

Master Services Agreement – GlobalTech.pdf

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Notes: *Minor updates after initial review*

Extracted Attributes

Agreement Type | Category: General | Section: Preamble | Page: 1

Extracted Value: Master Services Agreement | Confidence: 99 (high)

This Master Services Agreement ("MSA") governs the relationship between GlobalTech Solutions and the Client.

Term Length | Category: Dates | Section: Term | Page: 2

Extracted Value: 3 years | Confidence: 45 (low)

The initial term shall be for a period as specified in the applicable Statement of Work, generally expected to span multiple years.

Service Scope | Category: Terms | Section: Services | Page: 3

Extracted Value: IT Consulting and Development | Confidence: 72 (medium)

Provider shall deliver IT consulting, software development, and related professional services as detailed in each Statement of Work.

Rate Card | Category: Financial | Section: Pricing | Page: 5

Extracted Value: \$150-\$300/hour | Confidence: 38 (low)

Rates for services shall be as set forth in Exhibit B, which may be updated annually subject to mutual agreement.

SLA Uptime | Category: Terms | Section: Service Levels | Page: 7

Extracted Value: 99.9% | Confidence: 90 (high)

Provider guarantees 99.9% uptime for all hosted services during business hours.

Data Protection | Category: Legal | Section: Data Privacy | Page: 9

Extracted Value: GDPR Compliant | Confidence: 91 (high)

Provider shall process all personal data in accordance with GDPR and applicable data protection regulations.