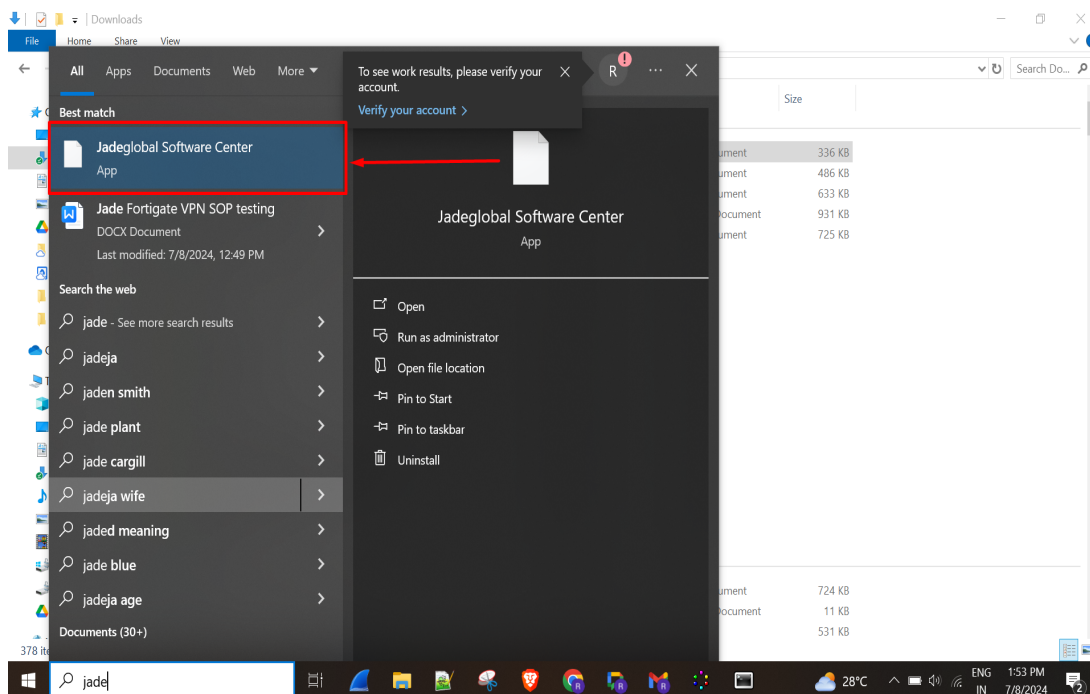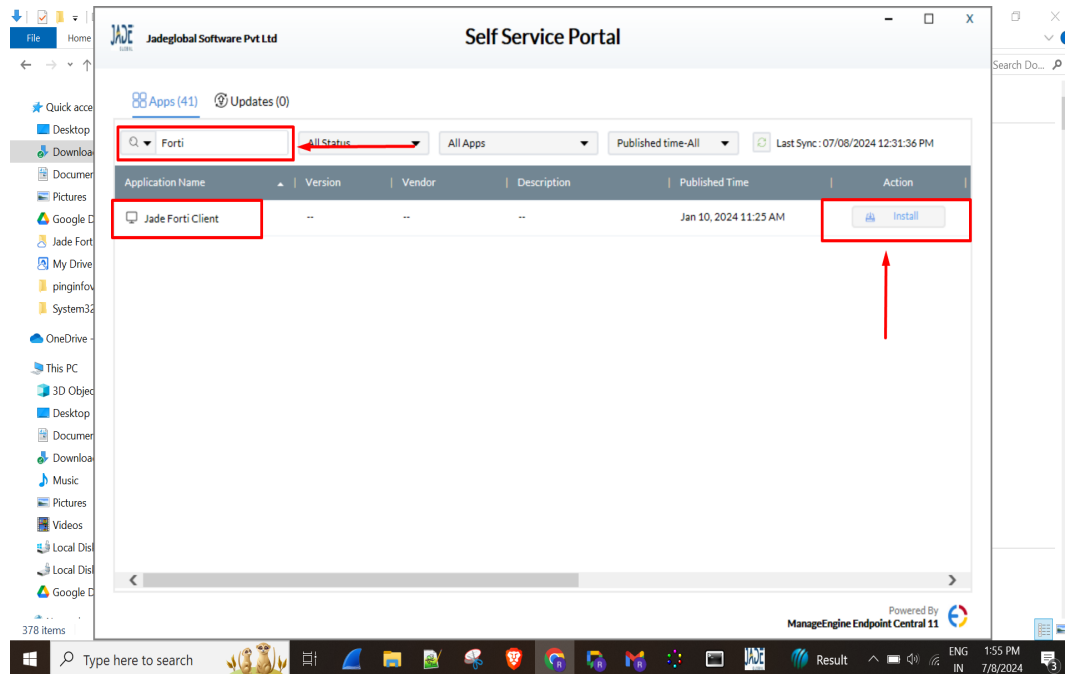## 5. Description

Procedure for Windows 10 and above

1. Please verify whether the "**FortiClient VPN**" agent is installed on your system.

2. If the VPN client is not installed, please follow these steps to install the "**FortiClient VPN agent"**.

3. Navigate to **"JadeGlobal Software Center"** using the Windows search bar.

4. Type **"FortiClient"** In the search bar to locate the VPN client agent. **"Click"** on the **"Install button"** as shown below:

5. After installation is successfully completed, the status will show as "**Reinstall".**