### Pavan Kartheek Konam

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#### PROFESSIONAL SUMMARY

AI Engineer and M.S. candidate in Artificial Intelligence at Northwestern University with a strong background in building multi-agent systems, retrieval-augmented generation pipelines, and applied deep learning solutions. Experienced in LLMs, NLP, computer vision, and MLOps with expertise in developing scalable, production-ready AI systems on cloud platforms. Passionate about saving complex real-world problems in healthcare, human-centered AI, and automation.

### **EDUCATION**

## Northwestern University, Evanston, Illinois

Anticipated December 2025

Master of Science in Artificial Intelligence, CGPA: 3.84/4

TKR College of Engineering and Technology, Hyderabad, India

2018-2022

Bachelor of Technology in Electronics and Communication Engineering, CGPA: 8.64/10

#### WORK HISTORY

### **Graduate Teaching Assistant – Machine Learning**

Sep 2025 – Present

Northwestern University, Evanston, IL

- Mentoring graduate students in implementing supervised and unsupervised learning models using Python, and TensorFlow.
- Guiding students through end-to-end ML workflow, including feature engineering, model selection, evaluation in project setting.
- Supporting grading, assessment design, and office hours to clarify complex ML algorithms and their real-world applications.

# AI Engineer

July 2025 - Sep 2025

HauteCarat, Chicago, IL

- Designed a deployed Intellicore, multi-agent RAG platform integrating 6APIs to deliver unified business insights through NLP.
- Developed Visionary, and internal AI system leveraging GPT-4 Vision and GPT-Image-1 to generate consistent on-model images.
- Automated data ingestion, normalization, and retrieval pipelines to provide real-time analytics and decision-making capabilities.

### Professor (Summer Session) – Linear Algebra & MATLAB

July 2025 - Aug 2025

Northwestern University, Evanston, IL

- Delivered an intensive summer course on linear algebra and MATLAB to a cohort of ~30 students, covering vectors, MATLAB.
- Designed hands-on coding labs demonstrating applications of linear algebra in machine learning, engineering, and data science.
- Mentored students on bridging mathematical theory with computational implementation, improving their readiness for AI courses.

## Programmer Analyst - AI/ML

July 2022 - July 2024

Cognizant, Hyderabad, India

- Developed deep learning and NLP models for medical imaging, signal analysis, and text classification, improving accuracy by 20%.
- Built healthcare chatbot with 92% response accuracy, enhancing patient interaction automation & clinical decision-making support.
- Led the end-to-end deployment of scalable ML pipelines using MLOps best practices on Azure and AWS, accelerating production.

#### PROJECTS

# Empathetic Echoes – Emotion-Aware Psychiatric Chatbot

Apr 2025 – Jun 2025

- Built a conversational AI system capable of detecting emotional tone and responding empathetically for mental health.
- Designed transformer-based emotion classifiers and integrated retrieval-augmented generation to improve contextual response.
- Implemented advanced safety filters that identify crisis-related language and trigger escalation workflows rapidly.
- Validated through iterative blind user testing, achieving high empathy, contextual accuracy, coherence, and conversational quality.

## Gesture Net - Gesture Recognition for Psychological Risk Analysis

Apr 2025 – Jun 2025

- Built a vision-based system for detecting and classifying gestures from video to support intensive psychological risk assessment.
- Utilized pose estimation and deep learning to extract, normalize gesture patterns and normalize complex spatial-temporal signals.
- Built classification pipelines linking gesture dynamics with behavioral indicators, contributing to early risk detection.
- Evaluated the system on annotated datasets and optimized model precision and recall to significantly improve overall reliability.

## **LEADERSHIP EXPERIENCE**

### **Library Committee Advisor** – *Northwestern University*

Jan 2025- Jun 2025

Advised on the digitization and modernization of library resources, improving accessibility and engagement with research materials.
Collaborated with faculty and administrators to restructure digital content, significantly enhancing resource utilization for students.

# **Robotics & IoT Trainer** – *Path Creators*

Feb 2019- Feb 2020

- Led workshops and mentorship programs for 600+ students on robotics and IoT fundamentals, fostering strong hand-on tech skills.
- Directed a team of 50+ trainees on project execution, improving build efficiency by 70% and nurturing future innovations.

### COMPUTER SKILLS

- Languages: Python, C/C++, R, MATLAB
- AI & ML: Deep Learning, LLMs, Generative AI, CNNs, Autoencoders, Transformer Models
- Systems & MLOps: Multi-Agent Systems, Retrieval-Augmented Generation (RAG), MLflow, Azure ML, Docker, Kubernetes.
- NLP & Data: Feature Engineering, Prompt Engineering, Sentiment Analysis, Knowledge Graphs.
- Cloud & Infrastructure: Azure AI Foundry, AWS Sagemaker, SQL, Spark