

Paulo Najera

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Career Profile

Graduate student in cybersecurity with extensive experience in fire support operations, systems engineering, and parole supervision. Proven ability to manage high-value assets, lead teams, and implement advanced security solutions.

Education

MS in Cyber Security

University of Texas - Dallas at Richardson, TX

Graduating May 2026

BS in Software Engineering

University of Texas - Dallas at Richardson, TX

January 2019 - December 2021

Technical Skills

Certifications: AWS Solutions Architect Associate, Microsoft Certified Azure Fundamentals, Google Technical Support Fundamentals, PANW (PSE) Prisma Cloud Professional, PANW Certified Cyber Security Entry-Level Technician, ISC2 Certified in Cybersecurity, Basic Life Saver Certification

Operating Systems: Windows, Linux, MacOS

Software: VS Code, Git, IntelliJ, Eclipse, AWS, Azure, Salesforce, Microsoft Office Suite, Slack, Teams

Professional Experience

Parole Officer, Texas Department of Criminal Justice, Garland, TX

January 2024 - Present

- Conduct regular meetings with parolees to assess progress and provide reintegration guidance.
- Evaluate behavior and compliance, recommending adjustments as needed.
- Collaborate with law enforcement, social services, and community organizations to support parolees.
- Investigate violations, document incidents, and initiate legal actions when necessary.
- Maintain accurate case records of 100 people, using management systems and databases.

Associate Systems Engineer, Palo Alto Networks, Plano, TX

August 2022 - October 2023

- Supported Federal Team on customer calls with government agencies, aiding in research and discovery.
- Contributed to securing a \$300,000 customer account by providing team and customer support.
- Implemented and supported security solutions, demonstrating proficiency in company technology and cloud security systems.
- Provided technical guidance and first-line advisory on cloud security and tools, ensuring compliance and system integrity.

Fire Support Specialist (National Guard), US Army, Houston, TX

June 2016 - July 2019

- Trained and mentored 15 junior personnel in fire support tactics, establishing a standardized knowledge framework and enhancing team competency.
- Set physical fitness standards and curated programs, helping team members achieve personal fitness goals.
- Conducted monthly and quarterly counseling sessions, analyzing performance and setting career goals for junior personnel.
- Implemented and supervised fire support procedures and safety protocols, ensuring regulatory adherence and mitigating training risks.

Fire Support Specialist (Active Duty), US Army, Fort Drum, NY

January 2012 - June 2016

- Managed \$1M worth of equipment, ensuring meticulous accountability and proficiency.
- Led and coordinated communication for teams across two deployments to Afghanistan, maintaining operational effectiveness under high-stress conditions.
- Completed Combat Lifesavers and Joint Fires Observer courses, enhancing medical readiness and advanced resource coordination skills.
- Held the rank of Sergeant, conducting risk assessments and implementing safety protocols during training and operations.