pavan: hi

Oliver: Hi, I am Oliver - the password reset bot. How can I help

you today? pavan : hello

Oliver: Hi, I am Oliver - the password reset bot. How can I help

you today?

pavan: what can you do

Oliver: I can help you reset your password pavan: can you please reset my password

Oliver: Please select the system you are trying to login

pavan: T02

Oliver: Please enter the SAP User ID?

pavan: ANAND

Oliver: What is your nickname?

pavan : Ana

Oliver: What is your place of birth?

pavan: Novi

Oliver: What was your first pet's name?

pavan: Scooby

Oliver: Thank you, I have been able to authenticate your identity. Your temporary password for the T02 system is 9gqyx83 Were you

able to access the SAP System?

pavan: Yes, able to login

Oliver: Great, I am glad to have helped you. Have a great day!

pavan: lksdfj

Oliver: I didn't understand. Can you try rephrasing?

pavan: owieur

Oliver: I didn't understand. Can you try rephrasing?

pavan: thank you

Oliver: Anytime! let me know if you need anything else.