

# Food Ordering Application Prototype – Team Tourists

## User Stories

As a customer, I should be able to order the food items I like

As a customer, I should be able to track my order

As a delivery person, I can pick the orders that I deliver

As a delivery person, I can only deliver orders in the areas that I prefer

As a manager, I can make users know the timings of the restaurant

As a manager, I can manage the availability of food items

As a customer, I should be able to change my details anytime

As a manager, I can track the orders that belong to my restaurant

As a customer, I should be able to order multiple food items collectively (only from one restaurant)

As a customer, I should be able to know the trending food items in that restaurant (Looking forward to implement in later phases)

As a customer, I should be able to cancel the order after placing it (Looking forward to implement in later phases)

As a customer, the application should recommend me food items based on my previous orders / my likes / my most ordered food item from that restaurant (Looking forward to implement in later phases)

As a customer, I should be able to see the customer's ratings on food items and restaurants (Looking forward to implement in later phases)

As a manager, I should be able to cancel orders in case of discrepancy of the order from the restaurant (Looking forward to implement in later phases)

As a manager, I should be able to hand over my authentication to a new manager (Looking forward to implement in later phases)

Edge cases:

Orders that contain items from different restaurants cannot be processed.

An ordered can be showed in the preference area of delivery person only if both restaurant and the destination address are in his preference areas.