





# Paul Brickwell

Director of IT, Web Developer

 Portland Metro Area

 907.903.3922

 hello@paulbrickwell.com

 https://paulbrickwell.com

I am a professional and detail-oriented Director of IT with over 10 years of experience managing IT systems ranging from on-site servers to entirely cloud-based solutions. With experience including complete IT system deployments, company mergers, and daily IT support projects, my skills cover nearly every aspect of IT.

I have experience working with a wide range of products and the ability to quickly learn and deploy services from many popular providers. I am a dedicated and meticulous team member ready to take on any task to help with the bigger picture.

## Education

### BS, Graphic Design

Full Sail University  
2014 – 2017

### Computer Science Classes

University of Alaska, Anchorage  
2010 – 2014

## Experience

### Craig Taylor Equipment // 2016 - Current

#### Director of IT // 2021 – Current

- Manage IT systems for roughly **100 employees at 6 locations** and provide solutions for fully remote employees.
- Maintain firewalls, site-to-site VPNs, subnets, and other network design on **Ubiquiti Edge** and **UniFi** platforms.
- Configure, deploy, and maintain computers and devices on varying operating systems such as Windows 10, MacOS, and iOS.
- Designed, deployed, and maintain support ticketing system with integrations into **Trello**.
- Strategize deployment of IT infrastructure and policies.

#### Web Developer // 2017 – Current

- Build various web projects, integrations, and applications such as customer feedback capture portals and post-sale NPS surveys with **Zapier** and **Twilio**.
- Developed and maintain company website built on **Gridsome**, a Jamstack framework for **Vue.js** with **GraphQL** integrations into **Shopify** and our Dealer Management System (DMS).
- Built, designed, and maintain internal employee portal based on **WordPress**.

#### System Administrator // 2016 – 2021

- Worked with developers to assist with integration into custom DMS.
- Maintained **Windows Server** with **local and cloud Active Directory** policies.
- Created and deployed custom Windows 10 images.
- Provided support to employees for all hardware and software issues.

#### Marketing Manager // 2017 – 2021

- Identified marketing objectives and designed strategy based on these needs.
- Managed marketing budget including utilizing vendor coop funds.
- Created all print, digital, and radio ads.
- Managed social media accounts and website content.

Experience continued

Brickwell, Inc. // 2015 - 2016

Office Manager

- Maintained scheduling and specialized insurance for large projects.
- Managed bookkeeping and payroll with **QuickBooks**.
- Designed and built online store with **Shopify**.


Immediate Care, Inc. // 2009 - 2015


Director of IT


- Managed multi-city network with VPN connection.
- Managed Windows Servers with **Microsoft Exchange**, custom policies, and roaming profiles.
- Maintained **99.9% uptime** on all services and hardware.


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Skills

IT Infrastructure Management

IT Operations

IT Strategy

Network Design

HTML / CSS ●●●●●

JavaScript ●●●○○

Vue.js ●●○○○

React ●○○○○