

# Curriculum vitae: Paul Hardwicke

Phone: (+61) 400 332 433

Email: [paul.hardwicke@gmail.com](mailto:paul.hardwicke@gmail.com)

[GitHub professional portfolio](#)

---

## Professional statement

Adaptable and dedicated information and communications technology (ICT) professional committed to data and content integrity in enterprise-level digital projects.

With more than 15 years of ICT experience and a lifelong growth mindset, I am positioned to leverage academic research to address complex systems development challenges.

My [Master of ICT capstone project](#) applies contemporary data analysis techniques to optimise AFL match scheduling. It demonstrates my information governance and systems development capabilities through the management of interdependent data sets and quality assurance baselines.

**Career objective:** Seeking to explore growth opportunities in data management that will leverage my ICT employment, academic research, and industry best practice certifications.

## Skills

My [GitHub professional portfolio](#) skills matrix details employment and research competencies aligned to Skills Framework for the Information Age (SFIA) and career development theory (CDT) capabilities.

## Employment 2011–2026

### AO6 Senior web officer, Digital Innovation, Department of Education (current role, full time)

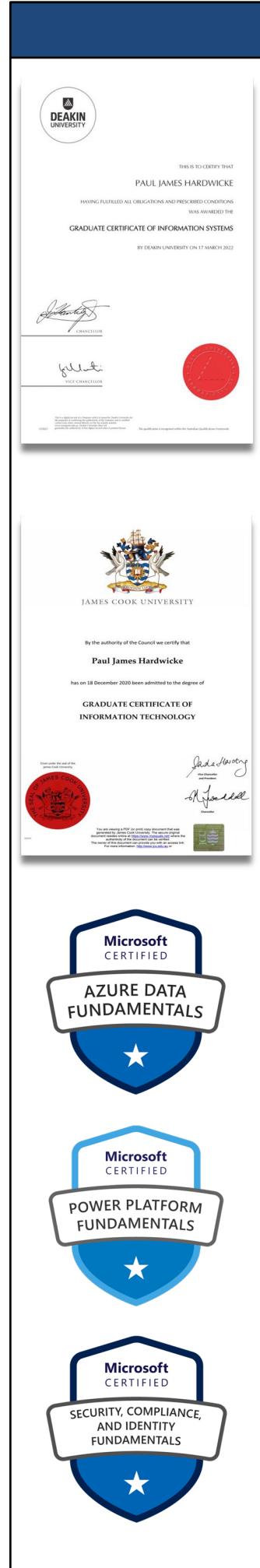
- Business modelling (SFIA: BSMO)
  - Developed enterprise web content workflows and decision-making roles for an online video platform that supports an enterprise comprising 90,000 staff.
- Information governance (SFIA: GOVN)
  - Developed comprehensive guides for web content and video publishing, establishing publishing standards approved by the Chief Information Officer.
  - Developed an annual content review program for more than 100 business unit directors, reducing data redundancy and improving intranet content currency.
- Quality assurance (SFIA: QUAS)
  - Evaluated the strategic impact of the Australian Government Social Media Minimum Age Act 2024, providing executive recommendations to maintain engagement with a priority audience of more than 500,000 Queensland school students.
  - Modernised a video publishing framework to meet stringent Information Privacy Act 2009 (Qld) amendments, implementing changes to meet privacy and consent, legal, and recordkeeping requirements.
- Systems development management (SFIA: DLMG)
  - Restructured complex website information architecture to migrate legacy enterprise websites to SharePoint CMS, improving user journeys and data discoverability.

Additional SFIA-aligned employment competencies are provided in the GitHub portfolio, with details of managerial higher duty relief undertaken and commendations received.

# Education

Unique student identifier (USI): LCE9ML8267

- 2023–2026: Master of Information and Communications Technology, University of the Sunshine Coast (scheduled for completion June 2026)
  - Research capabilities are addressed in the GitHub portfolio
  - GPA 6.1
- 2022: Graduate Certificate in Information Systems, Deakin University
  - Excelled in Business Requirements Analysis, Foundation Skills in Data Analysis, Information Management & Security, and Value of Information
  - GPA 6.8
- 2020: Graduate Certificate of Information Technology, James Cook University
  - Excelled in Entrepreneurship & Collective Intelligence, e-Strategic Management, Internet Fundamentals, and Problem Solving & Programming
  - GPA 7.0
- 2003–2005: Bachelor of Creative Industries, Queensland University of Technology
  - Sub-majors: Communication, Digital Media
  - GPA 6.2



## Technical competencies

### Microsoft certifications

- Azure Data Fundamentals (DP900)
- Power Platform Fundamentals (PL900)
- Security, Compliance, and Identity Fundamentals (SC900)

### Software and coding

- Adobe Creative Cloud
- HTML
- Mediasite video platform
- Microsoft 365
- Service Now ICT ticket management
- SharePoint CMS
- SQL Server Management Studio
- Visual Studio Code

## Private enterprise

Co-owner of [Essential Editing](#), a proofreading and editing business focused on polishing academic theses in preparation for submission.

## Referees

### Current supervisor

Allister Duff, Manager, Digital Presence, Digital Innovation, Department of Education

[Allister.Duff@qed.qld.gov.au](mailto:Allister.Duff@qed.qld.gov.au)

0406 125 358

### Former supervisor

Steven Daley, Manager, Service Delivery, Digital Innovation, Department of Education

[Steven.Daley@qed.qld.gov.au](mailto:Steven.Daley@qed.qld.gov.au)

0423 167 187