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| ID | Test Drive Booking - 01 |
| Reporter | Paulo Filipe |
| Title | Wrong model and price appear when selecting an EQE Saloon for a test drive |
| Description | <p>Summary When viewing an EQE Saloon vehicle, while the “Book a Test Drive” is shown, a new price and model are visible.</p> <p>To replicate</p> <ul style="list-style-type: none"> • Navigate to “All models”, pick “Saloons, then pick an EQE Saloon and tap the vehicle. <p>Expected</p> <ul style="list-style-type: none"> • The “Book a Test Drive” button appears, and the vehicle and its information get greyed out. <p>Actual Result</p> <ul style="list-style-type: none"> • The “Book a Test Drive” button appears, and the vehicle and its information get greyed out. However, bellow the button, in the foreground you can now see that the model changed to the EQS Saloon, giving the impression of choosing the wrong vehicle. <p>Extra</p> <ul style="list-style-type: none"> • Should this just be information for a superior model, it should be noted that it also has two issues: the £ sign is missing in its price, and the motorization shows up as “Diesel”. • Please see linked bug “Test Drive Booking – 04” as they can have a common root cause. |
| Severity | High |

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| ID | Test Drive Booking - 02 |
| Reporter | Paulo Filipe |
| Title | Total showrooms differ from the presented total on the map |
| Description | <p>Summary On step #2 of booking a test drive, while selecting a showroom, the total number of Showrooms does not match with what is shown on screen.</p> <p>To replicate</p> <ul style="list-style-type: none"> • Navigate to “All models”, pick the EQE Sallon, and select a vehicle. • Tap the “Book a Test Drive” button and you’ll be taken to a new screen. • Observe the total showrooms presented above the map. • Get the total shown on the map by adding all the showrooms. <p>Expected</p> <ul style="list-style-type: none"> • Both totals are equal. <p>Actual Result</p> <ul style="list-style-type: none"> • The total shown above the map is bigger than the map’s total. |
| Severity | Low |

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| ID | Test Drive Booking - 03 |
| Reporter | Paulo Filipe |
| Title | Duplicated information when choosing a showroom for a test drive |
| Description | <p>Summary On step #2 of booking a test drive, there is duplicated information on the page, adding an unneeded scroll.</p> <p>To replicate</p> <ul style="list-style-type: none"> • Navigate to “All models”, pick a category, and select a vehicle. • Tap the “Book a Test Drive” button and you’ll be taken to a new screen. • Pick one showroom (e.g. “Newcastle upon Tyne”) and observe. <p>Expected</p> <ul style="list-style-type: none"> • A zoomed map of the showrooms is shown. • Above the map there are icons for “Email”, “Phone”, “Route”, and “Website”. • Below the map you can see the showrooms address in full. <p>Actual Result</p> <ul style="list-style-type: none"> • The expected result is seen, but there is a repetition in text for the information given by the “Email”, “Phone”, and “Website” buttons. <p>Extra</p> <ul style="list-style-type: none"> • With the repeated information, we can’t see the top of the page which may result in an extra scroll for the end user. • Another information present if a fax number – is this intended? |
| Severity | Low |

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| ID | Test Drive Booking - 04 |
| Reporter | Paulo Filipe |
| Title | Wrong model in copy for vehicle confirmation (step #3) for a test drive |
| Description | <p>Summary On step #3 of booking a test drive, the copy below the “Choose motorization” button refers to the wrong model.</p> <p>To replicate</p> <ul style="list-style-type: none"> • Navigate to “All models”, pick “EQE Saloon”, and select a vehicle. • Tap the “Book a Test Drive” button and you’ll be taken to a new screen. • Pick one showroom and tap the “Select Showroom” button to go to a new screen. • Check your chosen vehicle and the “Request a vehicle” section. <p>Expected</p> <ul style="list-style-type: none"> • The selected vehicle matches the one EQE Saloon previously chosen. • The “Request a vehicle” section mentions the same model. <p>Actual Result</p> <ul style="list-style-type: none"> • The selected vehicle does NOT match the one EQE Saloon previously chosen and shows instead an EQS Saloon. • The “Request a vehicle” section mentions the same model as previously chosen, the EQE Saloon. <p>Extra</p> <ul style="list-style-type: none"> • Please see linked bug “Test Drive Booking – 01” as they can have a common root cause. |
| Severity | High |

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| ID | Test Drive Booking - 05 |
| Reporter | Paulo Filipe |
| Title | "Request a Test Drive" button has typo on step #3 while seeing the vehicle |
| Description | <p>Summary On step #3 of booking a test drive, while the vehicle is visible, the "Request a Test Drive button" shows up in lowercase, contrary to the initial button in the test-driving booking process.</p> <p>To replicate</p> <ul style="list-style-type: none"> • Navigate to "All models", pick "EQE Saloon", and select a vehicle. • Tap the "Book a Test Drive" button and you'll be taken to a new screen. • Pick one showroom and tap the "Select Showroom" button to go to a new screen. • Observe. <p>Expected</p> <ul style="list-style-type: none"> • A button reads "Request a Test Drive". <p>Actual Result</p> <ul style="list-style-type: none"> • A button reads "Request a test drive". <p>Extra</p> <ul style="list-style-type: none"> • Please see linked bug "Test Drive Booking – 06" as the approved copy for one must be the same for the other. |
| Severity | Low |

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| ID | Test Drive Booking - 06 |
| Reporter | Paulo Filipe |
| Title | "Request a Test Drive" button has typo on step #3 while picking a date |
| Description | <p>Summary On step #3 of booking a test drive, while picking a date, the "Request a Test Drive button" shows up in lowercase, contrary to the initial button in the test-driving booking process.</p> <p>To replicate</p> <ul style="list-style-type: none"> • Navigate to "All models", pick "EQE Saloon", and select a vehicle. • Tap the "Book a Test Drive" button and you'll be taken to a new screen. • Pick one showroom and tap the "Select Showroom" button to go to a new screen. • Tap to request a test drive and you should see the date picking screen. • Observe. <p>Expected</p> <ul style="list-style-type: none"> • A button reads "Request a Test Drive". <p>Actual Result</p> <ul style="list-style-type: none"> • A button reads "Request a test Drive". <p>Extra</p> <ul style="list-style-type: none"> • Please see linked bug "Test Drive Booking – 05" as the approved copy for one must be the same for the other. |
| Severity | Low |

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| ID | Test Drive Booking - 07 |
| Reporter | Paulo Filipe |
| Title | "Request a Test Drive" button has the wrong color on step #3 while peeking a date |
| Description | <p>Summary On step #3 of booking a test drive, while picking a date, the "Request a Test Drive button" has a different color as if already tapped.</p> <p>To replicate</p> <ul style="list-style-type: none"> • Navigate to "All models", pick "EQE Saloon", and select a vehicle. • Tap the "Book a Test Drive" button and you'll be taken to a new screen. • Pick one showroom and tap the "Select Showroom" button to go to a new screen. Take note on the color in the "Request a Test Drive" button. • Tap to request a test drive and you should see the date picking screen. • Observe. <p>Expected</p> <ul style="list-style-type: none"> • The "Request a Test Drive" has the same color has the previous screen. <p>Actual Result</p> <ul style="list-style-type: none"> • The "Request a Test Drive" does not have the same color has the previous screen and appears instead as if already tapped. |
| Severity | Low |

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| ID | Test Drive Booking - 08 |
| Reporter | Paulo Filipe |
| Title | "Request a Test Drive" button has the wrong color on step #3 while picking a date |
| Description | <p>Summary On step #4 of booking a test drive, the "Email" field is not validating if the inputted value is in email format.</p> <p>To replicate</p> <ul style="list-style-type: none"> • Navigate to "All models", pick "EQE Saloon", and select a vehicle. • Tap the "Book a Test Drive" button and you'll be taken to a new screen. • Pick one showroom and tap the "Select Showroom" button to go to a new screen. • Tap to request a test drive and you should see the date picking screen. • Pick a date and tap the "Request a Test Drive" button to go to the next screen. • In the "Email" field, input anything that is not in email format (e.g. "tobiassterling.com") <p>Expected</p> <ul style="list-style-type: none"> • An error message appears to alert the user. <p>Actual Result</p> <ul style="list-style-type: none"> • There is no error message. <p>Extra</p> <ul style="list-style-type: none"> • See in the attached screenshot that there is a bigger space between the "Email" and "Contact number" fields, which might indicate that a non-email format input triggers the space for the error message, but its contents may be in the background. |
| Severity | Medium/High |

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| ID | Test Drive Booking - 09 |
| Reporter | Paulo Filipe |
| Title | Usability – No explicit way to go back in the test drive booking flow |
| Description | <p>Summary After tapping “Book a Test Drive”, the following screens do not have or is not explicit how to go back</p> <p>To replicate</p> <ul style="list-style-type: none"> • Navigate to “All models”, pick “EQE Saloon”, and select a vehicle. • Tap the “Book a Test Drive” button and you’ll be taken to a new screen. • Observe <p>Expected</p> <ul style="list-style-type: none"> • There is a back button. <p>Actual Result</p> <ul style="list-style-type: none"> • There is no back button. <p>Extra</p> <ul style="list-style-type: none"> • It could be that to go back the user may just need to click on a different step; if that is the case, it is not explicit – and actually the steps numbers give place to a checkmark, further complicating it. |
| Severity | Medium/High |