

# BHOOMIKA C S

## Customer Marketing Executive

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### SUMMARY

With **2 Years** of experience working as a customer service executive I strive to bring high-quality business intelligence solutions to businesses seeking higher efficiency. With expertise in advanced excel and good communication with stakeholders

### EXPERIENCE

#### Customer Marketing Executive

##### 1.Wipro

03/2022 - 04/2024 Mysore

- Good Customer engagement strategies
- Good in Lead generation and conversion strategies
- Experience in Understanding of customer needs and preferences Ability to increase customer loyalty
- Good communication with stakeholders to streamline business operations and improve customer experience.
- Good in Time management and efficiency

#### Customer Relation Management

##### 2.Relicomp Builders and Developers

03/2022 - 04/2024 Mysore

- Creating and drafting sale agreement and sale deed once sale is done
- Attending customer complaints once the sale order is done
- Interacting with customers from the date of booking till registration process
- Co ordinating with bank executive for loan process
- Maintaining good relationship with customer from post sales
- Uploading sale deed in kaveri online app for registration and registration date schedules
- Providing require documents for any related legal and bank process based on the customer requirements.
- Calculating payment after post sales.

Mysore

### SKILLS

HlookUp VlookUp Pivot

Office Outlook Macros Charts &

Graphs

### STRENGTHS

#### Hard-working

Handled multiple customers

#### Solving complex problems

Reduced work load to resolve in simple way

## EDUCATION

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BCom

JSS College for Women

📅 2018 - 2020

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PUC

AMB composite PU college

📅 2015 - 2017

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SSLC

Cambridge public school

## KEY ACCOMPLISHMENTS

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### Received Customer star award

On maintaining good collaboration with stakeholders i received star award

## PASSIONS

### Social service

Participated in numerous fund-raising, volunteering and camping activities and developed organisational, communication and leadership skills.

### Volunteering in Orphanage

Mentored underprivileged girls aged between 3 to 16 years old in their academic and social development

### Dance

Western and Tradition dance

## Declaration

Hereby I declare that the above furnished details are true to the best of my knowledge and belief.

Place:

Date:

