



Paul Daniel

Team Lead

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Handling Team with over 6+ years of experience in managing 20+ resources totally 100+ members are trained in carrier and 10+ projects successfully completed in HTC. Excellent track record of handling projects, with an average rating of 4.3/5 over the past 6 years.

Experience

Team Lead

HTC Global Services, Chennai | Feb 2014 to Mar 2021

- Planned, scheduled and delegated daily work to team of employees.
- Generated and perpetuated **daily, weekly and monthly reports**.
- Projected **pivot reports and charts** for productivity and quality trends visually through email.
- **Fitch and Extract reports from Sql database for data Analysis**
- **Analyze data using MS Excel** to validate an accuracy of the report
- Evaluated team by Ensuring the report numbers.
- Tracked daily production and inventory usage to support operational planning and strategic decision making.
- Manipulated various operations and email support factors regularly.
- Responsible for **client deliver's** and project reports.

Vendor Team Coordinator

HTC Global Services, Chennai | Oct 2020 to Mar 2021

- Administered to send and receive instruction documents and all 5+ project files.
- Handled 5+ projects and 8 vendor companies for my company project requirement.
- Thoughtful to break down problems, evaluate solutions and make decisions efficiently.
- **Generate reports using SQL database tools for various server's**
- Delivered quality and productivity feedback to enhance vendor performance on a regular basis through calls and zoom meetings to reach grater 95% accuracy.
- Developed and maintained courteous and effective working relationship with vendor organizations.

Education

- **Data Science Using Python**
IIT Madras – Guvi | Chennai | May 2021 to Dec 2021
- **B .E. Electrical and Electronics Engineering**
Vi Institute of Technology | Chennai | Sep 2009 to May 2013

Technical Skills

- Advanced MS Excel - (6y+ Exp)
- SQL - (3y+ Exp)
- Python - (1+ year)
- Power BI - (1 year)
- Mango DB - (8 months)
- Machine Learning & AI - (9m)
- AWS
- Tableau

General Skills

- **Multi-Tasking**
- Data Visualization
- Statical Analysis
- Data Analytics
- Workflow Analysis
- Project Management
- Strong decision maker

Certification

- Power BI
- Business Analytics with Excel
- Amazon Web Services (AWS)

Language

- English
- Tamil