

Paula Reggiori

Software Tester



GOALS



Tackle complex and high-level challenges



Test Automation



Test Management



Volunteering

SKILLS

PHP

My SQL

Agile/Scrum

Test case development

HTML + CSS

Python

Problem-solving

Attention to detail

Teamwork

LANGUAGES

Portuguese

English

Dutch

Spanish

CONTACT

+31 6 40058232

Eindhoven, NL

paulareggiori@gmail.com Dutch Citizenship
No work visa needed

Software Tester

2021 - Current

Den Bosch, Netherlands
io

- Drupal Development traineeship - Followed a backend development training on Drupal and got certified by Acquia while working in an international development team with multiple clients.

- Started taking a tester role within the team - Now I do all functional testing within a Scrum team and have constant contact with clients answering doubts or assuring the acceptance criteria is clear for all parties involved in developing new functions.

Support Analyst

2019 -2020

Breda, Netherlands

**Amadeus Hospitality
Netherlands B.V.**

- Triage Lead - Managed all client support requests according to priority and assured they'd be handled by skilled personnel.

- Working on solving 1st-level support cases or doing the initial investigation on 2nd and 3rd level cases.

Customer Service Agent

2018 -2018

Utrecht, Netherlands

**GAMEHOUSE Europe
B.V.**

- Solving support questions and issues in English, Portuguese, Spanish and French.

EDUCATION

**ISTQB® Certified Tester
Foundation Level**

2022
BNTQB - Belgium & The Netherlands
Testing Qualifications Board

**Acquia Certified
Developer - Drupal 9**

2021
Acquia Certification Program Office

**Acquia Certified Site
Builder - Drupal 9**

2021
Acquia Certification Program Office

**PCAP - Certified
Associate in Python
Programming**

2020
Python Institute

**Bachelor of
Architecture and
Urbanism**

2010 - 2015
Federal University of Technology - Parana
Curitiba, Brasil