

#### **CONTACT**

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#### **EDUCATION**

# **Bachelor of Informatics Engineering**

Universitas Pelita Harapan Jul 2005 - Mar 2009

- GPA 3.5/4.0
- Thesis on "Handwriting Recognition with Fourier Descriptors and Neural Networks"

#### **SKILLS**

- IT Project Management
- Network Infrastructure Design
- · System Administration
- Digital Transformation
- IT Policy Development
- · Systems Security
- IT Budgeting & Cost Optimization
- IT Team Leadership
- Fluency in English and Indonesia
- Basic in Mandarin

## YOSH PAULUS JOHANES

# Digital Transformation Leader | Driving Operational Excellence through Technology Integration

Digital Transformation Leader with over 16 years of experience aligning IT strategy with business goals to drive operational efficiency and cost savings in the retail and distribution sectors. Adept at leading cross-functional teams and delivering enterprise solutions, including ERP, WMS, CRM, HRIS, POS, ESS, and omnichannel systems. Strong background in infrastructure modernization, cybersecurity, and enterprise integration. Known for a practical, results-driven approach to solving complex business challenges through structured and scalable digital transformation initiatives.

#### **WORK EXPERIENCE**

#### **System Architect Team Lead**

PT. Galva Galindra Multi Cipta (Galva Group) - Distribution & System Integrator Sep 2022 - Present

- **Designed and implemented enterprise systems** including ERP, CRM, HRIS, and stock management, driving efficiency and accountability across operations.
- Led internal IT projects, managing cross-functional teams and ensuring timely, budget-aligned delivery of technology solutions.
- Supervised a 15+ member IT team and collaborated with users to gather requirements, delivering tailored solutions that met business needs.

#### **IT Manager**

PT. Asia Bandar Alam (ABA Group) - Body Care and F&B Retail Feb 2012 - Aug 2022

- Led end-to-end digital transformation initiatives, including the successful implementation of POS, ERP, HRIS, ESS, and Stock Replenishment systems to streamline operations and reduce manual processes.
- Managed internal IT projects to ensure timely delivery, alignment with business objectives, and high user satisfaction.
- Directed IT teams and budgets, optimizing resource allocation and fostering collaboration to maintain productivity within financial constraints.
- Collaborated with stakeholders and users to gather requirements and deliver tailored technology solutions that addressed real business needs.
- Oversaw IT infrastructure and security, maintaining system uptime and implementing risk mitigation strategies.
- **Developed IT policies and vendor partnerships**, enhancing system compliance, security, and cost-effectiveness across the organization.

#### .Net Developer

Integrasi Solutions - IT Consultant

Nov 2010 - Feb 2012

#### **Software Engineer**

Corp. HR Kompas Gramedia (Kompas Gramedia Group) - Retail Nov 2009 - Oct 2010

#### **Software Engineer**

PT. Asuransi Jiwa Mega Life - Insurance

May 2009 - Oct 2009

#### **CERTIFICATIONS**

### Al for Organizational Leaders by Microsoft and LinkedIn

Microsoft and LinkedIn (2024)

## **Career Essentials in Generative AI by Microsoft and LinkedIn**

Microsoft and LinkedIn (2024)

#### **Business English**

Impact (2019)

#### **CCNA Training 1-4**

Cisco Network Academy UPH (2008)