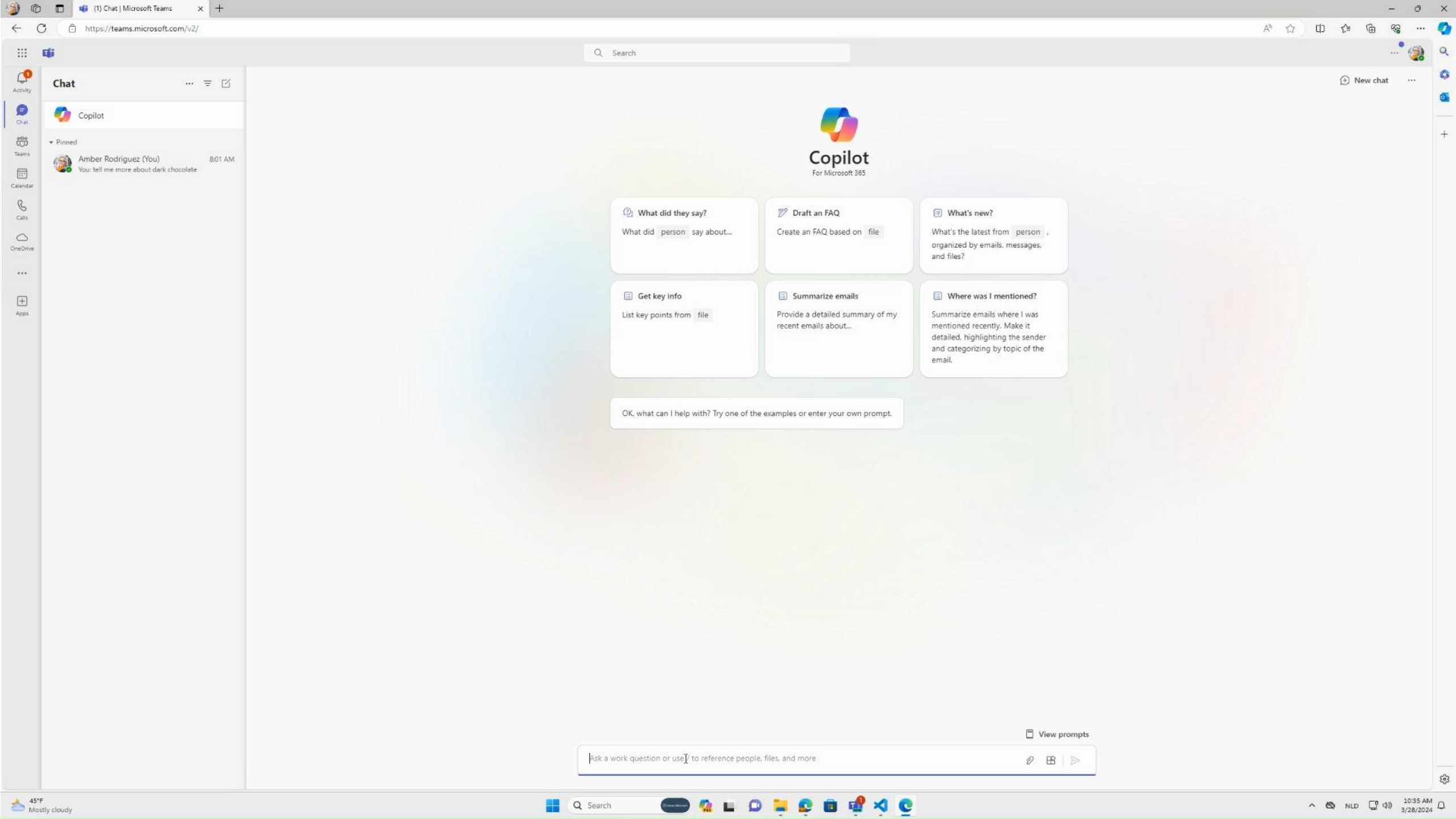




Let's push the boundaries with Copilot Extensibility

Microsoft 365 Copilot Extensibility

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Microsoft Technical Specialist Copilot



Copilot for Microsoft 365



Natural Language



Large Language
Models

+



Microsoft Graph
- Your Data -

+



Microsoft 365
Apps

+



The
Internet

...is extensible



Natural Language



Large Language
Models

+



Microsoft Graph
- Your Data -

+



Microsoft 365
Apps

+



The
Internet

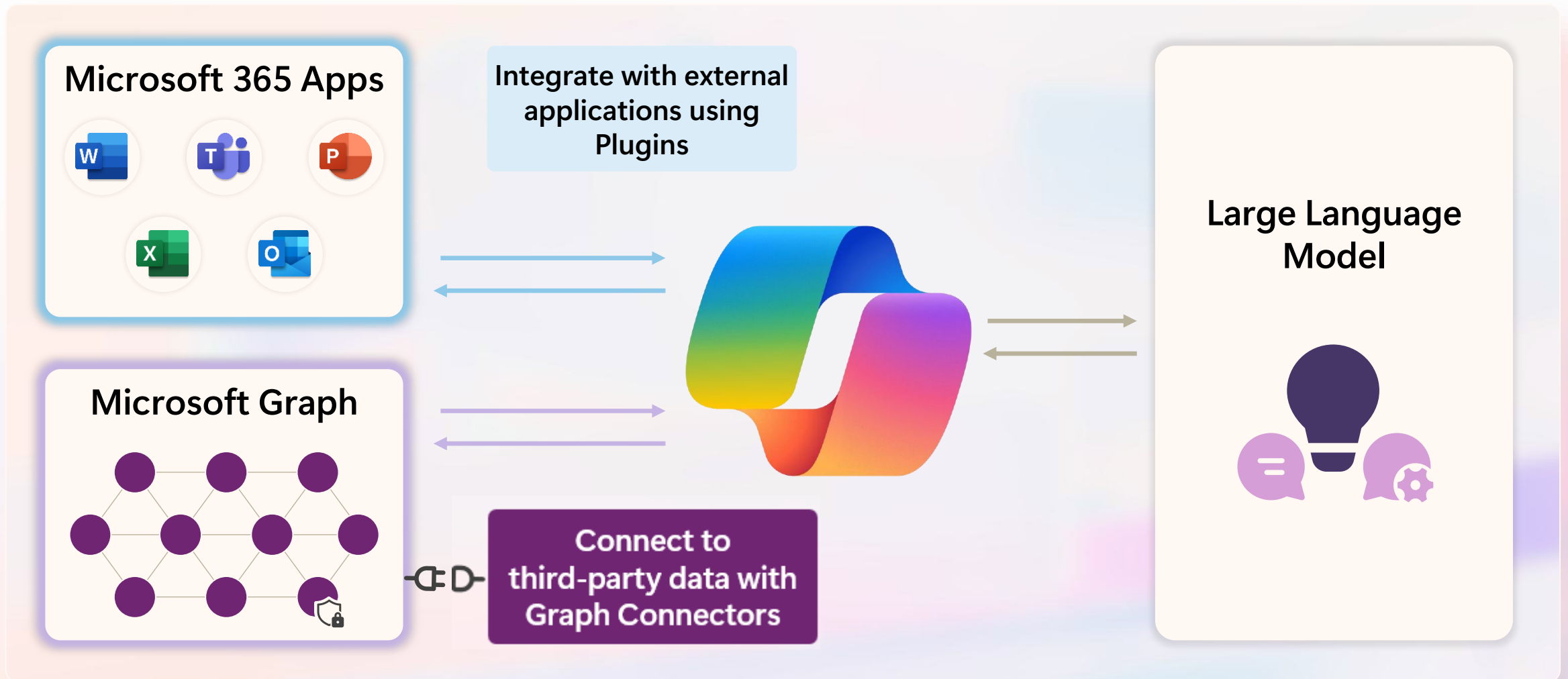
+

External data
(Graph Connectors)

+

3P & custom apps
(plugins)

Copilot for Microsoft 365 extensibility



Graph connectors

Graph connectors increase discoverability and engagement by deeply integrating your data into the Microsoft 365 Copilot experience



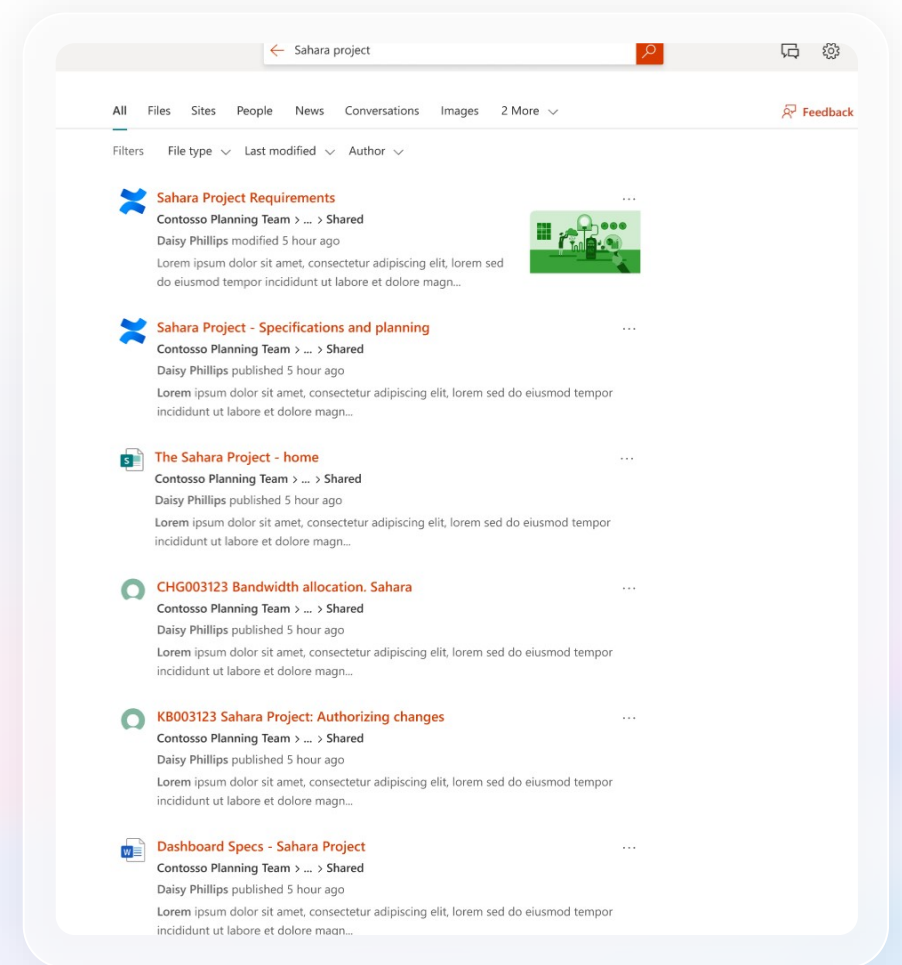
Make the most of your external data for functions like enriched data analysis, giving Copilot the ability to access and analyze your diverse datasets from different sources, enabling more comprehensive insights

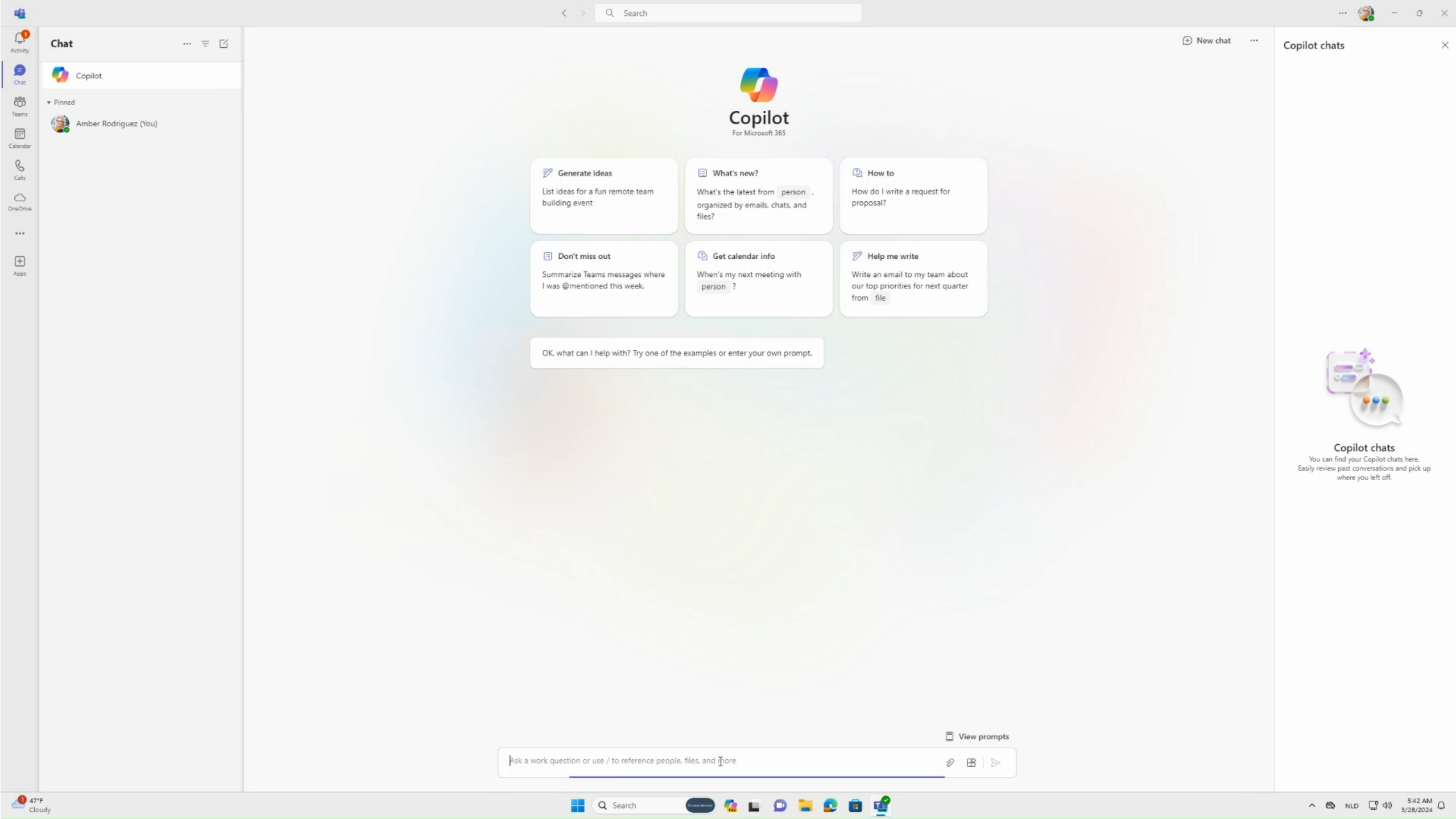


Use Copilot as a research aid, letting Copilot find, summarize, and perform Q&A natively by leveraging the dataset of your choice



Surface your data in additional Microsoft 365 experiences such as Microsoft Search, ContextIQ, and more to enhance the ways your users are already searching for answers





< > Search

Chat



Copilot

Pinned

Amber Rodriguez (You)



Copilot
For Microsoft 365

Generate Ideas

List ideas for a fun remote team building event

What's new?

What's the latest from person , organized by emails, chats, and files?

How to

How do I write a request for proposal?

Don't miss out

Summarize Teams messages where I was @mentioned this week.

Get calendar info

When's my next meeting with person ?

Help me write

Write an email to my team about our top priorities for next quarter from file

OK, what can I help with? Try one of the examples or enter your own prompt.

View prompts

Ask a work question or use / to reference people, files, and more



Copilot chats

You can find your Copilot chats here.
Easily review past conversations and pick up where you left off.



Search



Plugins

Meet your users in the flow of conversation with message extensions in Copilot



Access real-time information by accessing live data in an external system



Retrieve relational data such as reporting on service tickets assigned to a given team member



Realtime interaction by performing actions on behalf of a customer like adding or removing items in a to-do list

Based on my search, the supplier of Tofu for Northwind is **Mayumi's of Osaka**. The current inventory shows that there are **35 units of Tofu in stock**. ¹ ²

Here is a draft email that you can use to remind the supplier about the MOQ policy:

Subject: Reminder of Northwind's MOQ policy

Dear Mayumi's of Osaka,

I hope this email finds you well. I am writing to remind you of Northwind's Minimum Order Quantity (MOQ) policy, which requires customers to place orders for a minimum of 25 units per transaction. ³

We have noticed that we have been receiving partial orders for Tofu. We would appreciate it if you could review our MOQ policy and ensure that all future orders meet the minimum requirement.

Thank you for your understanding and cooperation in this matter.

Best regards, Amber Rodriguez

 Copy

3 references ^

6 of 30 responses AI-generated content may be incorrect 

¹ 

Northwind Minimum Order Quantity policy

Word | Rabia Williams, Amber Rodriguez modified on 10/25/23

"MOQ" policy requires customers to place orders for a minimum of 25 units per transaction. MOQ requirement. ..."

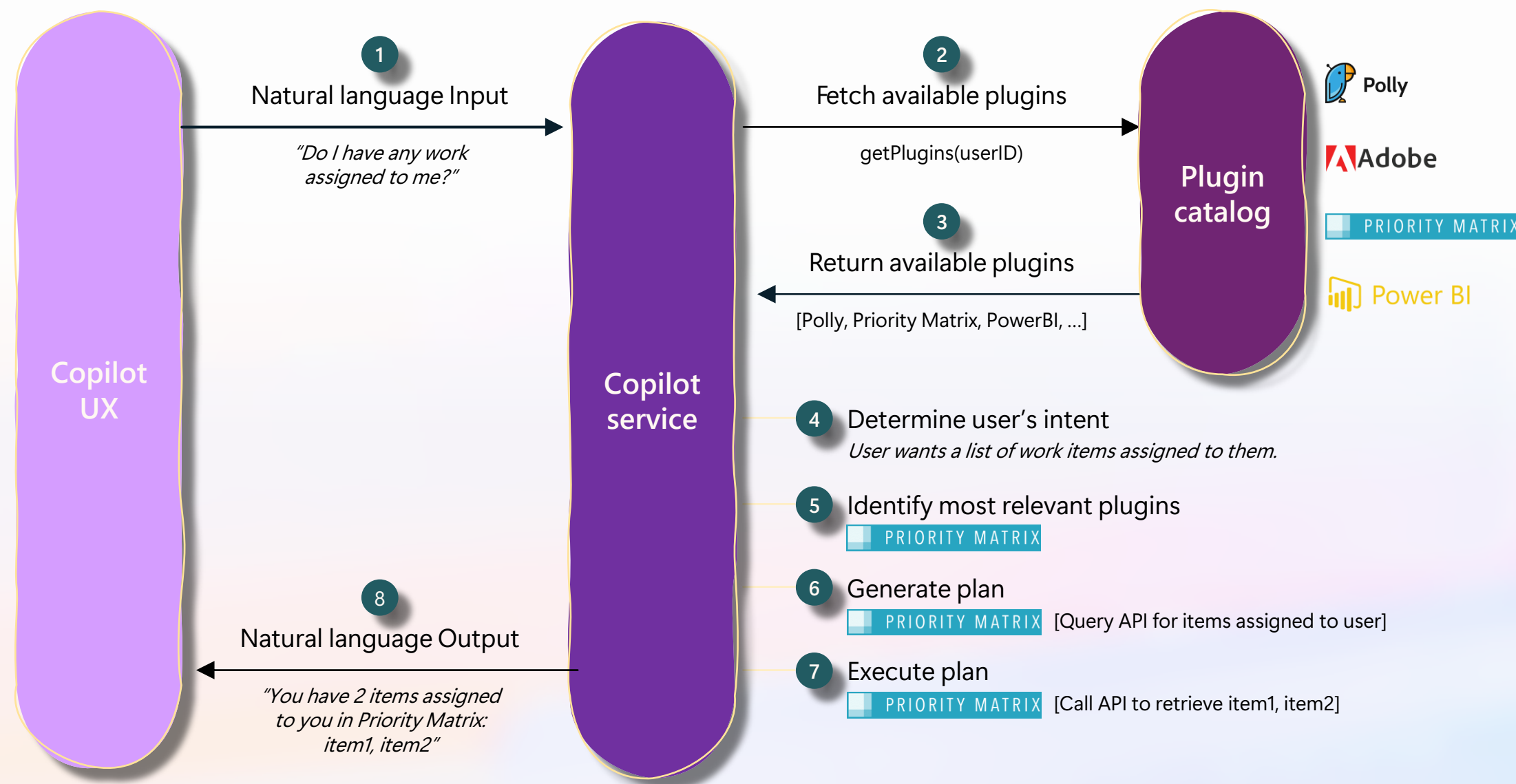
² 

Tofu

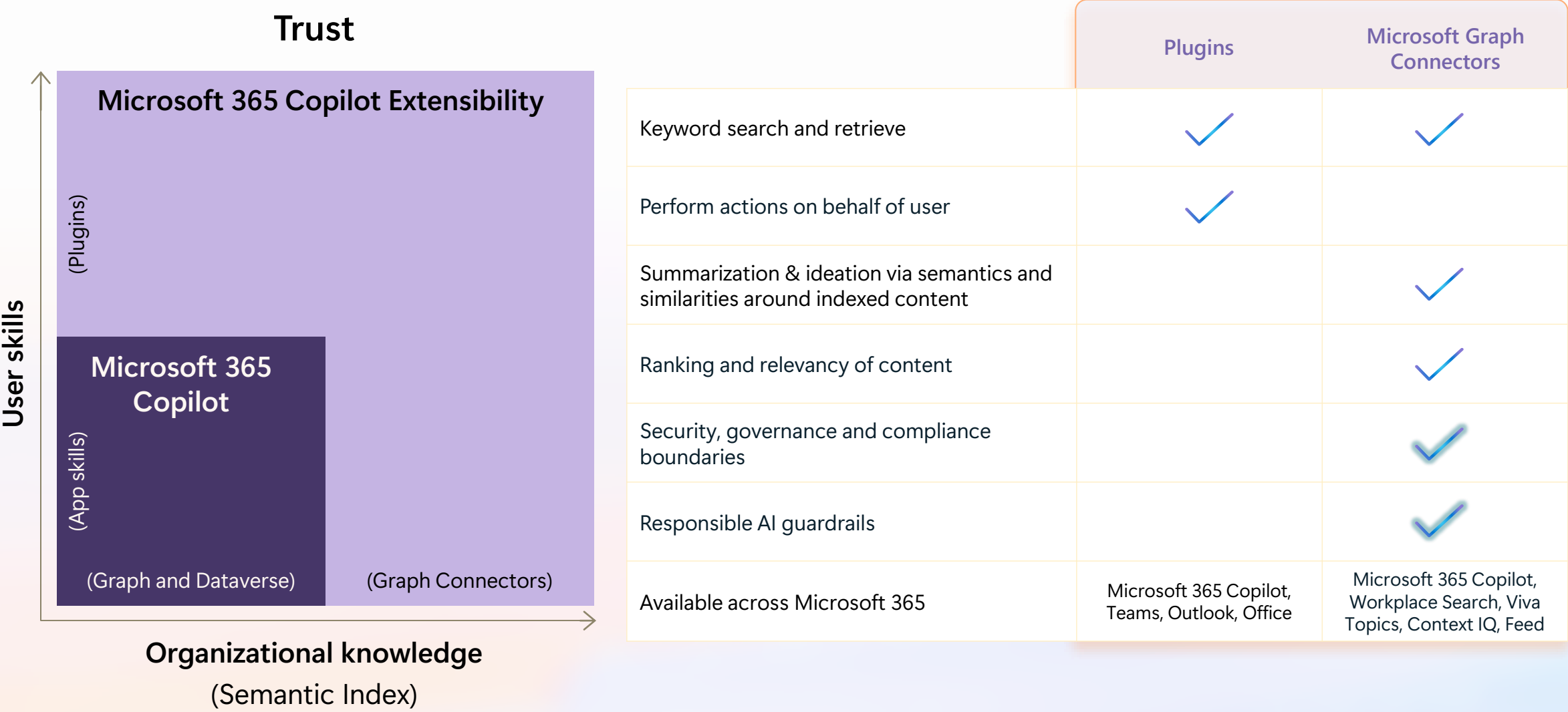
³ 

Tofu

Plugin architecture



Boost your organization with Copilot for Microsoft 365



Trust at every level

Microsoft runs on trust. Our services are built on decades of experience with and investment in security, privacy, and governance. Copilot extensibility builds on that foundation.

Microsoft 365 Copilot...

Responsible AI*

Accountability: Assessment, oversight, fit, and human oversight & control.

Transparency: intelligibility, stakeholder communication, disclosure,

Fairness: Quality of Service to all identified demographic groups.

Reliability & Safety: Guidance, monitoring, feedback, evaluation, remediation.

Privacy & Security: Compliance with Microsoft privacy, and security standards.

Inclusiveness: designed in accordance with Microsoft Accessibility Standards.

Customer Data

Things to know about how we handle customer data:

Data **stays** within the customer's tenant.

Data is **never used** to train language models.

Data is **screened** and **filtered** for PII & sensitive information

Data access is **limited** to permissions established by your organization.

Copilot extensibility

Plugins

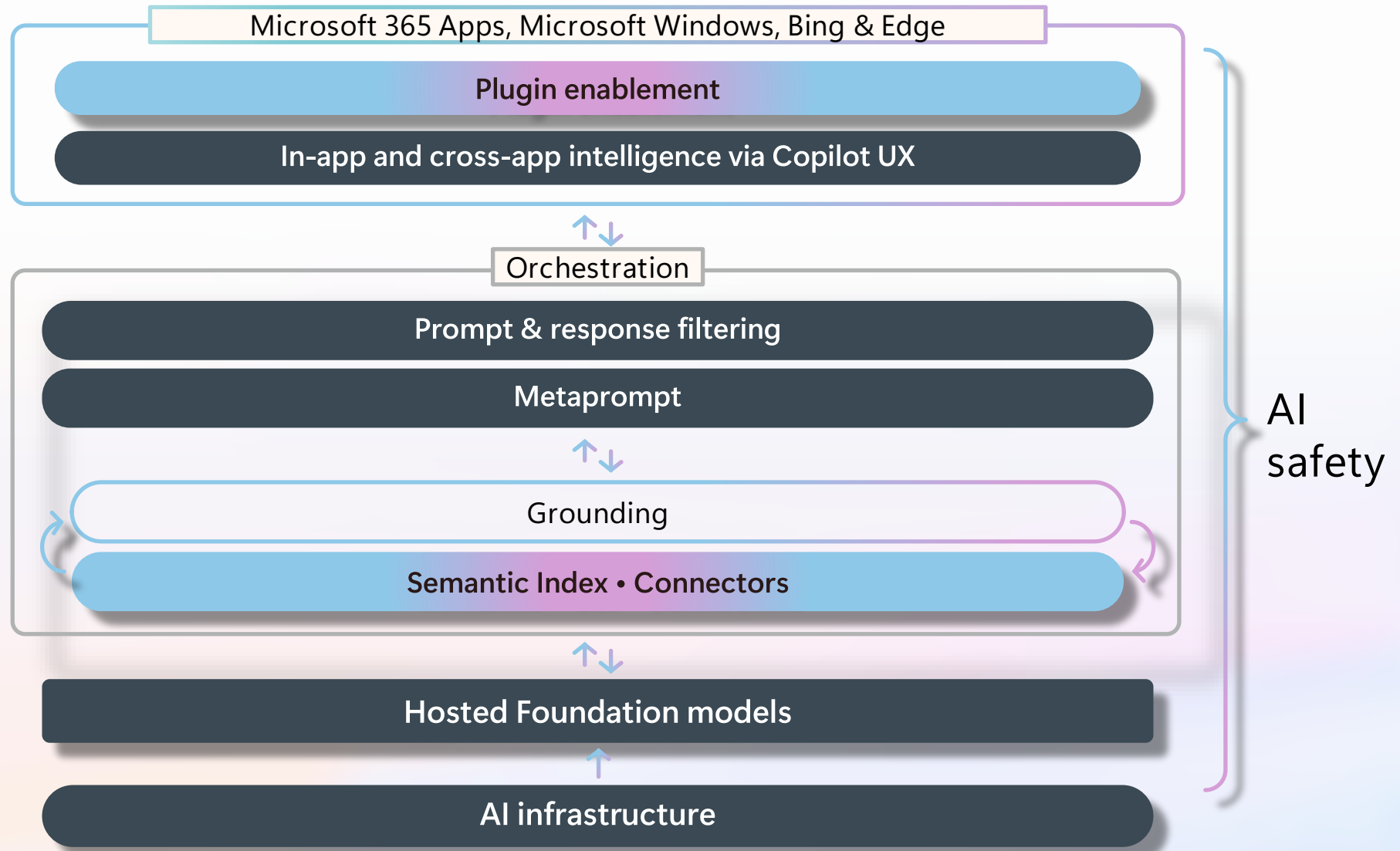
- **Entra ID** controls access to plugin data.
- Plugin data is **screened** and **filtered** for PII & sensitive information.
- All 3rd party plugins are **validated** and certified prior to publication.
- Admins **control** access to and use of plugins in your organization.

Microsoft Graph Connectors

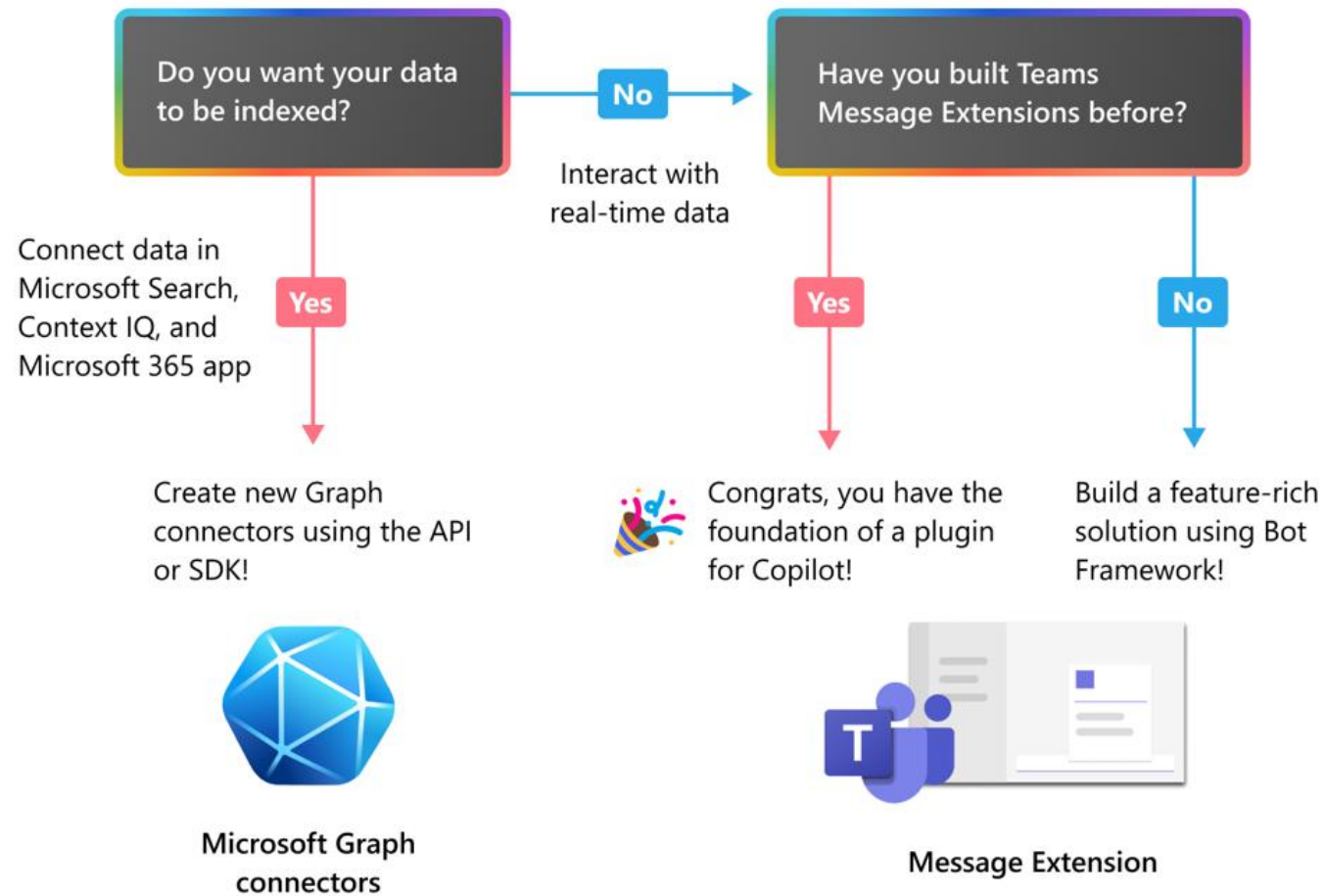
- Data is indexed **within Microsoft 365's security, privacy and trust boundaries.**
- Copilot **honors the data access permissions** you establish, to preserve its security and privacy.
- Admins **control** access to and use of connectors in your organization.

[*Microsoft Responsible AI General Requirements](#)

Copilot has two extensibility points



Which extensibility option should I use?



What extensibility option did we not mention?

Get started with M365 Copilot graph and plugins

Ground Copilot in more of your organization's content



Built by Microsoft

Set up and manage Graph connectors and Plugins to popular Microsoft and non-Microsoft services within the [Microsoft Admin Center](#)



Built by our partners

Explore more than [100 Graph connectors](#) and 50* plugins built by our ecosystem partners

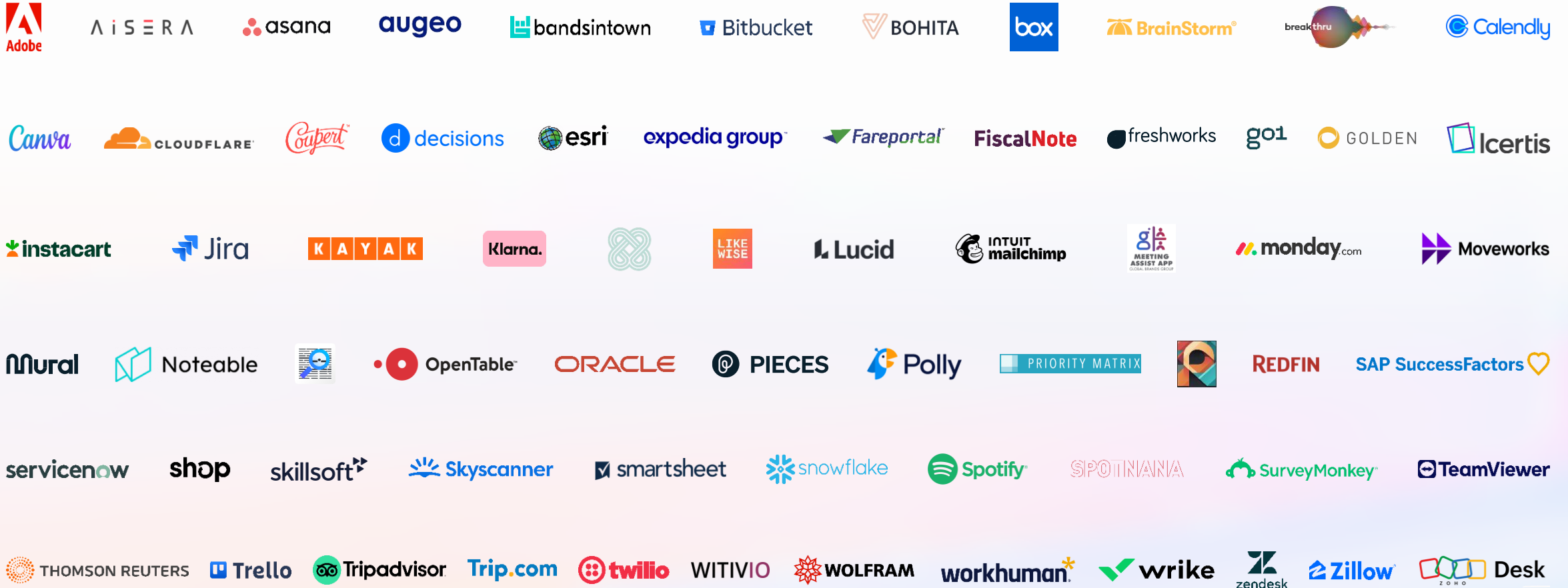


Build your own

Use the [Microsoft Graph connectors APIs](#) to build custom connections to index content from external data sources into Microsoft Graph or the [Teams Toolkit](#) to develop your own plugins

*more to come in the coming months

Leading SaaS providers are building plugins

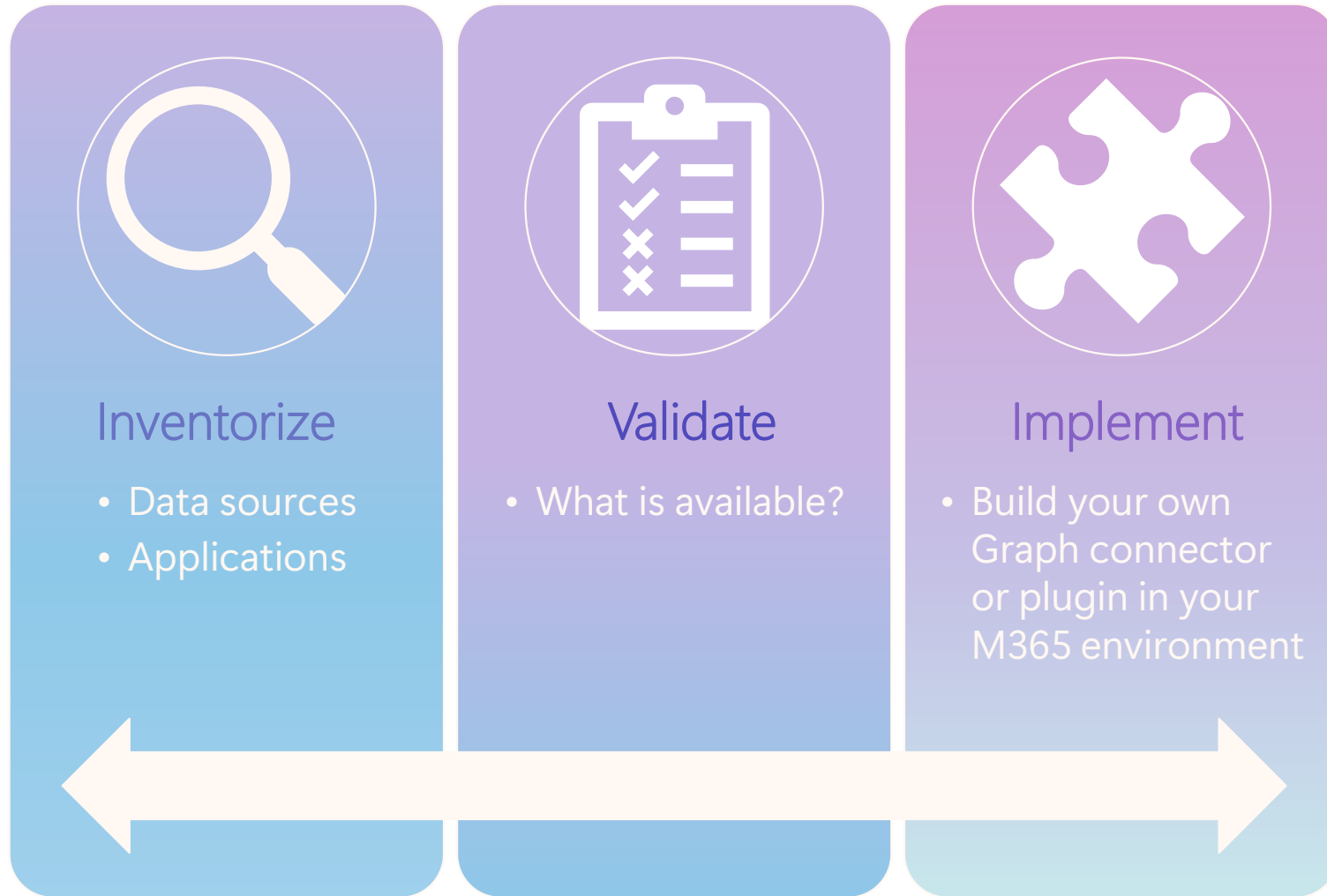


Available Graph Connectors



We also have many 1P connectors for Microsoft Azure services like **DevOps**, **Event Hub**, **Blob Storage**, **ADLS**, and **Azure SQL**, legacy services like on-premises **SharePoint**, and services not currently connected to Microsoft Graph, like **Yammer**.

Customer go-dos



Q&A

Additional resources

Copilot Plugins

<https://aka.ms/Copilot-Plugins>

Message Extensions

<https://aka.ms/Message-Extensions>

Graph connectors

<https://aka.ms/GraphConnectors>

**Github repo with
examples**

<https://github.com/OfficeDev/Copilot-for-M365-Plugins-Samples>

