Nguyen Thi Chi Lam

GAME DATA ANALYST

Date of birth
15/10/2001

Gender
Female

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Objective

Apply data analysis skills to explore player behavior, optimize game performance, and propose strategies to improve user experience. Desire to learn and develop in a professional environment, contributing to creating better quality and more engaging game products.

Skills

- Data Analysis and Visualization: PowerBI, Excel
- Programming: Python, SQL
- Stakeholder Engagement & Communication
- Project Management: Jira, Trello
- Soft Skills: Analytical Thinking, Problem-Solving, Communication and Collaboration

Activities

June 2020 - Sep 2020
Manga Trans & Edit Team
Volunteer Translator

May 2020 - Jun 2020
UIT SAFE Volunteer
Participate in the volunteer movement to measure the temperature of students, lecturers and visitors to UIT during the Covid19 outbreak.

Dec 2019
UIT ENGLISH SPEAKING CONTEST
Participate in the English contest about the era of technological development.

Certifications

TOEIC Certificate (Score 835) | 2024

Experience

Sep 2023 - Dec 2023
CJ OLIVENETWORKS VINA
Business Analyst & QA Tester Intern
Business Analyst:
◆ Analyzed As-is business processes and proposed To-be process improvements.
◆ Designed contract management screen mockups, ensuring an user-friendly interface.
◆ Defined business requirements and documented workflows using Jira/Confluence for project tracking.

QA Tester:
◆ Developed detailed test cases and conducted functional testing before deployment.
◆ Performed scenario-based testing to ensure system reliability.
◆ Reported and tracked software defects using Jira, collaborating closely with developers to improve product quality.

Aug 2022 - Dec 2022
Freelance Pet Broker (Cat Trading Consultant)
◆ Acted as an intermediary between cat owners and buyers, negotiating fair deals.
◆ Researched market trends to match potential buyers with suitable cat breeds.
◆ Advised customers on pet selection and basic care.
◆ Closed multiple transactions and earned commission-based revenue.

Education

Oct 2019 - Nov 2024
UNIVERSITY OF INFORMATION TECHNOLOGY - UIT
Major: Information System