PAULINE BENAMAR



ABOUT ME

After a few years working in all kinds of restaurants in France, I have chosen to live a life of travels and discovery, starting on London. Passionate about boards games, reading and cooking. I speak english fluently and understand spanish and portuguese.

Born on 20.10.1995

CONTACT

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STRENGTHS

Communicative
Smiling
Organised
Implicated
Serious
Willing to learn

PROFESSIONAL EXPERIENCE

RECEPTIONNIST

Astor Hyde Park - London, England december - august 2020

- Receptionist in autonomous management of the reception
- Carry out the receipts, make a cash report ...
- Problems solving and customer care
- Using a software to manage customers reservation and billing

TECHNICAL SALES ASSISTANT

Poligma - Montpelllier, France february- march 2019

- Missions to enrich a prospective file
- Creation of a suitable prospecting method
- Creating an action plan for video tutorials

POLYVALENT EMPLOYEE

Quick - Montpellier, France july - december 2018

- Training in hygiene and safety rules
- Intervention at every step of the customer experience
- Development of my team spirit and my responsiveness

CATHERING EMPLOYEE

Cabiron and Husser - Montpellier, France april - june 2018

- Specific punctual missions (weddings, company meals)
- Setting up structures and establishment of the reception area

PRODUCTION EMPLOYEE

CEWE Colors - Fabregues, France december 2017 - january 2018

- Safety rules, teamwork
- Production on several stations of a chain of photographic products

HOTEL EMPLOYEE

Kyriad- Lyon, France - january 2017 - september 2017

- Management of breakfasts and the bar in autonomy
- Perform the cleaning of the dining room
- Disassemble and straighten tables during service
- Provide a full dining service in autonomy

SKIING RESORT RESTAURANT EMPLOYEE

L'Annexe - Courchevel, France december 2015 - february 2016

- Responsible of the establishment and the cleanliness of the room
- Greet a customer and place it according to the given guidelines
- Perform the cleaning of the dining room