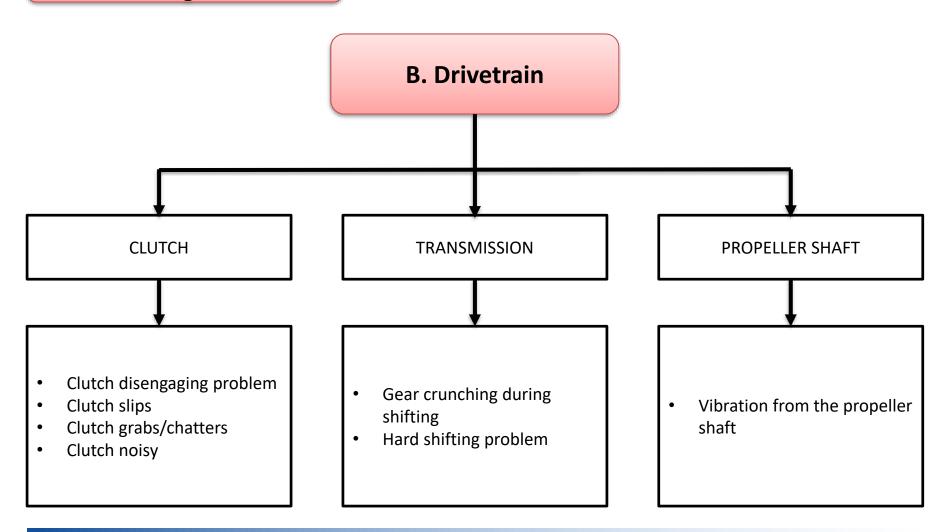
Propeller Shaft



A torque transmitting component (*shaped like a tube*) that connects the transmission and differential. It is used to transmit torque generated by transmission going to the differential.

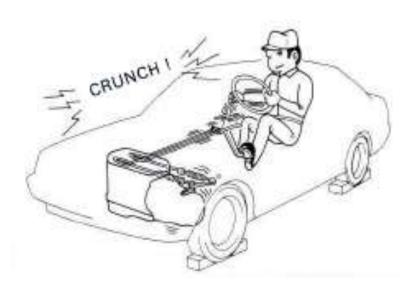


Drivetrain Troubleshootingand Diagnostics





On-vehicle Inspection for Clutch System



Clutch Disengaging Problem

- 1. Put Stoppers under the wheels.
- 2. Fully set the parking brake.
- 3. Depress the brake pedal and start the engine.
- 4. Release the clutch pedal with the shift lever in neutral position.
- 5. Shift the lever slowly and gently to the reverse position without depressing the clutch pedal, and wait for the gears to clash.
- 6. When the gears clash, depress the clutch pedal slowly.

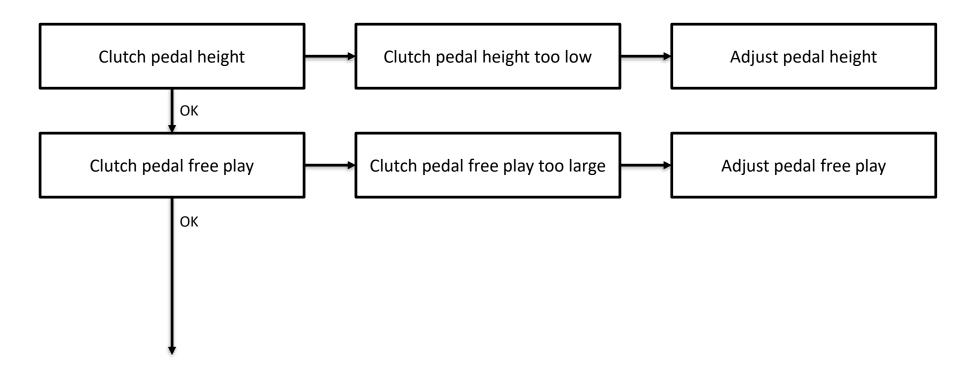
HINT: If the gear clashing stops as the pedal is further depressed and the gears shift smoothly, you may conclude that the clutch has no disengaging problem.



1. Clutch

Clutch Disengaging Problem

(Hard to Shift/will not shift)

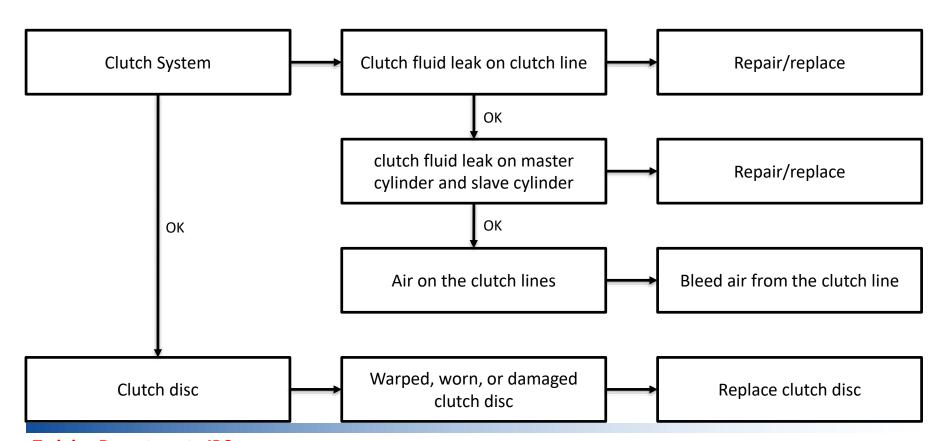




1. Clutch

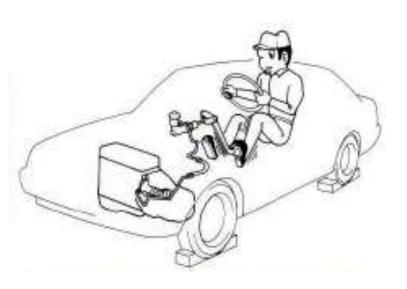
Clutch Disengaging Problem

(Hard to Shift/will not shift)





On-vehicle Inspection for Clutch System



Clutch Slips

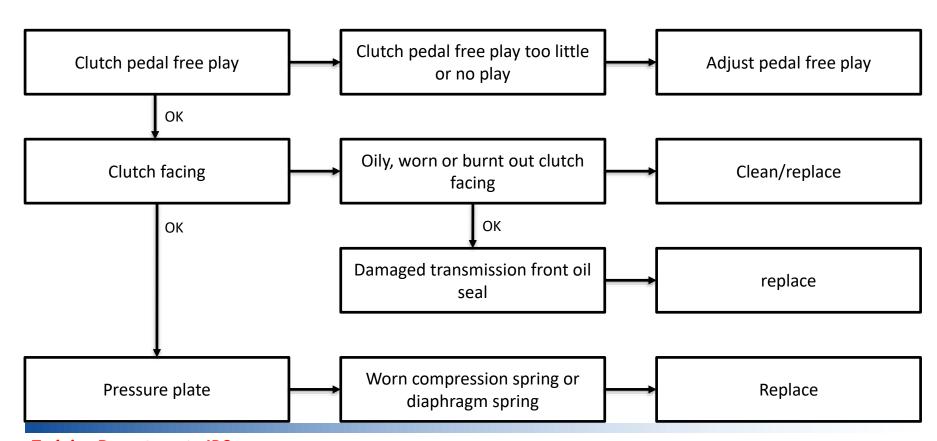
- 1. Put Stoppers under the wheels.
- 2. Fully set the parking brake.
- 3. Depress the brake pedal and start the engine.
- 4. Set the shift lever in the highest gear (5th gear)
- 5. Increase the engine speed gradually and release the clutch pedal slowly.

HINT: If the engine stalls (stop) you may conclude that the clutch is not slipping.



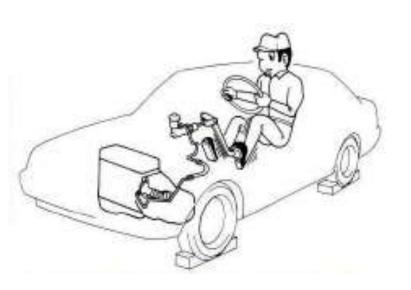
1. Clutch

Clutch Slips





On-vehicle Inspection for Clutch System



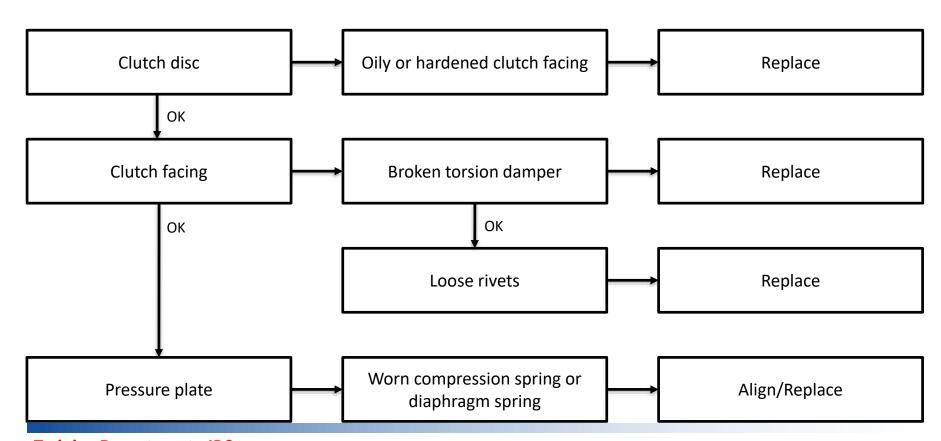
Clutch engaging problem

- 1. Remove the wheel stopper, and put the shift lever in low gear.
- 2. Engage the clutch, and start the car slowly **HINT**: if the vehicle moves off without unpleasant vibrations, the clutch has no engaging problem.



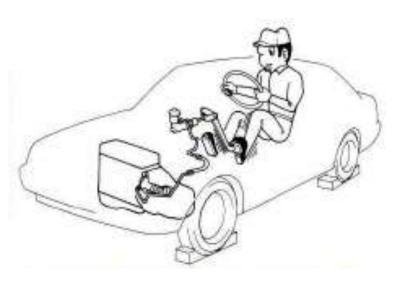
1. Clutch

Clutch Grabs/Chatters





On-vehicle Inspection for Clutch System



Unusual sounds or noise from the clutch

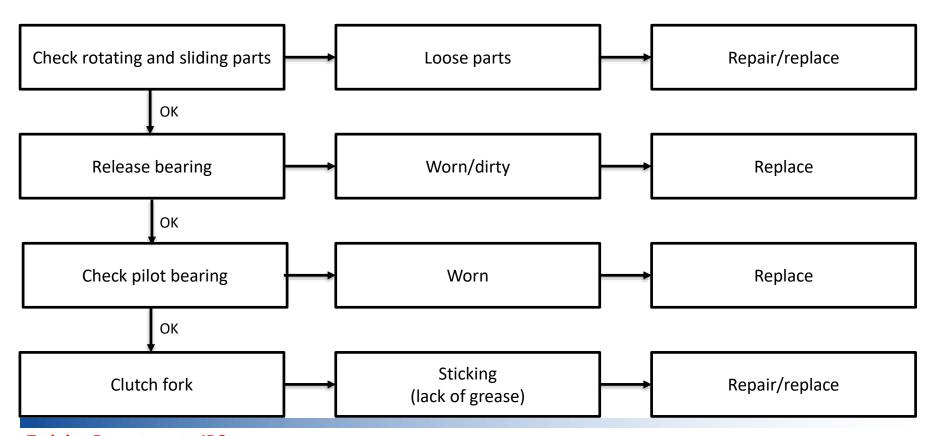
- 1. Put stoppers under the wheels.
- 2. Depress the clutch pedal, and start the engine.
- 3. Release the clutch pedal, with the shift lever in the neutral position.
- 4. Depress the clutch pedal again completely.

HINT: Repeatedly depress and release the pedal, both quickly and slowly, to check for unusual sounds from the clutch.



1. Clutch

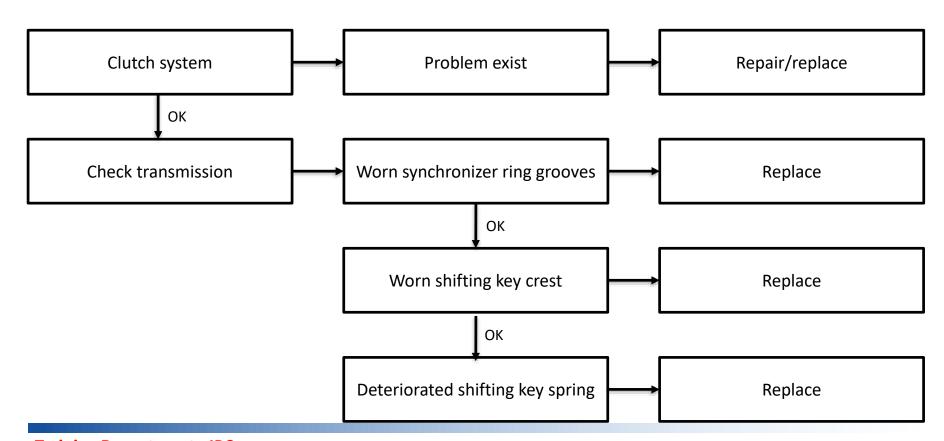
Clutch Noisy





2. Transmission

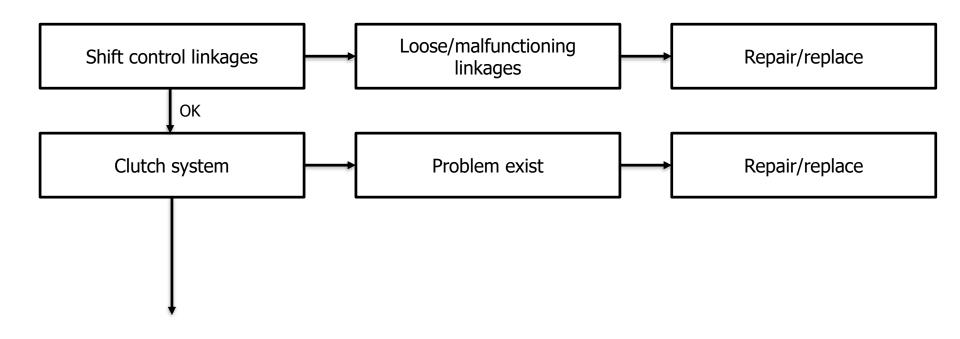
Gear crunching during shifting





2. Transmission

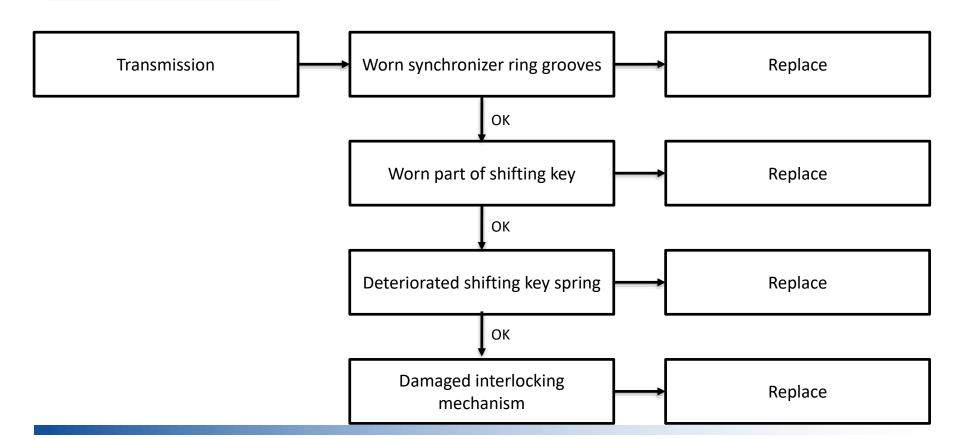
Hard shifting problems





2. Transmission

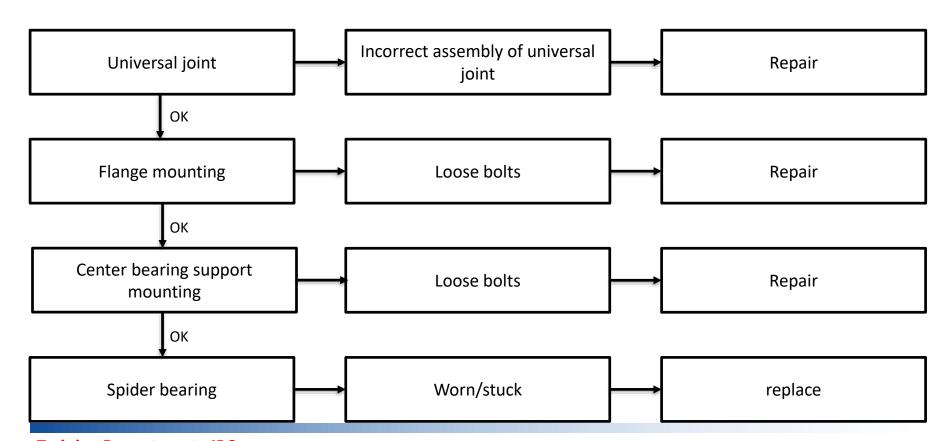
Hard shifting problems





3. Propeller shaft

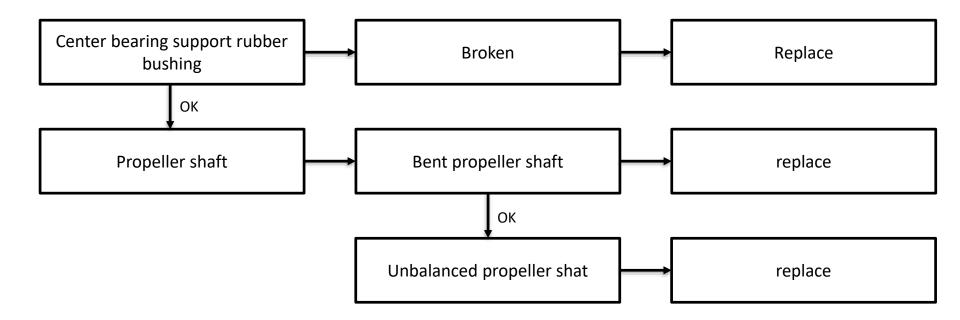
Vibration from the propeller shaft



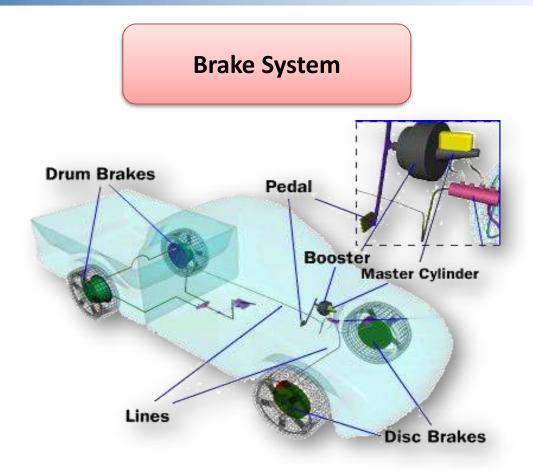


3. Propeller shaft

Vibration from the propeller shaft

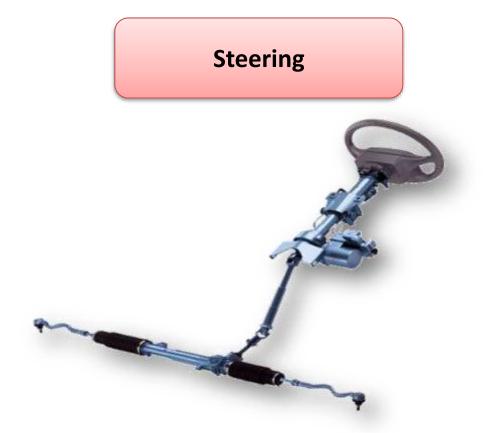






The brake system is the most fundamental safety feature on a modern automobile. It must be able to bring the vehicle to a safe and controlled stop, regardless of road surface and condition.





The steering system is a group of parts that transmit the movement of the steering wheel to the front, and sometimes the rear, wheels. The primary purpose of the steering system is to allow the driver to guide the vehicle.





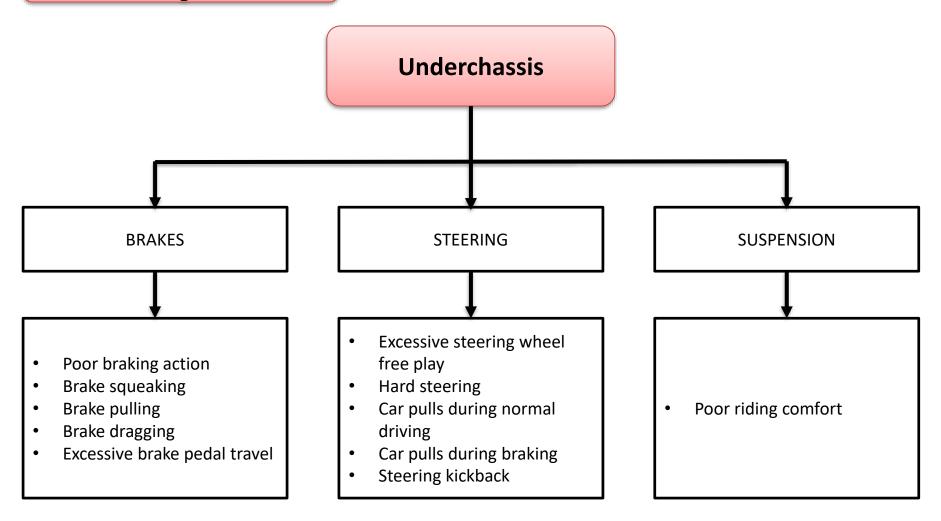
Suspension



- Support the weight of the vehicle.
- Cushion bumps and holes in the road.
- Maintain traction between the tires and the road.



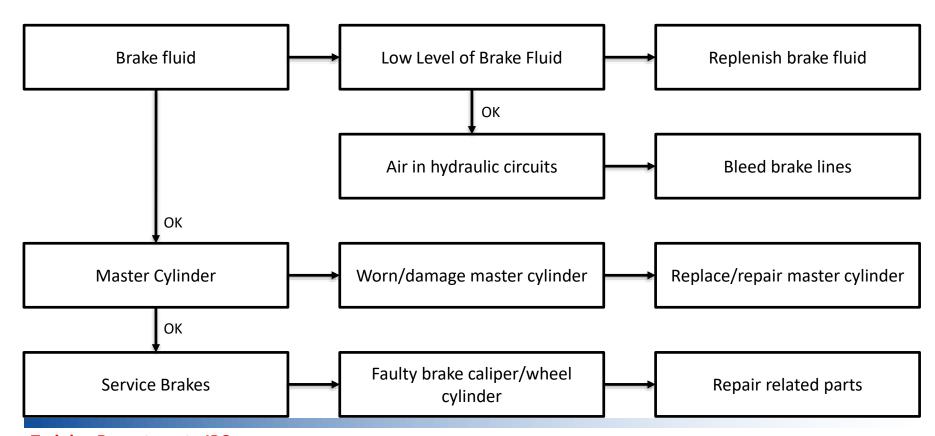
Drivetrain Troubleshooting and Diagnostics





1. Brake System

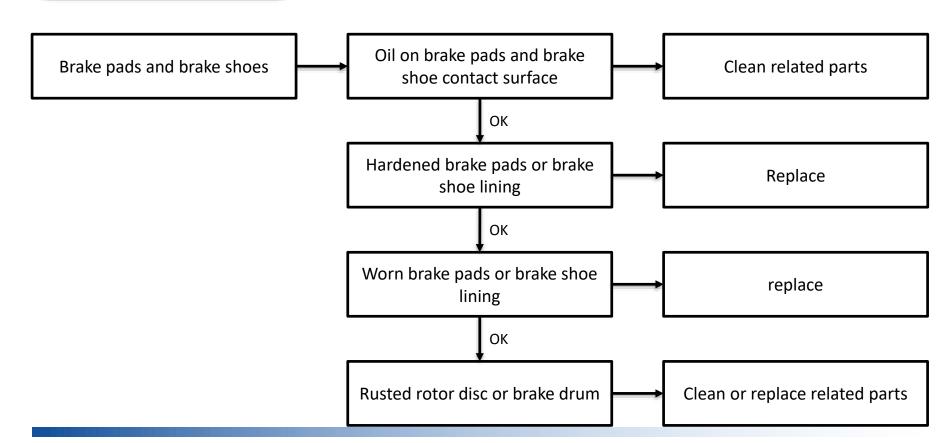
Poor Braking Action





1. Brake System

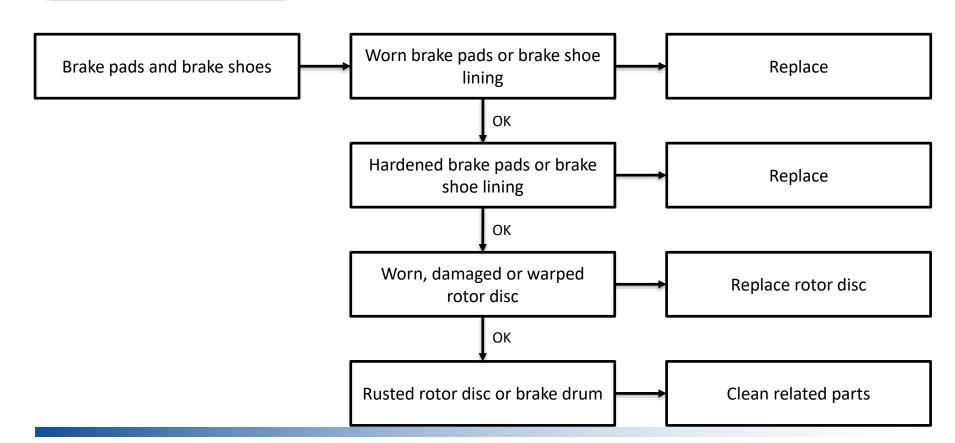
Poor Braking Action





1. Brake System

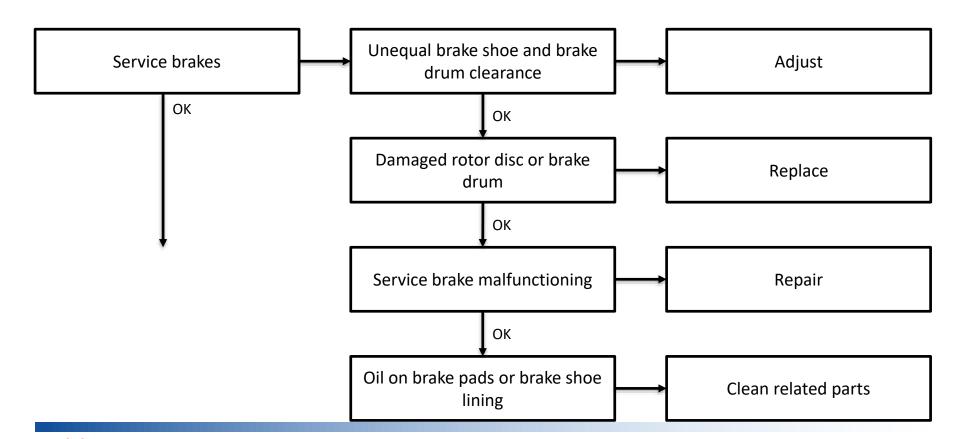
Brake Squeaking





1. Brake System

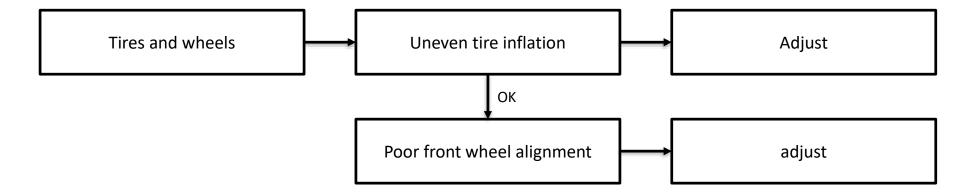
Brake pulling (left/right)





1. Brake System

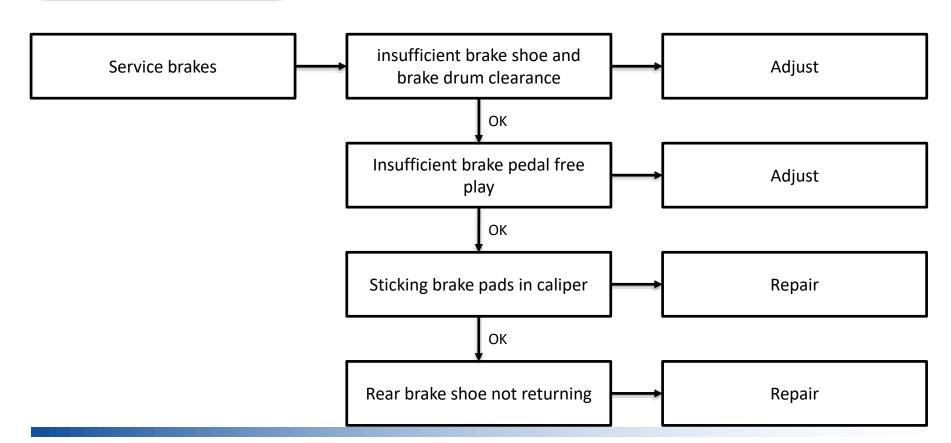
Brake pulling (left/right)





1. Brake System

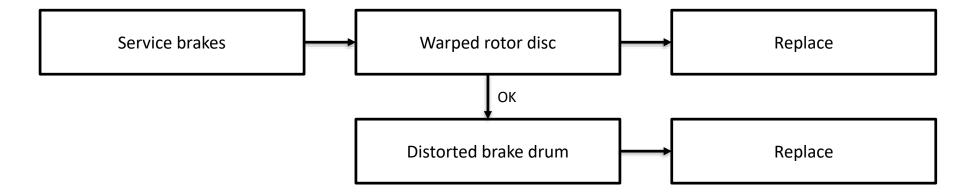
Brake dragging





1. Brake System

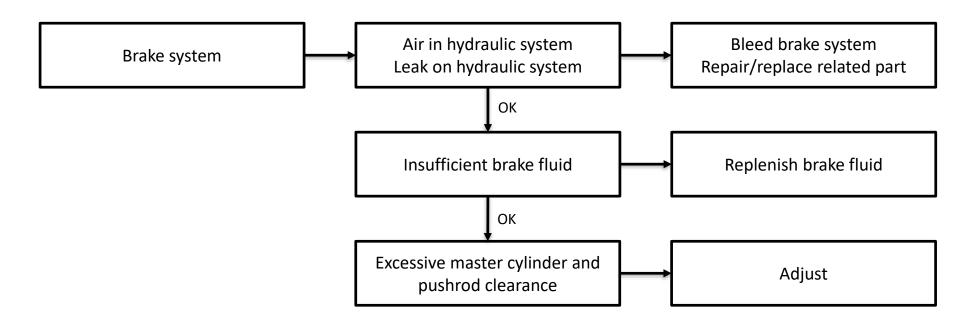
Brake dragging





1. Brake System

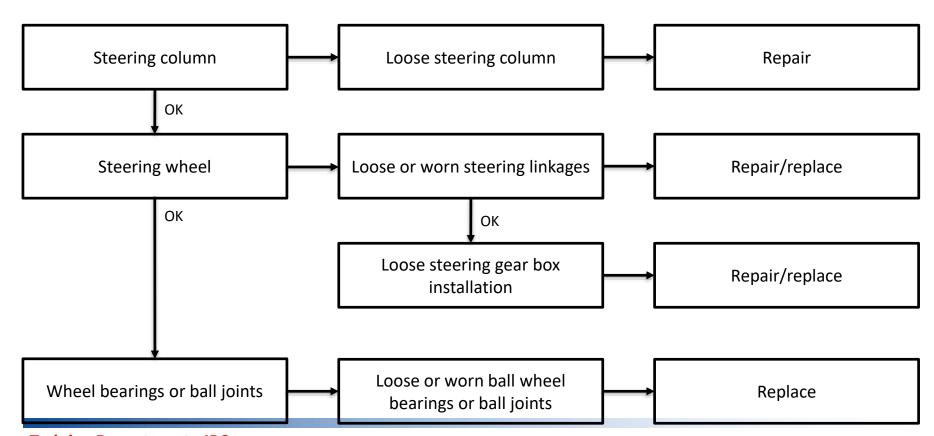
Excessive brake pedal travel





2. Steering System

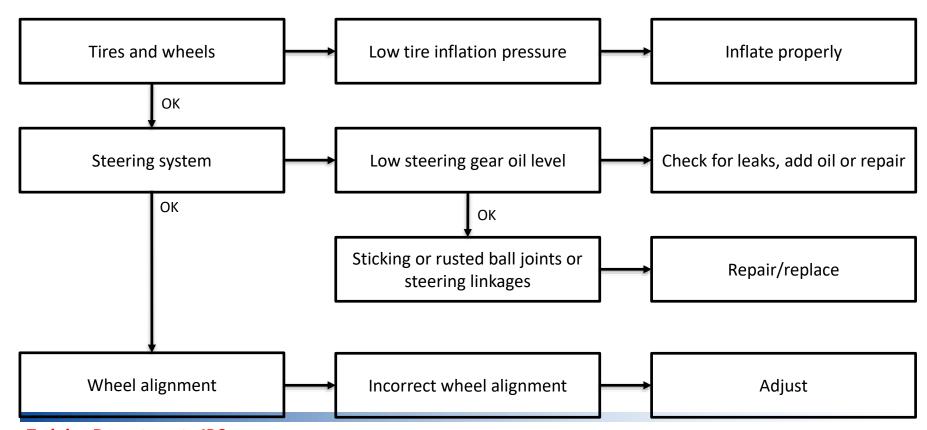
Excessive steering wheel play





2. Steering System

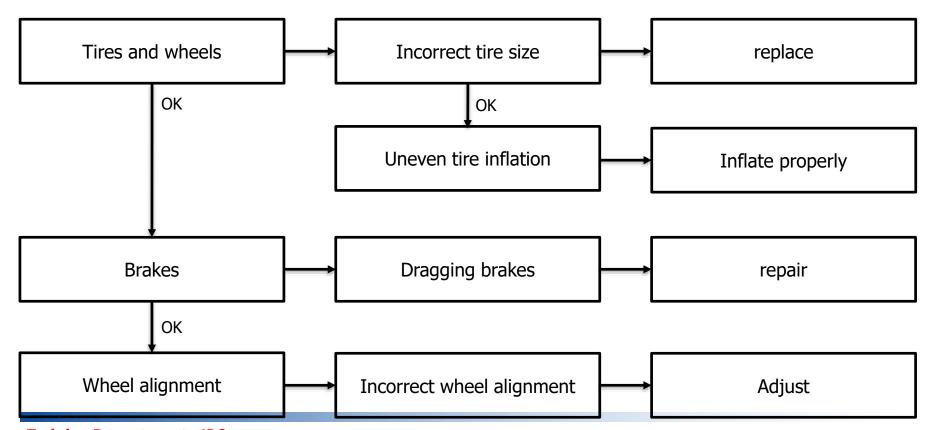
Hard Steering





2. Steering System

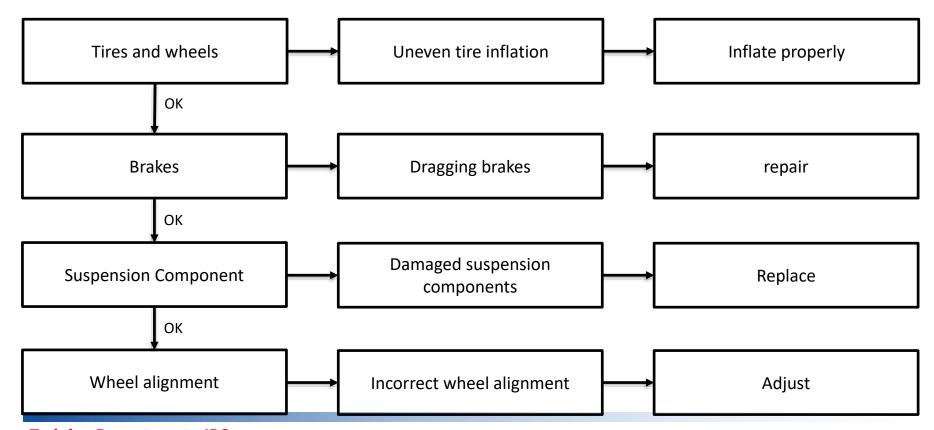
Car pulls to one side during normal driving





2. Steering System

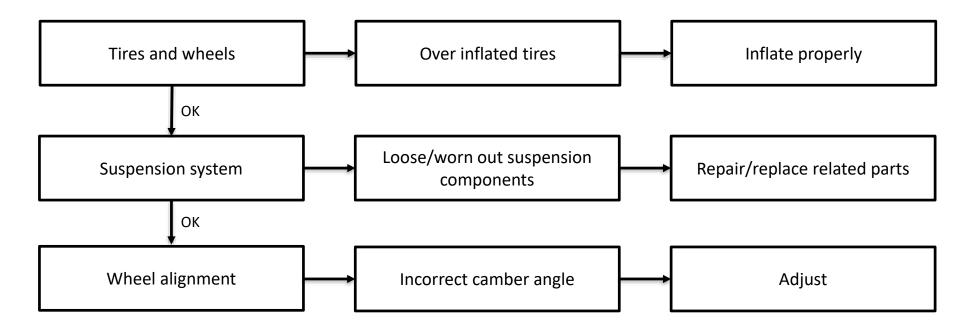
Car pulls to one side during braking





2. Steering System

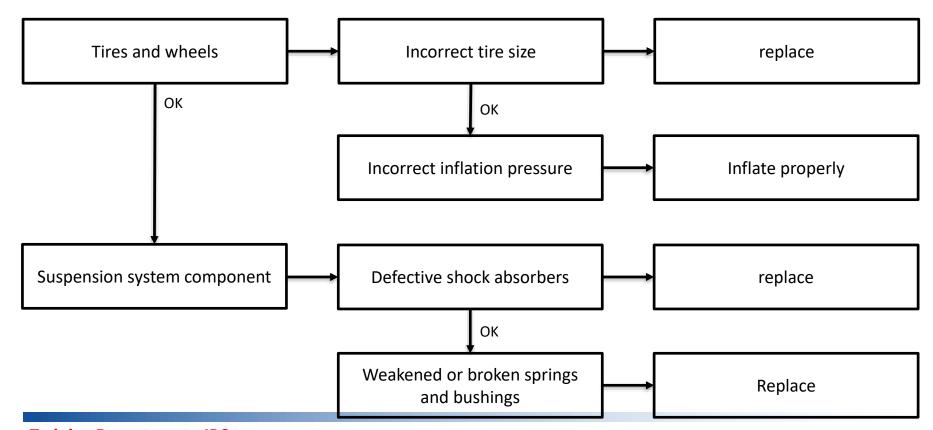
Steering kickback





3. Suspension System

Poor Riding comfort





THE END