**PAVAN KUMAR REDDY VUYYURU**

**Scarborough, Toronto, ON, M1G 1T7**

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**OBJECTIVE:** To seek full-time or part-time work within your company that will utilize my skills. Please accept my resume as application for Part time job. Focused on customer needs and anticipates requests to first rate experiences. Dedicated and reliable with organized, Proactive, and problem-solving nature

**WORK EXPERIENCE:**

**Cashier/Customer Support – Reliance SMART INDIA –** *June 2021 to December 2022*

* Consistently followed procedures for proper customer satisfaction and safe handling of items.
* Supervised employees in respective with their roles and responsibilities.
* Counted cash in register drawer at beginning and end of the shift.
* Helped customers complete purchases, locate items, and join reward programs to promote loyalty, satisfaction, and sales numbers.
* Mentored new team members to POS system operation, customer service strategies and Sales goals.
* Ability to delegate responsibility, motivate, and lead direct reports to achieve goals and objectives.
* Ensure the standards are being met regarding staff uniforms, quality of food/service, timeliness of food, guest relations.
* Performed basic mathematics, calculating and budgeting money for night shift, ensuring next cashier had adequate change in drawer based off usual night-time customer traffic.
* Provided courteous, friendly and speedy service to customers, ensuring any concerns they had regarding product prices, sales, and inventory issues were quickly resolved.
* Handle payments (cash & credit cards) within the store's POS systems.
* Open and close the supermarket depending upon the shifts scheduled.

**EDUCATION:**

* ***Present --*** Full Stack Software Development at Lambton College, Toronto.
* ***May 2018 to July 2021 --*** Bachelor’s in Electronics and Communication Engineering from R.V.R & J.C College of Engineering.

**LICENSE/CERTIFICATIONS:**

* Ontario Security Guard License Certification
* Emergency First Aid and CPR/AED Certification (Level - C)

**AVAILABILITY:**

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| --- | --- | --- | --- | --- | --- | --- |
| **Monday** | **Tuesday** | **Wednesday** | **Thursday** | **Friday** | **Saturday** | **Sunday** |
| 6 AM to 5 PM | Full Day | Full Day | Full Day | 6 AM to 6 PM | 6 AM to 12 PM | Full Day |

* **Available Overnight every day from 10:00 PM to 6:00 AM**