pavan: hi

Oliver: Hi, I am Oliver - the password reset bot. How can I help

you today?

pavan: what can you do

Oliver: I can help you reset your password

pavan: reset my password

Oliver: Please select the system you are trying to login

pavan: T02

Oliver: Please enter the SAP User ID?

pavan: ANAND

Oliver: What is your nickname?

pavan : Ana

Oliver: What is your place of birth?

pavan: Novi

Oliver: What was your first pet's name?

pavan: Scooby

Oliver: Thank you, I have been able to authenticate your identity. Your temporary password for the T02 system is ch2b79a Were you

able to access the SAP System?