

Paul Hein

SOFTWARE ENGINEER • BIG DATA/ML SPECIALIST

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Education

University of Arizona

MS COMPUTER SCIENCE
BS COMPUTER SCIENCE / BA MATHEMATICS

Aug. 2013 — June 2019

Aug. 2017 — June 2019

Aug. 2013 — May 2017

Experience

Rocket Mortgage

Sept. 2021 — Aug. 2023

SENIOR MACHINE LEARNING ENGINEER

June 2023 — Aug. 2023

- Lead a compute cost reduction of up to 95% for several data pipelines by training colleagues to use Apache Spark to improve data pipeline efficiency.
- Improved a lead delivery service by eliminating unreported errors and reducing remaining errors by 90% using AWS Lambda and SQS message timers.

MACHINE LEARNING ENGINEER

Sept. 2021 — May 2023

- Automated the validation of ETL updates by creating a dataset synthesizer system capable of creating nonprod safe replicas of production datasets.
- Enabled a marketing attribution model to be run daily by reducing compute costs by 40% through data modeling improvements with Apache Spark.
- Improved the technical maturity of a junior engineer through mentorship and pair-programming which lead to them receiving a promotion.
- Delivered a \$400M increase in YoY mortgage loan volume by implementing an ML model for paid search optimization with AWS SageMaker and SciPy.
- Reduced ML model update rollout time from days to hours by aligning the data scientist experiment environment with the production environment.

ML4AI Laboratory

June 2016 — Sept. 2021

RESEARCH SOFTWARE ENGINEER

June 2019 — Sept. 2021

- Contributed to the lab being awarded a new DARPA research grant by designing an ML model for generating Python source code from assembly code.
- Implemented a Naïve Bayes model, Bi-directional LSTM, and a transformer network capable of classifying biological taxonomy from DNA sequences.
- Provided technical mentorship to graduate students on proper utilization of PyTorch, NumPy, Scikit-Learn and experiment containerization via Docker.

GRADUATE RESEARCH ASSISTANT

May 2017 — June 2019

- Achieved 6x training acceleration for sequence translation neural nets by implementing data parallelism in PyTorch over a distributed 8 GPU cluster.
- Improved the precision of an inter-sentence biomedical relation extraction model by 26 points using rigorous feature engineering and model selection.
- Designed a parallel hyperparameter grid search program in Python capable of tuning any Scikit-learn classifier on a distributed computing cluster.

UNDERGRADUATE RESEARCH ASSISTANT

June 2016 — May 2017

- Created a corpora of musical patterns mined from jazz solos using a spatial pattern discovery algorithm for training an ML jazz solo generation model.
- Created a web application with Python, Flask, and D3.js capable of allowing an AI jazz generation model to record duets with a human musician.

Lunar Planetary Laboratory

April 2015 — June 2016

STUDENT PROGRAMMER

- Assisted in developing a web application using Node.js that enabled scientists across the globe to view, create, and catalog spacecraft telemetry data.
- Assisted in designing a database ERD and implementing a SQL schema for pedigree tracking of data products originating from telemetry data.

Projects

BTB purchase predictor

July 2021 — Sept. 2021


- Developed machine learning classifiers to determine if a bank client would purchase a bank term deposit (BTB) using the UCI telemarketing dataset.
- Created a training pipeline with Python, Pandas, NumPy, Scikit-learn, class imbalance correction, and grid search to achieve an 89% AUC-ROC score.

Source code summarization

Jan. 2019 — May 2019

- Developed an encoder-decoder neural network using dyNet and NumPy to generate natural language summaries from Python function source code.
- Created a corpora of python functions and docstrings from the Python package index using NLTK, Word2Vec and regex for tokenization and encoding.

Skills

Engineering	Algorithm analysis • Software system design • Object oriented design • Test driven development • Functional programming
Data / ML	Supervised learning • Deep learning • Data modeling • ETL • Data analysis • Feature engineering • Data visualization
Programming	Python • Java • JavaScript • C++ • Terraform • SQL • Bash •  • Spark • Pandas • NumPy • PyTorch • Scikit-learn
Technologies	Git • Docker • Kubernetes • Helm • AWS • CircleCI • Jira • GDB • Linux • Jupyter • LucidChart • Microsoft Office
Soft skills	Time management • Planning • Adaptability • Communication • Stress management • Teamwork • Problem solving