Paul Jensen

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Professional Summary

Computer Science graduate with experience in **cybersecurity** and **technical support**. Developed an **antivirus tool** using **heuristic** and **hash-based detection**. Gained hands-on experience in **cybersecurity**, focusing on **real-world IT issues and protection**. Strong **communicator** and **leader** with experience as a **Resident Advisor**, **Orientation Leader**, and **Teaching Assistant**.

Key Skills

Technical: Python, SQL, Java, Javascript, Cybersecurity Fundamentals
Leadership & Communication: Team Collaboration, Public Speaking, Conflict Resolution

Education

Bachelor of Science in Computer Science | May 2025

Azusa Pacific University, Azusa, CA

Work Experience

Lab Tech for CEMPS Department, Azusa Pacific University | Aug 2023 - May 2025

• Served as the first point of contact at the lab front desk, assisting students with questions related to computer science courses and lab usage.
• Guided visitors and students to appropriate resources or staff, ensuring smooth lab operations.
• Maintained a clean and organized lab environment to support a professional and accessible workspace.
• Demonstrated reliability and clear communication in a student-facing support role.

TA/Grader, CEMPS Department, Azusa Pacific University | Jan 2024 - May 2025

• Assisted instructor with grading, lab support, and student questions in both an introductory programming course and an upper-level database course.
• Held regular office hours to help students understand key concepts like object-oriented programming, SQL queries, and relational schema design.
• Reviewed assignments and provided feedback to reinforce course objectives and academic growth.
• Supported lab sessions by debugging student code and guiding hands-on exercises.

Intern, Innovative Computing Systems, Remote | May 2024 - June 2024

• Collaborated remotely with the IT triage team to address and escalate support tickets for law firm clients.
• Shadowed engineers resolving endpoint issues and responding to IT service requests in real time.
• Sat in on leadership and strategy meetings to understand organizational security practices.
• Completed hands-on training with Sophos endpoint protection software and internal security tools.
• Gained exposure to client service in regulated environments with an emphasis on data security.

Projects

CougarWatch Antivirus
• Collaborated with a group of four others to build a functional antivirus.
• Implemented malware detection using both heuristic and hash-based scanning.
• Functional login and user authentication.

Leadership & Activities

Resident Advisor, Azusa Pacific University | Aug 2024 - May 2025
• Maintained incident logs and followed protocol in response to student or facility issues, demonstrating attention to detail and escalation awareness.
• Communicated clearly with diverse individuals, resolving conflicts and providing support under pressure.
• Led floor meetings and community events, building leadership, planning, and public speaking experience.
• Served as a reliable point of contact for university staff and peers, balancing confidentiality, responsibility, and teamwork.

Alpha Leader (Student Orientation), Azusa Pacific University | Aug 2023 - Dec 2023
• Guided new students through orientation events, helping them transition into campus life.
• Led small-group discussions on academic success, campus resources, and student life.
• Served as a mentor and first point of contact for incoming students during their first weeks.
• Practiced effective communication and conflict resolution in a fast-paced, student-facing role.

Zuventurez Pitch Competition Finalist, Azusa Pacific University | April 2025
• Collaborated with a team to develop and present a startup concept to a panel of judges.
• Conducted market research, defined value proposition, and outlined product features.
• Delivered a professional pitch under time constraints, adapting to feedback in real time.
• Advanced to the final round based on clarity, innovation, and team cohesion.
• Gained experience in public speaking, storytelling, and persuasive communication.

Certifications

• **Certified in Cybersecurity (CC) – (ISC)², Nov 2024**