

## Paula Rodríguez

### Cloud engineer

- ★ [linkedin.com/pauloba](https://www.linkedin.com/pauloba)
- ★ [github.com/pauloba](https://github.com/pauloba)
- ★ [stackoverflow.com/pauloba](https://stackoverflow.com/pauloba)

I have a degree in Computer science from Vigo University.

In 2017 I got into Cloud Computing and I've been working with Docker, kubernetes, Anthos service mesh, Terraform, Terragrunt, Helm, Jenkins, jfrog, prometheus, grafana, datadog, sonarQube, anchore.

I have hands-on experience architecting solutions in public clouds and I have a background on system administration and tech support.

### Tech stack

Kubernetes  
Terraform  
Jenkins  
Docker  
Helm  
SQL  
git

### Scripting

Python  
Bash

### Methodologies

IaC + CI/CD  
Kaizen  
Agile - Scrum  
Git flow  
Peer review  
Merge Requests  
DevSecOps  
FinOps

### Soft skills

Empathy  
Teamwork  
Work ethic  
Critical thinking  
Active listening  
Documentation  
Resourcefulness

### Experience

#### Vodafone [ Oct 2023 - now ] Platform engineer

Configuration and administration of **AWS** cloud infra resources using **DevOps** practices. Collaboration with **architectural** decisions for business solutions and platforms.

**Designing blueprints** for multi-tenant platform capabilities, defining tenant roll-out strategies, writing **infra as code** and designing and configuring **pipelines** for apps and infra releases.

#### FonYou [ Jul 2021 - Sep 2023 ] Cloud Sysadmin

**Deployment, operation** and **support** for cloud-based production systems, ensuring the availability, performance, scalability and security of the systems.

**Automation** of processes and operations + **support** and **maintenance** of company-developed applications.

#### Google through Webhelp [ Jan 2019 - June 2021 ]

##### Subject Matter Expert

Help customers **troubleshoot** and **fix GCP integrations**.

**Bug reporting**, and bug **quality review**.

**Mentor** and **guide** colleagues to **improve** the SLAs, SLOs and SLIs.

Create, improve and maintain internal **documentation**.

Internal **training** for the infrastructure team.

## Languages

Spanish - native  
English - proficient

## Education

Computer science degree  
at [UVigo \[ 2012 - 2016 \]](#)  
Final project  
[pauloba/latch-plugin-mediawiki](#)

High level trade school,  
Computer Programming  
at [CPR Daniel Castelao](#)  
[\[ 2003 - 2005 \]](#)

Professional training course:  
Java Programmer and analyst  
11 months [\[ 2011 \]](#)

## Conferences

**Organizing committee**  
**r2con [ since 2017 ]**  
Merchandising  
Schedule planning  
Website  
Community manager  
Organizing speakers/trainers  
Audio testing w/music artists

## Experience

### Google through Sellbytel [ Aug 2017 - Jan 2019 ]

#### Technical Solutions Representative

Triage, diagnosis and **solve issues** related to **GCP services**,  
through email, phone and videoconference.

Experience with a Salesforce-based ticketing system.

Technologies: GCE, GKE, VPC networks, Container Registry,  
Deployment manager, Pub/Sub, GCP APIs, IAM & Security.

### Enxendra Technologies [ Nov 2016 – Apr 2017 ]

#### Level 2 support and QA unit testing

**Patch deployment, UNIX sysadmin** (syslog, tomcat, crontab,  
ssh).

**Java unit testing** with Groovy and Spock.

Experience with the Atlassian stack: Jira, confluence, bitbucket.

Technologies: docker, IntelliJ, eclipse, SoapUI, postman, MySQL,  
Java, Ant, Maven, SpringBoot, Groovy and Spock.

### Telefónica Security Op. Center

#### [ Nov 2015 - Oct 2016 ] Level 2 security technician

**Coordination** with **CSIRT / CERT, ISPs**, web hostings, registrars  
and registrants to stop and **prevent global fraud attempts**.

Incident reporting: **analysis** and **reports** for final customers.

Real time **network monitoring** and **security incident analysis**  
with Cisco FirePOWER/SourceFire/FireSight sources for QRadar.

QRadar (IBM SIEM) rule adjustment to fine-tune detections.

**Online fraud prevention:** referer analysis, bank transfer analysis,  
monitoring of suspicious phishing connections.

Real time analysis and mitigation for Bank Trojans, halcash.

Experience with the SIRIOS ticketing system and ITSM Remedy.

## Experience

### National Association for Information Security

[ Jan – Sept 2015 ] **General Secretary**

The project was motivated by approval of BOE-A-2015-344

*Website sysadmin* via Wordpress panel and ssh.

*Merchandising design* w/Gimp+Inkscape: t-shirts, banners, logo.

### Vigo University [ 2010 – 2013 ] Sysadmin

*Installation, configuration* and *maintenance* of the Campus software and hardware.

*Management of LDAP systems*, SquirrelMail, print servers, network monitoring software.

*Restoration* and *recovery* of *hardware* from old computers.

Network *backup management* with Clonezilla + Norton Ghost.

*Tech support* for students and teachers of the Campus labs.

### Self-employment [ 2007 - 2015 ] Teacher

*English* and *mathematics teacher* for high school students.