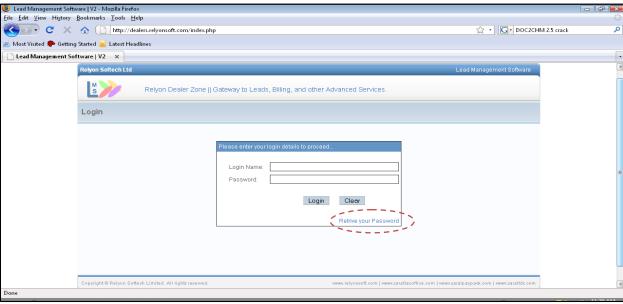
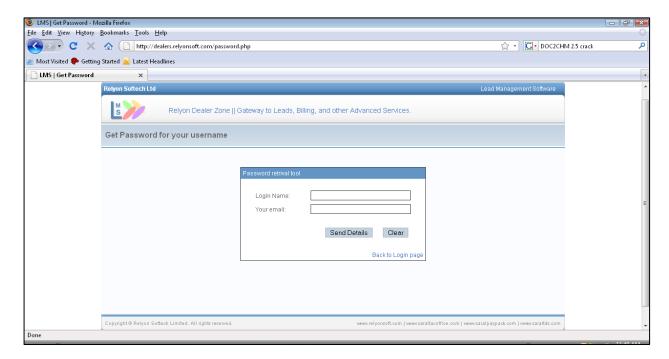
Lead Management System - Help

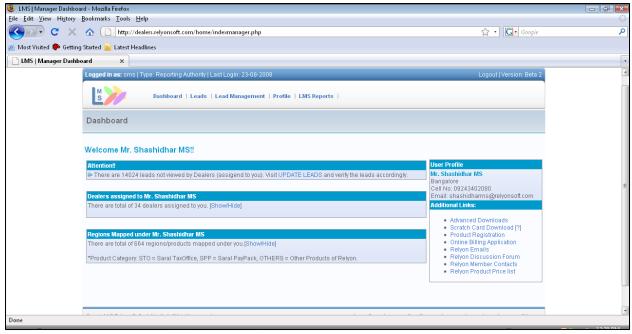
Login Screen:



Login to www.relyonsoft.com → Dealer Zone with your user ID & PW.

If you have forget your password, click on Retrieve your Password & enter your Login Name & your email ID (Login Name & Email ID will be your Relyon Email ID) click on send Details, password will be sent to your Relyon Email ID.





Dashboard:

In dashboard you can see the below mentioned details

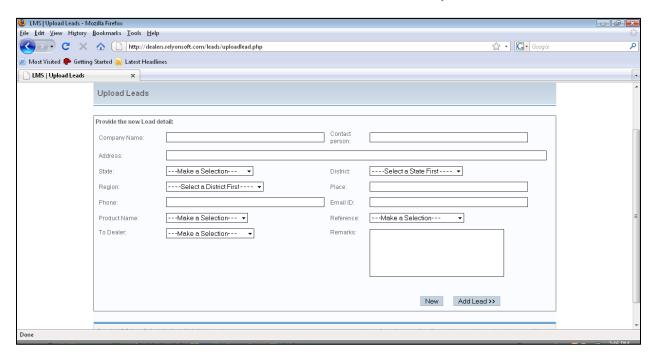
- Dealers assigned: By clicking on Show/Hide, Manager can view the dealers assigned with full details.
- 2. Regions Mapped under: Click Show/Hide, Manager can view the regions mapped under him with dealer name of the region.
- 3. User Profile: Name, Mobile & Email ID which dealer assigned under you can view this information.

4. Additional Links:

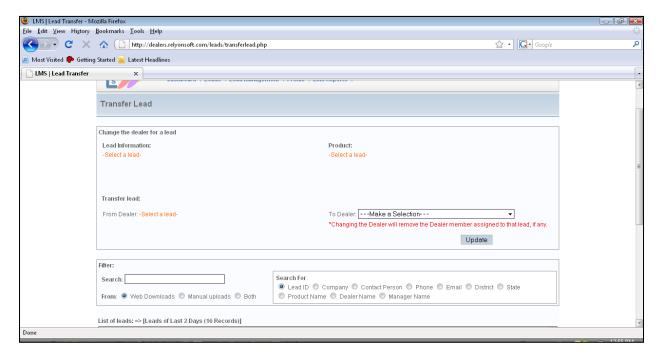
- 1. Advanced Downloads: You can download Relyon setups, updates, templates and marketing materials from here.
- 2. Scratch Card Download (click in [?] for help): Buy Relyon Scratch Cards Online
- 3. Product Registration: Relyon Product can be registered to customer from here
- 4. Online Billing Application: You can raise the Bill directly to end user
- 5. Relyon Emails: Login to Relyon Webmail Account directly from here.
- 6. Relyon Discussion Forum: Open discussion forum of Relyon, where anyone can come and share their views/discuss about Relyon Products.
- 7. Price List of Relyon Products:
- 8. CSD Member Full contact details:

Leads:

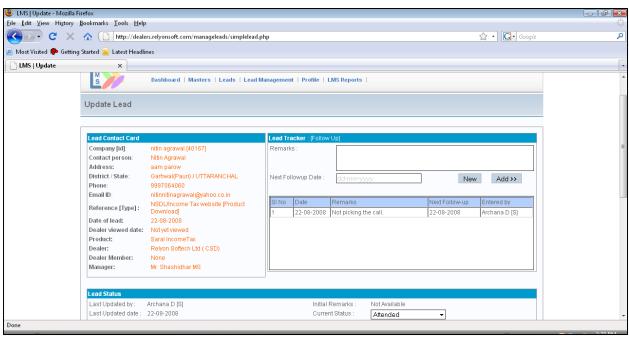
Manual Uploads of Lead: Here you can upload the leads generated by you or any leads coming directly you. Once after a lead has been uploaded by you, that customer will be locked to you. Enter all the details & click on Add Leads to save the lead. Click on New to upload new lead.



Transfer Lead: Here Lead can be transferred from one dealer to other dealer assigned under the manager. Select a lead by using filter option & select the dealer to transfer & click on update. The lead will be transferred to the selected dealer.



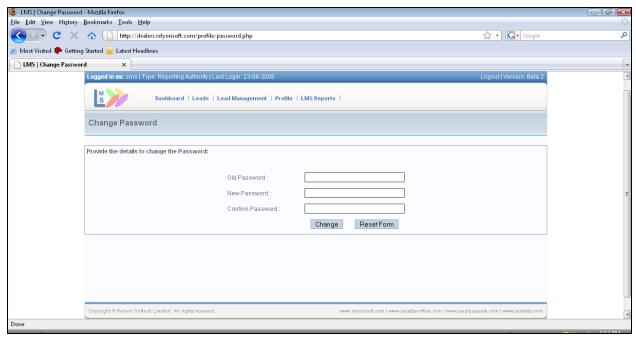
Lead Management:



Update Lead: Here all the leads can be viewed & can be updated.

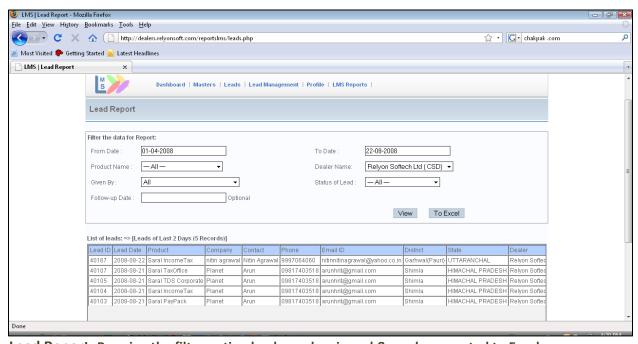
- 1. Lead Contact Card: Here all the details of selected lead can be viewed.
- 2. Lead Tracker [Follow Up]: Here remarks of a lead & next follow up date can be entered.
- 3. Lead Status: Here current lead status can be updated.
- 4. Filter [Show/Hide]: click on Show/Hide to view the filter option. Here lead can be filtered & view by date wise, product wise, Status of lead wise, follow up date wise & Given by.
- 5. List of Leads: By default only last 2days leads will be appeared here. To view all the leads, use filter option.

Profile

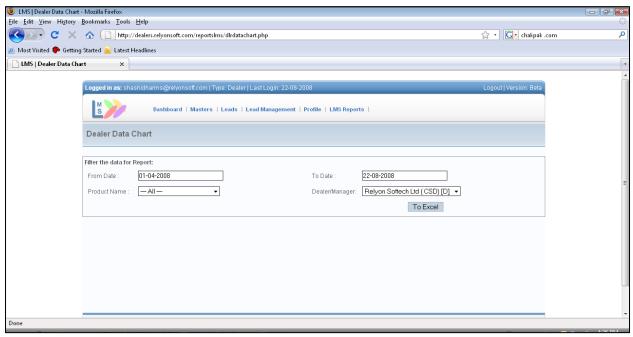


Changes Password: Here user can change his login password.

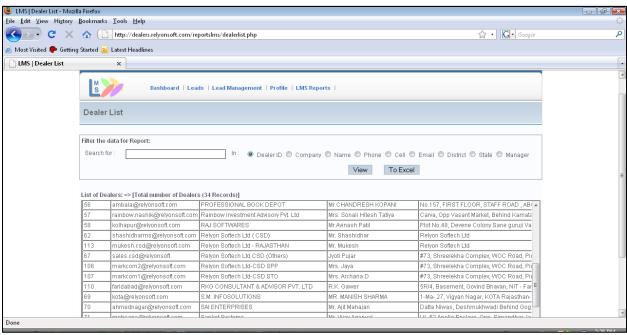
LMS Reports



Lead Report: By using the filter option leads can be viewed & can be exported to Excel.



Dealer Data Chart: Here excel report can be taken status wise.



Dealer List: Full details of Dealer can be taken in Excel.

Contact Information for LMS

For support & Technical	
Phone: 080-23191215	Phone: 080-23191215
Mobile: 09243480526	Mobile: 09243480412
Email: markcom1@relyonsoft.com	Email: sales.csd@relyonsoft.com
Contact person : Mrs. Archana	Contact person : Mrs. Jyoti Pujar
For STO Leads	For TDS & Others Leads
Phone: 080-23191215	Phone: 080-23191215
Mobile: 09243402080	Mobile: 09243480524
Email: shashidharms@relyonsoft.com	Email: markcom2@relyonsoft.com
Contact person : Mr. Shashidhar MS	Contact person : Mrs. Jaya
Manage & sales	For SPP Leads

For support & Technical
Contact person: Mr. Sunil Prasad
Email: sunil.csd@relyonsoft.com

Phone: 080-23191215