# Nguyen Thi Chi Lam

GAME DATA ANALYST

**Date of birth**
15/10/2001

**Gender**
Female

**Address**
District 5, Ho Chi Minh City

**Phone**
0967423249

**Email**
nguyenlam151001@gmail.com

**Website**
linkedin.com/in/lâm-nguyễn-a42b31286

## Objective

Apply data analysis skills to explore player behavior, optimize game performance, and propose strategies to improve user experience. Desire to learn and develop in a professional environment, contributing to creating better quality and more engaging game products.

## Skills

- Data Analysis and Visualization: PowerBI, Excel
- Programming: Python, SQL
- Project Management: Jira, Trello
- Stakeholder Engagement & Communication
- Soft Skills: Analytical Thinking, Problem-Solving, Communication and Collaboration

## Activities

*June 2020 - Sep 2020*
**Manga Trans & Edit Team**
Volunteer Translator

*May 2020 - Jun 2020*
**UIT SAFE Volunteer**
Participate in the volunteer movement to measure the temperature of students, lecturers and visitors to UIT during the Covid19 outbreak.

*Dec 2019*
**UIT ENGLISH SPEAKING CONTEST**
Participate in the English contest about the era of technological development.

## Certifications

**TOEIC Certificate (Score 835) | 2024**

## Experience

*Dec 2024 - Present*
**FREELANCE RESEARCH ANALYST**
- Collect and research scientific articles related to Quality of Accounting Information Systems (QAIS).
- Analyze survey data using SPSS, perform Exploratory Factor Analysis (EFA) and calculate Cronbach's Alpha to test the reliability of the data.
- Support research for thesis on QAIS in enterprise.

*Sep 2023 - Dec 2023*
**CJ OLIVENETWORKS VINA**
BUSINESS ANALYST & QA TESTER INTERN
**Business Analyst:**
- Analyzed As-is business processes and suggested improvements.
- Designed a user-friendly contract management screen.
- Defined business requirements and documented workflows using Jira/Confluence.

**QA Tester:**
- Developed test cases and conducted functional testing.
- Reported and tracked software defects in Jira, collaborating with developers to improve product quality.

*Aug 2022 - Dec 2022*
**CAT MARKET RESEARCH & ADVISOR**
- Researched and observed market trends, breed popularity, and buyer preferences.
- Evaluate regional prices and demand based on experience and observations.
- Advise customers on appropriate breed selection and basic care.
- Negotiate reasonable prices between buyers and sellers.

## Education

*Oct 2019 - Nov 2024*
**UNIVERSITY OF INFORMATION TECHNOLOGY - UIT**
**Major: Information System**
- Relevant coursework: Statistical Analysis, System Analysis & Design, Intelligent Applications & Decision Support, Data Mining
- Graduation Project: Forecasting gold price based on machine learning.