Paula Hickey

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PERSONAL PROFILE

Dedicated software developer currently completing a Higher Diploma in Computer Science, with experience in C#, .NET, MVC, and Web API projects. Expertise in creating user-friendly systems with a focus on web accessibility. Strong communication skills and a proactive learner, eager to transition into the tech industry. Seeks to join an innovative development team to contribute expertise and enthusiasm.

KEY SKILLS

- **Applications:** Microsoft Office Suite (Word, Excel, PowerPoint, Outlook, Access), WordPress, SAP Systems (Finance)
- **Programming Languages:** .NET, CSS3, HTML5, C#, JavaScript, ASP.NET MVC, .NET Core, Node.js
- **Operating Systems:** Windows 7, Windows 8, Windows Vista,
- **Database Systems:** Access, MySQL, SQL Server, Mongo DB
- **Tools & Practices:** Git, GitHub, Visual Studio, VS Code, REST APIs, Agile
- **Customer Service Experience**
- **Reception and Administration Skills**
- **Driving Licence and own transport**
- **Languages:** Native Portuguese, Fluent English

EDUCATION AND TRAINING

2024 – Present   Atlantic Technological University
High Diploma in Computer Science, NFQ QQI Level 8

Systems Analysis and Testing, Web and UI Design, Object-Oriented Programming, Web Application Development, Network Security, Information Systems

2023 – 2024   CMETB
FIT Pre Tech Apprenticeship Programme, NFQ QQI Level 5

Introduction to networks, maintaining ICT equipment and systems, appreciation of project management, software testing, customer support provision, and creative problem solving

2022 - 2023   Code Institute, Dublin
Diploma in Fullstack Software Development

HTML5, CSS3, JavaScript, Python, Django, databases, API development, software testing, version control, deployment, project management, security

2015 - 2017   Paulista University
Higher Certificate Finance Technician, NFQ QQI Level 6

WORK EXPERIENCE

07/2024 - 12/2024   **MarketSizer, Ireland, Remote**

B2B SaaS company that helps businesses identify and evaluate new market opportunities

Junior Software Developer - Intern
- Joined as a contractor to support the development of automation and machine learning projects using Zoho
- Assisted with operational tasks in Zoho Books: uploading invoices, matching payments, and generating billing documents.
- Adapted quickly to dynamic business needs, combining technical learning with finance system support.

03/2022 - 06/2024   **Career Break**

Maternity Leave & Professional Development

- Took maternity leave while actively pursuing education and career advancement.
- Completed the Diploma in Full Stack Software Development with Code Institute and Fit Pre-Tech Apprenticeship Programme with CMETB

11/2021 - 03/2022   **Future Cast, Manorhamilton, Ireland**

The company supports local businesses and communities

Digital Marketing Assistant

- Designed and launched SEO-friendly websites and ad campaigns.
- Collaborated on strategies that improved client engagement and results

2017 - 2021   **Various Locations, Brazil & Ireland**

Accounts Analyst & Customer Service Roles

- Developed skills in analysis, accuracy, and customer communication across industries.

ADDITIONAL INFORMATION

- Languages: Native Portuguese, Fluent English
- Full Clean Driving License and own transport
- Eligibility: Stamp 4 – fully eligible to work in Ireland without sponsorship.

INTERESTS

- Passionate about automation, UI development, and solving problems through personal coding projects

REFERENCES AVAILABLE ON REQUEST