

# Master Services Agreement – GlobalTech.pdf

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Notes: Minor updates after initial review

## Extracted Attributes

**Agreement Type | Category: General | Section: Preamble | Page: 1**

Extracted Value: Master Services Agreement | Confidence: 99 (high)  
This Master Services Agreement ("MSA") governs the relationship between GlobalTech Solutions and the Client.

**Term Length | Category: Dates | Section: Term | Page: 2**

Extracted Value: 3 years | Confidence: 45 (low)  
The initial term shall be for a period as specified in the applicable Statement of Work, generally expected to span multiple years.

**Service Scope | Category: Terms | Section: Services | Page: 3**

Extracted Value: IT Consulting and Development | Confidence: 72 (medium)  
Provider shall deliver IT consulting, software development, and related professional services as detailed in each Statement of Work.

**Rate Card | Category: Financial | Section: Pricing | Page: 5**

Extracted Value: \$150-\$300/hour | Confidence: 38 (low)  
Rates for services shall be as set forth in Exhibit B, which may be updated annually subject to mutual agreement.

**SLA Uptime | Category: Terms | Section: Service Levels | Page: 7**

Extracted Value: 99.9% | Confidence: 90 (high)  
Provider guarantees 99.9% uptime for all hosted services during business hours.

**Data Protection | Category: Legal | Section: Data Privacy | Page: 9**

Extracted Value: GDPR Compliant | Confidence: 91 (high)  
Provider shall process all personal data in accordance with GDPR and applicable data protection regulations.