

## **Paula Rodríguez**

### **Cloud engineer**

paula.rm@gmail.com

[github.com/pauloba](https://github.com/pauloba)

## **Languages**

English

Spanish

## **Tech stack**

Kubernetes

Terraform

Jenkins

Docker

Helm

SQL

git

## **Methodologies**

IaC + CI/CD

Kaizen

Agile (Scrum)

Git flow (Peer review, MRs)

DevSecOps

- security checks

- vulnerability monitoring

- clean and maintainable code

## **Soft skills**

Empathy

Teamwork

Work ethic

Critical thinking

Active listening

Documentation

Resourcefulness

## **Fonyou [ Jul 2021 - now ]**

### **Cloud System Administrator**

Deployment, operation and support for cloud-based production systems, ensuring the availability, performance, scalability and security of the systems.

Automation of processes and operations + support and maintenance of company-developed applications.

## **Google through Webhelp [ Jan 2019 - June 2021 ]**

### **Subject Matter Expert - infra team**

Help customers troubleshoot and fix GCP integrations, bug reporting for GCP incidents.

Mentor and guide colleagues to improve the support service quality, within GCP SLAs and SLOs.

Create, improve and maintain internal documentation.

Internal training for the infrastructure team.

## **Google through Sellbytel [ Aug 2017 - Jan 2019 ]**

### **Technical Solutions Representative - infra team**

Troubleshoot GCP services for final users: GCE, GKE, Container Registry, Pub/Sub, Google APIs, IAM & Security.

## **Enxendra Technologies [ Nov 2016 – Apr 2017 ]**

### **Level 2 support and unit testing**

Experience with Java, Ant, Maven, SpringBoot, Groovy and Spock.

Patch deployment, UNIX-like sysadmin (syslog, tomcat, crontab, ssh).

Experience with the Atlassian stack: Jira, confluence, bitbucket.

Experience with docker, IntelliJ, eclipse, SoapUI, postman, MySQL.

## Education

*Computer science degree*  
at UVigo [ 2012 - 2016 ]

Final project

[pauloba/latch-plugin-mediawiki](http://pauloba/latch-plugin-mediawiki)

*High level trade school,  
Computer Programming*  
at CPR Daniel Castelao  
[ 2003 - 2005 ]

*Professional training course:  
Java Programmer and analyst*  
11 months [ 2011 ]

## Conferences

*Organizing committee*

*r2con [ 2017 - 2020 ]*

Merchandising

Schedule planning

[r2con2020 website](#)

Community manager

Organizing speakers/trainers

Audio testing w/music artists

*Attendee*

CCC [ 2017-2020 ]

GSIC Sec. Conference [ 2012 ]

RootedCON [ 2012 - 2017 ]

**Telefónica Security Op. Center [ Nov 2015 - Oct 2016 ]**

### **Level 2 security technician**

Coordination with CSIRT / CERT, ISPs, web hostings, registrars and registrants to stop and prevent global fraud attempts.

Incident reporting: analysis and reports for final customers.

Real time network monitoring and security incident analysis with Cisco FirePOWER/SourceFire/FireSight sources for QRadar.

QRadar (IBM SIEM) rule adjustment to fine-tune detections.

Online fraud prevention: referer analysis, bank transfer analysis, monitoring of suspicious phishing connections.

Real time analysis and mitigation for Bank Trojans, halcash.

Experience with the SIRIOS ticketing system and ITSM Remedy.

**National Assoc. for Information Sec. [ Jan – Sept 2015 ]**

### **General Secretary**

The [project](#) was motivated by approval of BOE-A-2015-3442.

Website sysadmin via Wordpress panel and ssh.

Merchandising design with Gimp+Inkscape: t-shirts, banners, logo.

**Vigo University [ 2010 – 2013 ] Sysadmin**

Installation, config. and maintenance of the Campus softw/hard.

Management of LDAP systems, SquirrelMail, print servers, network monitoring software.

Restoration and recovery of hardware from old computers.

Network backup management with Clonezilla + Norton Ghost.

Tech support for students and teachers of the Campus labs.

**Self-employment [ 2007 - 2015 ] Teacher**

English and mathematics teacher for high school students.

