

Lam Nguyen

Business Analyst



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15/10/2001

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Female

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OBJECTIVE

Dynamic and motivated recent graduate in Information Systems, seeking to leverage technical skills in a Business Analyst role. Committed to continuous learning and professional growth, aiming to enhance analytical capabilities and contribute effectively to team objectives. Ready to tackle challenges and drive improvements through informed decision-making in a dynamic business environment.

EDUCATION

Oct 2019 - Nov 2024
UNIVERSITY OF INFORMATION TECHNOLOGY - UIT
Major: Information System

SKILL

- Power BI
- Jira/Confluence
- Star UML
- Java/Python/C#
- Microsoft Office
- Teamwork
- Logical thinking and creative
- Public Speaking

CERTIFICATIONS

TOEIC Certificate with score 835
2024

EXPERIENCE

Sep 2023 - Dec 2023
CJ OLIVENETWORKS VINA
Business Analyst & QA Tester Intern
Business Analyst:

- Analyzed As-is business processes and proposed To-be process improvements.
- Designed contract management screen mockups, ensuring an intuitive and user-friendly interface.
- Documented business requirements and process workflows in Jira/Confluence, supporting efficient project tracking.

QA Tester:

- Developed detailed test cases and conducted functional testing before deployment.
- Wrote customer test cases and performed scenario-based testing to ensure system reliability.
- Reported and tracked software defects using Jira, collaborating closely with developers to improve product quality.

Apr 2022 - Jun 2022
Photo Shop
Part-time Staff: Edited and enhanced images using Adobe Photoshop to meet professional quality standards.

ACTIVITIES
June 2020 - Sep 2020
Manga Trans & Edit Team
Volunteer Translator

May 2020 - Jun 2020
UIT SAFE Volunteer
Participate in the volunteer movement to measure the temperature of students, lecturers and visitors to UIT during the Covid19 outbreak.

Dec 2019
UIT ENGLISH SPEAKING CONTEST
Participate in the English contest about the era of technological development.