

Paul Jensen

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EDUCATION

Azusa Pacific University

Bachelor of Science in Computer Science

Azusa, CA | 3.72 GPA

Aug. 2021 – May 2025

EXPERIENCE

Intern

May 2024 – June 2024

Innovative Computing Systems

Remote

- Collaborated with the IT triage team to address, escalate, and resolve support tickets for law firm clients
- Shadowed engineers to assist with real-time IT service requests and troubleshoot user issues remotely
- Gained exposure to client service in regulated environments with an emphasis on data security

Laboratory Technician

Aug 2023 – May 2025

Azusa Pacific University CEMPS Department

Azusa, CA

- Provided first-level IT support at the lab front desk, assisting students and faculty with hardware, software, and computer lab issues
- Maintained organized IT workspaces and ensured availability of computing resources
- Demonstrated reliability and clear communication in a student-facing support role

Teaching Assistant

Jan 2024 – May 2025

Azusa Pacific University CEMPS Department

Azusa, CA

- Assisted instructor and over 50 students with grading, lab support, and student questions in both an introductory programming course and an upper-level database course
- Reviewed assignments and provided feedback to reinforce course objectives and academic growth
- Debugged code, guided students during lab exercises, and reinforced best practices for resolving software issues

PROJECTS

CougarWatch Antivirus | *Python*

- Collaborated with a group of four to build a functional antivirus
- Implemented malware detection using both heuristic and hash-based scanning
- Functional login and user authentication

CERTIFICATIONS

Certified in Cybersecurity (CC) – (ISC)²

Nov 2024

CompTIA A+ – CompTIA

Sep 2025

TECHNICAL SKILLS

Programming Languages: Java, Python, SQL

IT Tools: Sophos Endpoint Protection, Windows and MacOS Environments, Ticketing Systems

LEADERSHIP AND ACTIVITIES

Resident Advisor

Aug 2024 – May 2025

Azusa Pacific University

Azusa, CA

- Maintained incident logs and followed protocol in response to student or facility issues, demonstrating attention to detail and escalation awareness
- Communicated clearly with diverse individuals, resolving conflicts and providing support under pressure
- Led floor meetings and community events, building leadership, planning, and public speaking experience
- Served as a reliable point of contact for university staff and peers, balancing confidentiality, responsibility, and teamwork

Pitch Competition Finalist

April 2025

Azusa Pacific University

Azusa, CA

- Collaborated with a team to develop and present a startup concept to a panel of judges
- Conducted market research, defined value proposition, and outlined product features
- Advanced to the final round based on clarity, innovation, and team cohesion