# **Session Tester**



#### Vision

# Develop a tool to aid in session-based exploratory testing

- Tool manages the structure of sessionbased testing
- Convert painful tasks into tools to help testers perform better
- Create an exploratory testing IDE equivalent: "ITE" integrated test environment
  - Requires different thinking and tools than programming

### History

- Big gaps in the SBT tool space. Bach scan tool deals with information already gathered. Text file format is painful.
- Why not develop a tool to help testers in the same way programmers enjoy using xUnit tools?
  - How do you get the information from the tester's experience into something persisted and useful?
- Tool needs to have a tiny footprint to encourage installation and use.

#### History: First Design

- Developed a small, lightweight tool to enter in session information quickly, using very little screen real-estate
- Goal was to aid in information capturing, and to help provide structure to enforce the SBT format
- Decided to persist with XML, since it is so common, and less brittle than text files/scan tool

#### History: Development

- Approached SBTM consultants, but didn't get commitment
- Aaron West and I did almost all of the initial design/development work
- Decided to release early, and incrementally, and get community feedback to drive design instead of following the Bach scan tool to the letter
  - Risky to release a half-baked tool, but it paid off in finding real commitment and contribution

#### History: First Release

- We decided to just put what we had out there, and let the community respond
  - Some consultants complained it didn't meet their vision ,but...
- Actual users loved what they saw, and saw the potential in the tool and were excited they could help drive the design
  - Actual users were deviating from the Bach
     SBTM system in various ways
  - A lot of different community ideas, but a pattern emerged

#### **Community Response**

- We got some things right:
  - Format, supporting features, XML, idea primer, timer
- We got some things wrong:
  - Tool was too small, no ability to edit and view sessions other than XML view, not supporting Bach format as well and scan tool
  - (no Bach support for the tool as a result)

#### **Community Response**

#### The Most Common response:

Great potential!

#### **BUT**

- "I'm not ready to drop my text editor and replace it with Session Tester, yet."
- We realized that text editor is what we are competing with.

#### **Community Response**

- We now have users from all over the world, from some of the most influential companies in the world
- A handful of senior, very dedicated testers from around the world
- A community of practice has emerged
  - Session Tester has ended up in journal articles
  - Has spawned imitators
- And we haven't released a v. 1.0 yet!

# Thoughts So Far

- Given the positive and some negative reactions, I know we are on to something special
- Now have the opportunity to try different technologies and ideas than we might in our day jobs
- Have a dedicated community to provide feedback on the tool
- "Release early, release often," change and adjust the tool as needed works!

# Changing Direction (slightly)

- We are competing with text editors let's make something better!
- A lot of feature requests fit into the "tester's IDE" model
- Why not create something as powerful as NetBeans or BBEdit, but smaller, simpler and designed for testers?
- Let the community drive, not the consultants.
  - Real projects trump theory. Watir demonstrated this.

#### 0.3 Release Vision

- First version of the "tester's IDE"
  - Direction change is important, and fundamental to the direction of the tool
  - Enhance existing structure, smooth out usability, fix bugs

#### Longer Term Vision

- Client version with team integration
  - Share missions, session sheets, project information
  - Ease of debrief
- Reporting for auditors, managers, etc.
  - Tools like XQuery, client/server frameworks
     will fit in here
  - Still need to sort out details here

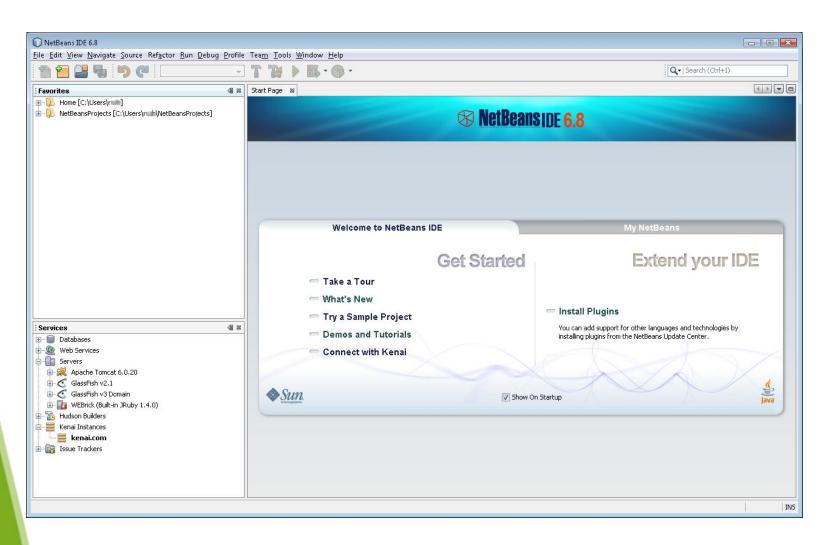
#### 0.3 Release Items

- User Interface changes:
  - Start with full-screen, IDE style view more than just session management
  - Session browser:
    - Find, view, edit sessions in usable fashion
  - Text editor plugin
    - Provide the power of a real text editor
    - Highlight tags
- Reporting
  - Clean up workflow
  - Clean up file system usage

#### 0.3 Release

- This release represents a change in the direction of the tool from simple session manager, with information gathering to a simple, powerful, "IDE for exploratory testers"
- Potential to use the tool beyond sessionbased testing

# IDE Examples: Start Screen



#### ST Design Lesson

- An IDE starts up and gives you a lot of places to start to be productive
- A clean project/file browser on the left allows you to quickly navigate and get going
- Developers can configure and wire in their own tools and use an IDE as the central tool for their work
- An IDE is a generic productivity tool

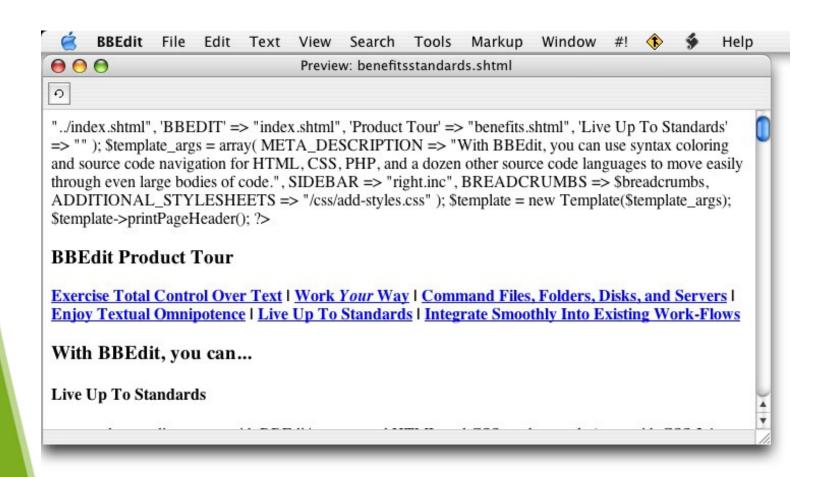
#### IDE Examples: Working with Text

```
000
                                    @ object_filter.php
                       Last Saved: 9/5/06 10:56:32 PM
                       File Path: sftp://khicks:@dev.stg.brown.edu//...projects/gazetteer/object_filter.php
                object_filter.php ‡ (no symbol selected) ‡
                                                                              U + 0 # +
       <?php
 1
 2
       include ('data/getin.php');
 3
 5
       $type = $ GET['type'] ;
       $sort = 'sort name' ;
 6
       $sql = "SELECT * from $table name where type LIKE '%$type%' order by
 8
       $sort":
       $result = mysql query($sql,$connection) or
                                                            000
                                                                        Insert Clipping
 9
           die("can't connect to database");
10
                                                             Q sql
11
       while ($row = mysql fetch array($result))
12
                                                            PHP.php
13
                                                              sql_call
                $id = $row['id'];
14
                                                              sql_result
                $type = $row['type'];
15
                                                              sal_set_row
                $ordinal = $row['ordinal'];
16
                $name = $row['name'];
17
18
                sort name
19
                address
20
                comment
21
          PHP ‡ Unicode™ (UTF-8, no BOM) ‡ Unix (LF) ‡
18 18
```

#### ST Design Lesson

- Text highlighting is important
- Working with something pleasant on the eyes makes using the tool more enjoyable
- Helpful tools like intellisense and contextdriven options are powerful
  - Will the tool help me as I think?

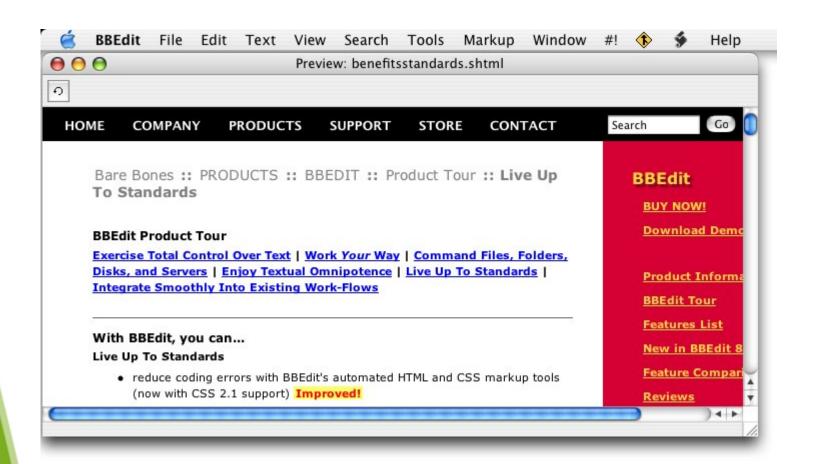
#### IDE Examples: Powerful File Menu



#### ST Design Lesson

- A simple, useful file menu is powerful
- I like BBEdit for its simplicity (or vi):P
- "#!" option allows me to wire in my own scripts
  - Eg. Bash script to check out and compile
- Source control integration
- Search, Edit, Tools, etc. provide a lot of options
- What options do testers need?

#### IDE Examples: WYSIWYG View



#### ST Design Lesson

- Reviewing your work in a pleasant format is useful
- Session debriefs are a cornerstone of SBT, so being able to have a nice display of session is important
  - Edit to make sure they look ok for a reviewer/auditor
  - Ease of debrief or audits
  - WYSIWYG editing is also useful

### **Getting Community Feedback**

- I have a vision for the tool, and if we keep it small and powerful, people will use it
- Ultimately, the community will decide what is useful and what isn't
  - If we get releases to them early and often, it is less painful than a big release once in a while
- This is experimental development we will get some things wrong
  - Open Source projects tolerate and encourage this

# Questions?