

Lam Nguyen

Data Analyst



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Female

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OBJECTIVE

Dynamic and motivated recent graduate in Information Systems, seeking to leverage data analysis skills to derive meaningful insights and support data-driven decision-making. Passionate about working with large datasets, data visualization, and statistical analysis to optimize business performance. Committed to continuous learning and professional growth in the field of data analytics.

EDUCATION

Oct 2019 - Nov 2024
UNIVERSITY OF INFORMATION TECHNOLOGY - UIT
Major: Information System

SKILL

Project Management: Jira/Confluence, Trello
Design and Diagramming: StarUML, Figma, Visio, Draw.io, PowerPoint
Data Visualization: PowerBI, Excel
Programming Language: Python
Database: SQL
Soft Skills: Critical Thinking, Teamwork, Problem-Solving

CERTIFICATIONS

TOEIC Certificate with score 835
2024

EXPERIENCE

Sep 2023 - Dec 2023
CJ OLIVENETWORKS VINA
Business Analyst & QA Tester Intern
Business Analyst:

- Analyzed As-is business processes and proposed To-be process improvements.
- Designed contract management screen mockups, ensuring an intuitive and user-friendly interface.
- Documented business requirements and process workflows in Jira/Confluence, supporting efficient project tracking.

QA Tester:

- Developed detailed test cases and conducted functional testing before deployment.
- Wrote customer test cases and performed scenario-based testing to ensure system reliability.
- Reported and tracked software defects using Jira, collaborating closely with developers to improve product quality.

Apr 2022 - Jun 2022
Photo Shop
Part-time Staff: Edited and enhanced images using Adobe Photoshop to meet professional quality standards.

ACTIVITIES
June 2020 - Sep 2020
Manga Trans & Edit Team
Volunteer Translator

May 2020 - Jun 2020
UIT SAFE Volunteer
Participate in the volunteer movement to measure the temperature of students, lecturers and visitors to UIT during the Covid19 outbreak.

Dec 2019
UIT ENGLISH SPEAKING CONTEST
Participate in the English contest about the era of technological development.