

# Paul Hein

SOFTWARE ENGINEER · MACHINE LEARNING SPECIALIST

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## Education

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### University of Arizona

MS COMPUTER SCIENCE  
BS COMPUTER SCIENCE / BA MATHEMATICS

Aug. 2013 — June 2019

Aug. 2017 — June 2019

Aug. 2013 — May 2017

## Experience

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### Vannevar Labs

Jan. 2025 — Present

SENIOR MACHINE LEARNING ENGINEER

- Developed critical software infrastructure to serve Large Language Models (LLMs) in airgapped environments using Kubernetes, Ray serve, and vLLM.
- Completed CVE mitigation, STIG review, and SBOM generation for core ML services to achieve Authority to Operate (ATO) on a classified DoD network.
- Assisted in the design and implementation of a proxy service for accessing shared LLM resources that enabled RBAC and usage statistics collection.

### BlackSky

Oct. 2023 — Jan. 2025

SENIOR SOFTWARE ENGINEER

- Led the design and implementation of a traffic splitting system for an imagery analytics API that enabled request prioritization for customers.
- Modernized cloud-native geospatial image-derived analytic processing routines to detect objects in 100+km<sup>2</sup> satellite images using rasterio and COGs.
- Migrated customer facing APIs from AWS to cloud-agnostic services using Kubernetes to reduce costs and escape vendor lock-in for imagery analytics.

### Rocket Mortgage

Sept. 2021 — Aug. 2023

SENIOR MACHINE LEARNING ENGINEER

June 2023 — Aug. 2023

- Automated ETL pipeline validation by creating a dataset synthesizer RESTful service using Synthetic Data Vault, FastAPI, Docker, and Kubernetes.
- Led a compute cost reduction of up to 95% for several pipelines by leveraging Apache Spark and SQL optimization to improve data pipeline efficiency.

MACHINE LEARNING ENGINEER

Sept. 2021 — May 2023

- Improved the technical maturity of a junior engineer through mentorship and pair-programming which lead to them receiving a promotion.
- Created a development + deployment environment using Bash, CircleCI, and Terraform that reduced ML model rollout time from days to hours.

### ML4AI Laboratory

June 2016 — Sept. 2021

RESEARCH SOFTWARE ENGINEER

June 2019 — Sept. 2021

- Designed an encoder-decoder model for generating Python code from assembly code that led to the lab being awarded a DARPA research grant.
- Utilized the PyTorch DataParallel module and Slurm to achieve a 6x training acceleration for a sequence translation network on a GPU cluster.

GRADUATE / UNDREGRADUATE RESEARCH ASSISTANT

June 2016 — June 2019

- Designed a parallel hyperparameter grid search program using MPI4Py capable of tuning any Scikit-learn classifier on a distributed computing cluster.
- Created a web application with Python, Flask, and D3.js capable of allowing an AI jazz generation model to record duets with a human musician.

### Lunar Planetary Laboratory

April 2015 — June 2016

STUDENT PROGRAMMER

- Assisted in developing a web application using Node.js that enabled scientists across the globe to view, create, and catalog spacecraft telemetry data.
- Assisted in designing a database ERD and implementing a SQL schema for pedigree tracking of data products originating from telemetry data.

## Projects

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### BTD purchase predictor

July 2021 — Sept. 2021

- Successfully tuned an SVM, random forest, and a neural network classifier to determine if a bank client would purchase a bank term deposits (BTD).
- Created a training pipeline with Python, Pandas, NumPy, Scikit-learn, class imbalance correction, and grid search to achieve an 89% AUC-ROC score.

### Source code summarization

Jan. 2019 — May 2019

- Developed an encoder-decoder neural network using dyNet and NumPy to generate natural language summaries for Python function source code.
- Created a corpora of python functions and docstrings from the Python package index using NLTK, gensim and regex for tokenization and encoding.

## Skills

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### Engineering

Software system design • DevOps • MLOps • ML fine-tuning • Natural Language Processing • High performance computing

### Languages

Python (expert) • Java (proficient) • TypeScript (proficient) • C++ (familiar) • Pulumi • Terraform • Postgres SQL • Bash

### Technologies

Git • Docker • Kubernetes • Helm • Rancher • AWS • Ray • PyTorch • Temporal • GDB • Postman • Linux • Jupyter

### Soft skills

Technical leadership • Mentorship • Problem solving • Communication • Teamwork • Time management • Adaptability