Lam Nguyen

Data Analyst

Date of birth
15/10/2001

Gender
Female

Address
District 5, Ho Chi Minh City

Phone
0967423249

Email
nguyenlam151001@gmail.com

Website
linkedin.com/in/lâm-nguyễn-a42b31286

Objective

Dynamic and motivated recent graduate in Information Systems, seeking to leverage data analysis skills to derive meaningful insights and support data-driven decision-making. Passionate about working with large datasets, data visualization, and statistical analysis to optimize business performance. Committed to continuous learning and professional growth in the field of data analytics.

Skills

- Project Management: Jira/Confluence, Trello
- Design Tools: StarUML, Figma, Visio, Draw.io, PowerPoint
- Data Visualization: PowerBI, Excel
- Programming: Python, SQL
- Soft Skills: Critical Thinking, Teamwork, Problem-Solving

Activities

June 2020 - Sep 2020
Manga Trans & Edit Team
Volunteer Translator

May 2020 - Jun 2020
UIT SAFE Volunteer
Participate in the volunteer movement to measure the temperature of students, lecturers and visitors to UIT during the Covid19 outbreak.

Dec 2019
UIT ENGLISH SPEAKING CONTEST
Participate in the English contest about the era of technological development.

Certifications

TOEIC Certificate (Score 835) | 2024

Experience

Sep 2023 - Dec 2023
CJ OLIVENETWORKS VINA
Business Analyst & QA Tester Intern
Business Analyst:

- Analyzed As-is business processes and proposed To-be process improvements.
- Designed contract management screen mockups, ensuring an user-friendly interface.
- Defined business requirements and documented workflows using Jira/Confluence for project tracking.

QA Tester:

- Developed detailed test cases and conducted functional testing before deployment.
- Performed scenario-based testing to ensure system reliability.
- Reported and tracked software defects using Jira, collaborating closely with developers to improve product quality.

Aug 2022 - Dec 2022
Freelance Pet Broker (Cat Trading Consultant)

- Acted as an intermediary between cat owners and buyers, negotiating fair deals.
- Researched market trends to match potential buyers with suitable cat breeds.
- Advised customers on pet selection and basic care.
- Closed multiple transactions and earned commission-based revenue.

Apr 2022 - Jun 2022
Photo Shop
Part-time Staff: Edited and enhanced images using Adobe Photoshop to meet professional quality standards.

Education

Oct 2019 - Nov 2024
UNIVERSITY OF INFORMATION TECHNOLOGY - UIT
Major: Information System