

# PAULIN YONGA

Toronto, Ontario

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## Full Stack Developer

### PROFILE

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Service-driven bilingual (French and English) IT professional with excellent communication skills and 5+ years of experience in IT support. Successfully worked on various projects including developing and maintaining websites and IT Systems infrastructure. Sourced and integrated payment gateway for secure and efficient Ecommerce transactions which facilitated accounting process and reduced transaction fee by 15%.

Currently enrolled in .NET Cloud Developer Bridging program at Humber College expanding technical skills on Microsoft SQL Server and Visual C#.Net. Completed programming project by Microsoft Visual Studio C#.net. Familiar with Object-oriented programming (OOP) and development concepts. Passionate in software development with proven ability to effectively implement technical skills, innovative ideas and adapt to emerging technologies to meet company goals.

### TECHNICAL SKILLS

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**Back End:** C#, .NET Core, Python, MongoDB, GIT, Node.js, Express, PHP, Apollo GraphQL  
**Front End:** JavaScript, HTML5, CSS3, jQuery, Json, MS-SQL, React, Bootstrap, WordPress, Tailwind CSS  
**Databases:** MS-SQL, MySQL, MongoDB  
**Operating Systems:** Windows, Linux, Mac  
**Applications and Techniques:** GIT, Visual Studio, Faronics, Deep Freeze, Microsoft 365, REST API, GitHub, Word, Excel, PowerPoint, Audio and Video Editing, Google Analytics, Google AdWords.

### VALUE ADDED

Hard Working | Attention to Detail | Critical Thinker | Strong Analytical Skills  
Collaborative Team Player | Work Independently | Work Well under Pressure

### PROJECT

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#### PROJECT: Career Cloud

Oct 2023 – Current

Full Stack .Net Bridging Program, Humber College, Toronto, ON

**Project Architecture:** Repository Layer, POCOs Layer, Business Logic Layer, API Layer, UI

**Technologies used:** C#, MVC, MS SQL Server, ADO.NET, Entity Framework, LINQ, REST WEB API, Git

- Developing a job search portal for job seekers and recruiters to connect on one common platform
- Designed and developed the POCOs layer of the project with data classes built using C#
- Developed interfaces and classes in the repository layer where each class uses ADO.Net to perform CRUD operations on data objects

### WORK EXPERIENCE

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**Assistant IT Manager** - Centre Francophone Grand Toronto, Canada

Sept 2023 – Present

- Successfully managed the implementation of an IP PBX phone system 3CX which boosts employee's productivity and saves the company **60%** of conventional analogue phone infrastructure bills.

- Providing prompt trainings and daily technical support to a company of almost **150 end users** on using Microsoft Office 365 apps.
- Troubleshooting, resetting and updating about 10 computers with the required software on a daily basis.
- Troubleshooting printers or managing external maintenance call out to ensure that business activities run smoothly.
- Effectively utilizing ticketing systems to manage and process Tier 1 IT support actions and requests.
- Identifying and acting alongside the Manager, to improve and suggest IT infrastructure upgrades.
- Configuring and managing different security policies for about 200 computers devices connected on the networks using Faronics (Deep Freeze) software.
- Managing employees' roles, permission levels, passwords and group policies in MS Office 365 admin center.

**Operations Manager** - F.T. SARL - Cameroon

Mar 2019 – July 2021

- Effectively developed and implemented systems and procedures to improve operational quality and team efficiency which increased the client base by **20%**.
- Implemented a digital rental process for a fleet of over 50 cars which significantly reduced the total process time by **50%**.

**IT Support Consultant** - Charles Engineering - Cameroon

Aug 2013 – Jan 2019

- Effectively installed, diagnosed, and troubleshoot hardware, software, and network issues.
- Improved cost-per-click of digital ads, resulting in monthly marketing savings of over \$1000.
- Designed and launched a successful email marketing campaign that generated over \$100 000 during the peak season in October, November, and December.
- Applied ticketing systems to manage and process support actions and requests.
- Developed and maintained ecommerce websites and blogs.
- Configured active directory to set up workstations for employees.
- Provided SEO, Branding and Web marketing advice and solutions.

## EDUCATION

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**Full Stack .NET Cloud Developer - Certificate Program**

Humber College, Toronto Canada

2023 – Current

*A Program that focuses on advanced concepts and skills such as:*

- Database Design and Data Querying with MS-SQL Server,
- Develop distributed systems in the cloud using .NET Core, Microsoft's cloud and Azure.
- Develop interactive and responsive web applications with Angular, HTML5, CSS, JavaScript and TypeScript

**Google IT Automation with Python Professional Certificate**

Coursera, Toronto, ON

2023 – Current

**BTS - Diploma in Computer Systems and Maintenance**

Institute of Technology, Douala, Cameroon

2012