# Master Services Agreement – GlobalTech.pdf

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*Notes: Latest version (post-approval changes)*

## Extracted Attributes

### Agreement Type  |  Category: General  |  Section: Preamble  |  Page: 1
*Extracted Value: Master Services Agreement   |   Confidence: 99 (high)*
This Master Services Agreement ("MSA") governs the relationship between GlobalTech Solutions and the Client.

### Term Length  |  Category: Dates  |  Section: Term  |  Page: 2
*Extracted Value: 3 years   |   Confidence: 45 (low)*
The initial term shall be for a period as specified in the applicable Statement of Work, generally expected to span multiple years.

### Service Scope  |  Category: Terms  |  Section: Services  |  Page: 3
*Extracted Value: IT Consulting and Development   |   Confidence: 72 (medium)*
Provider shall deliver IT consulting, software development, and related professional services as detailed in each Statement of Work.

### Rate Card  |  Category: Financial  |  Section: Pricing  |  Page: 5
*Extracted Value: $160-$320/hour   |   Confidence: 39 (low)*
Rates for services shall be as set forth in Exhibit B ($160–$320/hour), which may be updated annually subject to mutual agreement.

### SLA Uptime  |  Category: Terms  |  Section: Service Levels  |  Page: 7
*Extracted Value: 99.5%   |   Confidence: 89 (high)*
Provider guarantees 99.5% uptime for all hosted services during business hours.

### Data Protection  |  Category: Legal  |  Section: Data Privacy  |  Page: 9
*Extracted Value: GDPR Compliant   |   Confidence: 91 (high)*
Provider shall process all personal data in accordance with GDPR and applicable data protection regulations.