**P PAVANKUMAR**

Salesforce Developer

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**Professional Summary:**

* Having **2.2** **years** of experience in **Salesforce** CRM Implementations: Analysis, Design,

development, Administration, Integration and supporting the cloud applications.

* Good working experience on **Configuration and Customization** of SalesForce.com.
* Experience in Configuring **Users**, **Roles, Profiles, Page Layouts, Workflow Alerts, Actions,** **Approval Workflow** and **Process Builder towards** business requirements.
* Involved in Automated business process by using **Validation Rules**, **Workflow Rules, Process Builder** and **Approval Process** having for automated alerts, field updates, and Email generation according to application requirement.
* Expert in implementing security and **sharing rules at object, field and record level** for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy. Experience in creating **reports** and **dashboards** as per the client’s requirement.
* Good experience in **Apex Data Loader** and **Eclipse Force.com IDE** tools.
* Experienced on configuring and using **Custom Labels**, **List Custom Settings**, **Hierarchy Custom Settings** and **Custom Permissions.**
* Implementation experience in Salesforce.com on **Apex Triggers, Visual force pages** and **Apex Classes** as controller, extensions and utility classes.
* Worked on **SOQL**, **SOSL**, **DML** and **Dynamic Apex** as per the need.
* Created Visual Force Pages and have worked on **Standard** and **Custom** Controllers.
* Worked on **Batch Apex** as needed for the business requirements. Experience in Creating Custom **Objects, Custom Tabs, Custom Fields, Page Layouts, and Record Types, Relationships, formulas and Rollup Summary.**
* Proficient knowledge of **Governor limits**. Experienced in optimization of existing code in according to the governor limits.
* Having good Exposure on Sales force **Lightning Design System-SLDS**, Lightning Components and Lightning Apps.
* Creating Lightning Tab Component to make available in Lightning tabs Dropdown menu while creating Custom tabs.
* Creating Lightning Page Component to make available in **Lightning App Builder** menu while creating custom Lightning Pages.
* Creating Lightning Record Page Component to make available in Lightning App builder menu while creating Custom Lightning Record Pages only and embedding standard record page with custom Lightning Component.

**Academic Credentials:**

* B.Tech from ALITS (JNTUA), Anantapur with 7 CGPA in 2019.

**Technical Skills:**

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| **CRM** | Salesforce CRM |
| **Salesforce** | Apex, Visualforce, Controllers, Triggers, Batch & Schedule classes, Web Services, SOAP, REST, Service cloud, [Force.com](http://force.com/) Platform, Sites, SOQL, SOSL, Reports, Dashboards. |
| **SFDC Tools** | Developer Console, Workbench, Force.com Migration tool (Changeset), Force.com Explorer, Data Loader |
| **Languages** | Apex, SOQL |

**Professional Experience:**

**Project #1**

First Touch – First Tech Federal Credit Union, California. **March 27 to Sep 21**

**Description**: BizTalk is the middleware which is working with Salesforce, Avoca and home-grown database. Avoca to interact with Salesforce, Avoca send the request to BizTalk which in turn calls a REST API web service in Salesforce. When Salesforce needs to retrieve data from the homegrown database, it calls web services via BizTalk. The project was for a Federal Credit Union, where Salesforce was in the focal point of being the front-end user experience. Along with core functionality of case management etc., the project was about creating functionality for processing orders via Salesforce and also to integrate with a web platform. One of the other core functions of this project was to give accessibility to the data stored in the homegrown database by leveraging the Rest API web services and the Salesforce front end.

Roles and Responsibilities -

* Worked on both Administration and Development areas.
* Worked on utility classes to use the functionality across the project.
* Worked json parsing and two-way integration from Salesforce to other platforms.
* Worked on Apex Triggers, Visualforce Pages, Visualforce Components and Test Classes as per the client requirements.
* Worked on creating custom fields, Validation Rules, Workflow Rules, Process on both Standard and Custom objects.
* Worked on configuring Pages Layouts, Search Layouts, History Tracking and Relationships.
* Worked on Sharing Settings to apply security on both Meta-data and records.
* Created Approval Process for complex business process.

**Project #2**

**(HCA)**

**Description:**

HCA Healthcare is an American for-profit operator of [health care](https://en.wikipedia.org/wiki/Health_care) facilities that was founded in 1968. It is based in Nashville. CA seeks to develop a single strategic Salesforce Platform to support the business. The Salesforce.com application is to leverage CRM to Build Great Client Relationships and to support the sales & Service process and manage the prospect and client relationships more effectively. Provide a single strategic CRM (Customer Relationship Management) platform to support the HCA, and to efficiently manage the process by Reduce infrastructure costs by replacing on premise legacy architecture with salesforce.com services

**Environment:** Salesforce.com platform, Workflow and Approvals, Reports, Custom Objects, Tabs, Reports, Dashboards, Email Services, Apex Language, Visualforce Pages, Components and Controller, Data Loader, Apex classes, Apex triggers, JavaScript.

Roles and Responsibilities: -

* Maintain and developed the **Custom** **objects**, **Custom** **fields**, **Custom** **tabs**, and **Validation rules.**
* Defined **lookup** and **Master-Detail** relationships on the objects and created junction objects to establish connectivity among objects.
* Creating **Workflow Rules**, **Tasks** and Components to suit to the needs of the application.
* Customized page layouts for Opportunity, Contacts and Accounts depending upon user roles and groups.
* Used **Data** **Loader** for insert, update, and bulk import or export of data from Salesforce.com subjects. Used it to read, extract and load data from comma separated values (CSV) files using **Apex Data Loader.**
* Creating **Visual force** **Pages**, **Apex** **classes** & **Triggers.**
* Code Migration from **Sandbox** to **Production** Using Eclipse IDE & Data Migration through Data Loader.
* Having Experience in Lighting Aura Components.

**Regards**

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