

# NISHCHAY DEVGAN

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## OBJECTIVE

Desire to be a Project Manager in a reputable company where I can use and improve my team leadership skills to achieve goals within the set scope, time, and quality to maximize productivity and performance.



## EXPERIENCE

### Senior Process Lead | Drevol Software LLP

FEBRUARY 2021 – PRESENT

- Process optimization and automation execution.
- Testing, Digital Marketing, Data Analysis (Power BI), Development and BDM processes support and management
- Managed Development Teams for Flutter mobile app and .Net-C#, wordpress, HTML web app.

### Team Lead | Revokarmahub Software & Services Pvt. Ltd.

APRIL 2018 – JANUARY 2021

- Round the clock support for Clients and Team across multiple time-zones.
- Bridging gaps between clients, team and management and ensuring deliverables quality
- Supporting automation of tools and processes
- Lead Data Processing, Manual Data Analysis, Digital Marketing and Manual Testing teams

### Internet Analyst | Revokarmahub Software & Services Pvt. Ltd.

NOVEMBER 2017 - MARCH 2018

Analyzing and validating data to ensure data accuracy and quality.

### IOS Trainee | TOPS Technologies

NOV 2016 - APRIL 2017

Learnt building IOS applications. Project: AutoInfo



## EDUCATION

### **BE- Computer Engineering | Universal College of Engineering and Technology**

JUNE 2013 – APRIL 2017

CGPA- 7.33

Initiating workshops and event was an additional curricular

### **HSC | Seventh-Day Adventist Higher Secondary School**

YEAR: 2012

ISC

### **SSC | Seventh-Day Adventist Higher Secondary School**

YEAR: 2010

ICSE



## SKILLS

### **Skills | Leadership**

- ITIL v4 Foundation
- ISO (27001:2013)/ISMS- Lead Implementer
- ISO (27001:2013)/ISMS- Internal Auditor
- Written & Tele-Communications
- Service Ownership
- Program Management
- Service Delivery Management
- Problem-Solving
- Resource Management

### **Skills | Technical**

- C, C++
- Java
- iOS
- SQL
- C#- Beginner
- Python- Beginner

### **Skills | Supportive**

- Initiating activities for team motivation & team building
- IT & Network- Basic
- Ms. Excel
- Ms. Word
- Ms. Powerpoint

### **Skills | Language**

- English- All (Speak, Read, Write, Understand)
- Hindi- All
- Gujarati- All
- Punjabi- Speak & Understand

### **Skills | Under Development**

- Data Analytics (Power BI)
- Lean Six Sigma Green Belt



## ACHIEVEMENTS & CERTIFICATIONS

- Axelos ITIL4 Foundation
- ISO 27001:2013 Lead Implementor & Internal Auditor
- Awarded “Best Services-2018” and “Above & Beyond-2019” for being best among Team Leads
- Awarded for taking initiatives and organizing events.
- Zonal Rank #1 at AVR Robotics by Technophillia
- National level participation at **IIT-Bombay** for AVR Robotics by Technophillia



## ACTIVITIES

- Active social worker initiating social welfare events regularly.
- Successfully organized and managed multiple social and college events
- Vice-president of Youth Nirman NGO.
- Member at Shree Sadbhavna Charitable Trust.

I hereby declare that the above information and particulars are true and correct to the best of my knowledge and belief.

**Nishchay Devgan**