

# Paul Hein

SOFTWARE ENGINEER · AI PLATFORM SPECIALIST

🏠 Redmond, WA | 📞 (+1) 520-289-9886 | ✉️ paul.d.hein@gmail.com | 📄 github.com/pauldhein | 🌐 linkedin.com/in/pauldhein

## Education

### University of Arizona

MS COMPUTER SCIENCE  
BS COMPUTER SCIENCE / BA MATHEMATICS

Aug. 2013 — June 2019

Aug. 2017 — June 2019

Aug. 2013 — May 2017

## Experience

### BlackSky

SENIOR SOFTWARE ENGINEER

Oct. 2023 — Present

- Created an SDK package that enables SMEs to create reusable **modular AI detection model workflows** for processing analytics on satellite imagery.
- Led the design and implementation of a **traffic splitting system** for an imagery analytics API that enabled request prioritization for customers.
- Modernized cloud-native geospatial image-derived analytic processing routines to detect objects in 100+km<sup>2</sup> satellite images using **rasterio** and **COGs**.
- Migrated customer facing APIs from **AWS** to cloud-agnostic services using **Kubernetes** to reduce costs and escape vendor lock-in for imagery analytics.

### Rocket Mortgage

SENIOR MACHINE LEARNING ENGINEER

Sept. 2021 — Aug. 2023

June 2023 — Aug. 2023

- Created a data quality monitoring system with **AWS Lambda**, **SQS**, and **CloudWatch** for detecting and reporting anomalies from a lead mining service.
- Automated ETL pipeline validation by creating a dataset synthesizer RESTful service using Synthetic Data Vault, **FastAPI**, **Docker**, and **Kubernetes**.
- Led a compute cost reduction of up to 95% for several pipelines by leveraging **Apache Spark** and **SQL** optimization to improve data pipeline efficiency.

MACHINE LEARNING ENGINEER

Sept. 2021 — May 2023

- Improved the technical maturity of a junior engineer through **mentorship** and **pair-programming** which lead to them receiving a promotion.
- Translated a proof-of-concept bayesian model for paid search optimization from **R** into **Python** using **Pandas**, **aws wrangler**, **NumPy**, and **PyMC3**.
- Deployed a paid search optimization model to an **AWS SageMaker** endpoint capable auto-tuning Google Ads keyword bids with real-time inference.
- Created a development + deployment environment using **Bash**, **CircleCI**, and **Terraform** that reduced ML model rollout time from days to hours.

### ML4AI Laboratory

RESEARCH SOFTWARE ENGINEER

June 2016 — Sept. 2021

June 2019 — Sept. 2021

- Implemented a **Naïve Bayes** model, a **Bi-LSTM** network, and a deep **CNN** using **PyTorch** for classifying biological taxonomy from DNA sequences.
- Designed an **encoder-decoder model** for generating Python code from assembly code that led to the lab being awarded a DARPA research grant.
- Utilized the **PyTorch** DataParallel module and **Slurm** to achieve a 6x training acceleration for a sequence translation network on a GPU cluster.
- Provided graduate students with technical guidance on using scientific Python libraries with **Docker** to conduct reproducible ML experiments.

GRADUATE / UNDERGRADUATE RESEARCH ASSISTANT

June 2016 — June 2019

- Designed a parallel hyperparameter grid search program using **MPI4Py** capable of tuning any **Scikit-learn** classifier on a distributed computing cluster.
- Created a web application with **Python**, **Flask**, and **D3.js** capable of allowing an AI jazz generation model to record duets with a human musician.

### Lunar Planetary Laboratory

STUDENT PROGRAMMER

April 2015 — June 2016

- Assisted in developing a web application using **Node.js** that enabled scientists across the globe to view, create, and catalog spacecraft telemetry data.
- Assisted in designing a **database ERD** and implementing a **SQL schema** for pedigree tracking of data products originating from telemetry data.

## Projects

### BTD purchase predictor

July 2021 — Sept. 2021

- Successfully tuned an **SVM**, **random forest**, and a **neural network** classifier to determine if a bank client would purchase a bank term deposits (BTD).
- Created a training pipeline with **Python**, **Pandas**, **NumPy**, **Scikit-learn**, class imbalance correction, and grid search to achieve an 89% AUC-ROC score.

### Source code summarization

Jan. 2019 — May 2019

- Developed an **encoder-decoder neural network** using **dyNet** and **NumPy** to generate natural language summaries for Python function source code.
- Created a corpora of python functions and docstrings from the Python package index using **NLTK**, **gensim** and regex for tokenization and encoding.

## Skills

### Engineering

Algorithm analysis · DevOps · MLOps · Object oriented programming · Event driven programming · Agile development

### Languages

Python (expert) · Java (proficient) · R (familiar) · C++ (familiar) · JavaScript (familiar) · Terraform · Postgres SQL · Bash

### Technologies

Git · Docker · Kubernetes · AWS · CircleCI · Slurm · Jira · Postman · GDB · Linux · DataGrip · Jupyter Notebooks

### Soft skills

Technical leadership · Mentorship · Problem solving · Communication · Teamwork · Time management · Adaptability