



Employee Character Reference

Employee Name:	Paul McGonigle	Position: Senior Bar Supervisor
Reference By:	Blaine McCarron	Position: Senior Duty Manager

Paul joined our team at a very young age, firstly serving as barback and bottle handler, before quickly making his way up the ranks to the most senior bar role in the hotel.

Having worked as Paul's manager for more than 8 years, I can testify to a character reference of a young man who leaves a positive impact in all aspects of his work.

Paul is a hard-working, determined individual. His natural social skills make him a huge asset when working with customers and fellow colleagues alike.

He is a natural leader but takes control and manages his team in an orderly, efficient manner. He is a 'likeable leader', who naturally gains the respect of his team – younger staff look to Paul and feel comfortable asking Paul for guidance.

Paul has demonstrated his ability not only to work as part of a team and lead a team, but also the trust of working on his own. Being a keyholder for almost 5 years he has demonstrated the responsibility of closing without flaw.

In terms of customer relations, Paul has a natural ability to strike conversation. He has the ability to diffuse conflict before it starts. Outside of work Paul is a very social person, he is always keen to try new things, is excellent in team building exercises and is known locally for his voluntary work with teenagers. Paul is often seen as a role model and a mentor.

I can whole heartedly recommend Paul as a perfect fit for any team. I am very conscious that a gain for any other team will undoubtedly be a loss for the Ballyliffin Hotel, however I am well aware that it would be both unfair and unreasonable to expect someone of Paul's character, ability and calibre to not want to push himself and challenge himself in a much wider world than our Donegal peninsula.

Should you wish to follow up on any of the above I welcome any correspondence by return email or by telephone.

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