

## Paul Jensen

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### Professional Summary

Computer Science graduate with experience in **cybersecurity** and **technical support**. Developed an **antivirus tool** for a senior project using **heuristic** and **hash-based detection**. Gained hands-on experience in **cybersecurity** during an internship, focusing on **real-world IT issues and protection**. Strong **communicator** and **leader** with experience as a **Resident Advisor**, **Orientation Leader**, and **Teaching Assistant**.

### Key Skills

Technical: Python, SQL, Java, Javascript, Cybersecurity Fundamentals

Leadership & Communication: Team Collaboration, Public Speaking, Conflict Resolution

### Education

#### Bachelor of Science in Computer Science | May 2025

Azusa Pacific University, Azusa, CA

### Work Experience

#### Lab Tech for CEMPS Department, Azusa Pacific University | Aug 2023 - May 2025

- Served as the first point of contact at the lab front desk, assisting students with questions related to computer science courses and lab usage.
- Guided visitors and students to appropriate resources or staff, ensuring smooth lab operations.
- Maintained a clean and organized lab environment to support a professional and accessible workspace.
- Demonstrated reliability and clear communication in a student-facing support role.

#### TA/Grader, CEMPS Department, Azusa Pacific University | Jan 2024 - May 2025

- Assisted instructor with grading, lab support, and student questions in both an introductory programming course and an upper-level database course.
- Held regular office hours to help students understand key concepts like object-oriented programming, SQL queries, and relational schema design.
- Reviewed assignments and provided feedback to reinforce course objectives and academic growth.
- Supported lab sessions by debugging student code and guiding hands-on exercises.

#### Intern, Innovative Computing Systems, Remote | May 2024 - June 2024

- Collaborated remotely with the IT triage team to address and escalate support tickets for law firm clients.
- Shadowed engineers resolving endpoint issues and responding to IT service requests in real time.
- Sat in on leadership and strategy meetings to understand organizational security practices.
- Completed hands-on training with Sophos endpoint protection software and internal security tools.
- Gained exposure to client service in regulated environments with an emphasis on data security.

### Projects

### **CougarWatch Antivirus**

- Collaborated with a group of four others to build a functional antivirus.
- Implemented malware detection using both heuristic and hash-based scanning.
- Functional login and user authentication.

### **Leadership & Activities**

#### **Resident Advisor, Azusa Pacific University | Aug 2024 - May 2025**

- Maintained incident logs and followed protocol in response to student or facility issues, demonstrating attention to detail and escalation awareness.
- Communicated clearly with diverse individuals, resolving conflicts and providing support under pressure.
- Led floor meetings and community events, building leadership, planning, and public speaking experience.
- Served as a reliable point of contact for university staff and peers, balancing confidentiality, responsibility, and teamwork.

#### **Alpha Leader (Student Orientation), Azusa Pacific University | Aug 2023 - Dec 2023**

- Guided new students through orientation events, helping them transition into campus life.
- Led small-group discussions on academic success, campus resources, and student life.
- Served as a mentor and first point of contact for incoming students during their first weeks.
- Practiced effective communication and conflict resolution in a fast-paced, student-facing role.

#### **Zuventurez Pitch Competition Finalist, Azusa Pacific University | April 2025**

- Collaborated with a team to develop and present a startup concept to a panel of judges.
- Conducted market research, defined value proposition, and outlined product features.
- Delivered a professional pitch under time constraints, adapting to feedback in real time.
- Advanced to the final round based on clarity, innovation, and team cohesion.
- Gained experience in public speaking, storytelling, and persuasive communication.

### **Certifications**

- **Certified in Cybersecurity (CC) – (ISC)², Nov 2024**