Curriculum vitae: Paul James Hardwicke

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GitHub portfolio

Professional statement

Adaptable and persistent information and communications technology (ICT) professional committed to data and content integrity in large-scale digital projects. Experienced in strategic oversight of enterprise-scale web content for a major Queensland employer, with a track record in ensuring compliance with industry standards and legislation.

Approaching completion of a Master of ICT. Capstone dissertation is on Australian Football League (AFL) scheduling using multi-objective optimisation and complex combinatorial data sets.

Certified in Microsoft Azure, Power Platform, and Security, Compliance, and Identity Fundamentals.

Career objective

Seeking to explore learning and growth opportunities in a data management role that will leverage my 15 years of ICT employment, professional writing expertise, academic education, and industry best practice certifications.

Employment 2011–2026

Senior web officer, Digital Innovation, Department of Education (full-time)

Queensland Government Administration Officer level 6: SFIA level 5-aligned

Information governance and regulatory compliance (SFIA: GOVN, RGCO)

- Information governance: Developed comprehensive guides for web content and video publishing, establishing publishing standards for an enterprise comprising 90,000 staff.

- Policy influence: Evaluated the strategic impact of the Australian Government Social Media Minimum Age Act 2024, providing executive recommendations to maintain engagement with a priority audience of more than 500,000 Queensland school students.

- Regulatory compliance: Orchestrated the modernisation of the departmental video publishing framework to meet stringent Information Privacy Act 2009 (Qld) amendments, implementing changes to meet privacy and consent, legal, and recordkeeping requirements.

Systems development and migration (SFIA: HSIN, DLMG)

- Digital infrastructure: Facilitated user acceptance testing as part of the technical change management process for an enterprise video platform upgrade, ensuring service continuity for a high-consequence government environment.

- Information architecture: Engineered complex website information architecture restructures to migrate legacy enterprise web content management systems to SharePoint CMS, significantly improving user journeys and data discoverability.

Operational integrity (SFIA: ASMG, QUAS)

- Content strategy: Prepared a content strategy for a portfolio website with more than seven million annual pageviews to maintain the integrity and delivery of high-traffic digital assets, ensuring public access to timely and accurate information on Queensland education.

- Quality assurance: Developed an annual content review program for more than 100 business unit directors, reducing data redundancy and improving intranet content currency.

Skills matrix

Domain	Certification/platform
Cloud and data	DP900 Azure Data Fundamentals PL900 Power Platform Fundamentals SQL Server Management Studio
Enterprise platforms and web publishing	Adobe Creative Cloud, HTML, Mediasite video platform, Microsoft 365, Power Platform, Service Now ICT ticket management, SharePoint CMS
Security and governance	SC900 Security, Compliance, and Identity Fundamentals

Education

- **2023–2026: Master of Information and Communications Technology, University of the Sunshine Coast**
  - In progress, scheduled for completion June 2026
  - Excelled in Databases, Device and Network Security, and Managing Data
  - GPA 6.1

- **2022: Graduate Certificate in Information Systems, Deakin University**
  - Excelled in Business Requirements Analysis, Foundation Skills in Data Analysis, Information Management and Security, and Value of Information
  - GPA 6.8

- **2020: Graduate Certificate of Information Technology, James Cook University**
  - Excelled in Entrepreneurship, e-Strategic Management, Internet Fundamentals, and Problem Solving and Programming
  - GPA 7.0

- **2003–2005: Bachelor of Creative Industries, Queensland University of Technology**
  - Sub-majors: Communication, Digital Media
  - GPA 6.2

Private enterprise

Co-owner of Essential Editing, a proofreading and editing business that polishes theses in preparation for academic assessment, ensuring content is ready for submission.

Referees

Current supervisor

Allister Duff, Manager, Digital Presence, Digital Innovation, Department of Education
Allister.Duff@qed.qld.gov.au
0406 125 358

Former supervisor

Steven Daley, Manager, Service Delivery, Digital Innovation, Department of Education
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